

# EXTERNAL CLERK'S ALERT

## Scheduled Maintenance Announcement

### New County Payment Processing Vendor goes Live July 8, 2017

The County has selected a new vendor "Point&Pay" for payment processing with County agencies, including the Clerk's Office. This includes credit cards, debit cards, online payments and electronic checks online.

While those customers used to seeing our online portal will notice cosmetic changes, services offered will remain the same. Surcharge pricing will remain the same upon conversion to the new vendor with the exception of electronic checks whose charge will drop from \$1.49 to only \$1.00. The surcharge line will appear different on the customer's card statement or bank statement due to the different vendor name however.

**Due to this vendor change, many Clerk's Office systems will be offline for scheduled maintenance from 7:00 p.m. Friday July 7, to 7:00 p.m. Saturday July 8.**

The following will **not** be available:

- eFiling
- eEx Parte via the Clerk
- eWorking Copies
- ECR Online
- Electronic Records Request

For eFiling application's scheduled maintenance announcements, current status and downtime instructions, go to: [www.kcscclerkefilingstatus.com](http://www.kcscclerkefilingstatus.com)

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