Bob Thomas, Interim King County Auditor



Performance Audit of Harborview Energy Conversion

Phase I: Impact of Courthouse and Jail Energy Conversion Projects on Costs and Greenhouse Gas Emissions

Ben Thompson Bob Thomas

July 9, 2013 Report No. 2013-05

Executive Summary

This report assesses the cost and greenhouse gas impacts of converting the source of heat and hot water for the King County Courthouse and King County Correctional Facility from steam purchased from Seattle Steam Company to natural gas boilers. We found that the county has achieved significant savings of both costs and greenhouse gas emissions as a result of the conversion.



Metropolitan King County Council
King County Auditor's Office
Bob Thomas, Interim King County Auditor
King County Courthouse
516 Third Avenue, Room W1033
Seattle, WA 98104-3272
206.477.1033 Fax 206.296.0159
Email: KCAO@kingcounty.gov

TTY Relay: 711

www.kingcounty.gov/auditor

MEMORANDUM

DATE: July 9, 2013

TO: Metropolitan King County Councilmembers

Bot Thomas

FROM: Bob Thomas, Interim County Auditor

SUBJECT: Performance Audit of Harborview Energy Conversion (Phase I)

Attached for your review is the Performance Audit of Harborview Energy Conversion (Phase I). The primary objective of the audit was to assess the cost and greenhouse gas impacts of converting the King County Courthouse and King County Correctional Facility heating and hot water from steam provided by Seattle Steam Company to county-owned and operated natural gas boilers.

The general audit conclusion was that the courthouse and jail conversion projects resulted in significant saving of both costs and greenhouse gas emissions. We noted some implementation issues with these projects and recommend that the Facilities Management Division apply lessons learned from the implementation issues to potential future energy conversion projects.

The County Executive's response to the audit concurred with the audit findings and recommendations and is contained in the appendices of the report.

Larry Brubaker, Senior Principal Management Auditor, and Ben Thompson, Principal Management Auditor, conducted this audit under the supervision of Bob Thomas, Interim County Auditor. Please contact Larry Brubaker at 206-477-1034 or Bob Thomas at 206-477-1042 if you have any questions about this audit.

The Auditor's Office sincerely appreciates the assistance and cooperation received from the Facilities Management Division management and staff, as well as assistance provided by Seattle Steam Company.

Bob Thomas, Interim King County Auditor



Performance Audit of Harborview Energy Conversion Phase I

Report Highlights

July 9, 2013 Report No. 2013-05

Purpose

The purpose of Phase I of the audit is to assess the impact of the courthouse and jail energy conversion projects on costs and greenhouse gas. This information will inform future decisions about future potential energy conversions at Harborview Medical Center. Phase II of the audit will review proposals for energy conversion at Harborview.

Key Audit Findings

The audit found that the County has achieved significant savings of both costs and greenhouse gas emissions as a result of converting the source of energy for heating and hot water at the county courthouse and jail from steam provided by Seattle Steam Company to county owned and operated natural gas boilers. However, some implementation issues have resulted in the natural gas boilers not operating at full efficiency.

What We Recommend

We recommend that the Facilities Management Division apply lessons learned from the implementation issues to potential future energy conversion projects.

King County

Bob Thomas, Interim King County Auditor

Harborview Energy Conversion Audit, Phase I

Impact of Courthouse and Jail Energy Conversion Projects on Costs and Greenhouse Gas Emissions

> July 9, 2013 Report No. 2013-05

Harborview Energy Conversion Audit Background

- Harborview currently purchases steam from Seattle Steam for heating and hot water
- Issues with current energy source:
 - Lack of redundancy
 - Cost
- Options currently being considered for conversion to different energy source:
 - City of Seattle "District Energy" planning
 - FMD studying various alternatives for energy at Harborview

July 9, 2013

Audit Proviso and Report Scope

- 2013 budget proviso, Auditor's Office review:
 - County's past energy conversion projects impacts on cost and greenhouse gas emissions (Phase I)
 - Proposals to reduce energy costs and greenhouse gas emissions on Harborview Campus (Phase II)
- This report covers the cost and greenhouse gas impacts of converting the courthouse and jail from Seattle Steam to natural gas boilers (Phase I)

July 9, 2013

Background: Courthouse & Jail Conversion

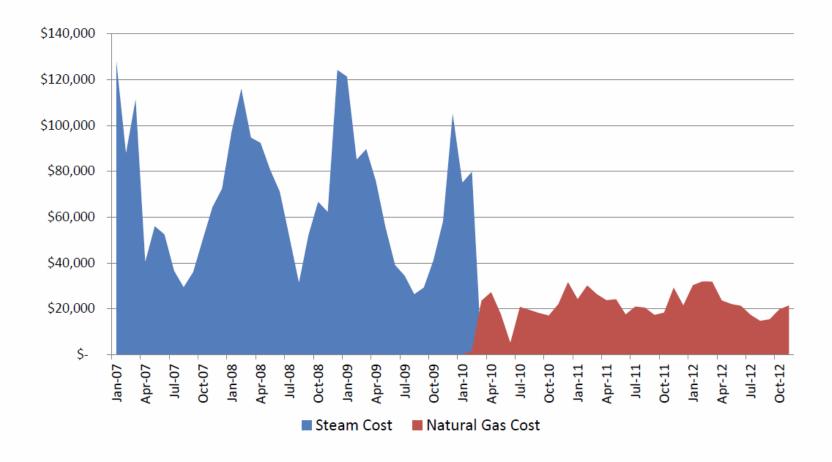
- In 2009, the County Council approved expenditure of \$6.3 million to convert the courthouse and jail from Seattle Steam to natural gas boilers
- Purpose was to save money and reduce greenhouse gas emissions. FMD projected:
 - The conversion project would save \$5.3 million over the 25-year life of the boilers
 - The conversion project would save 1,700 metric tonnes of CO₂ per year
- Conversion project completed in 2010

Impact of the Courthouse/Jail Conversion – Costs

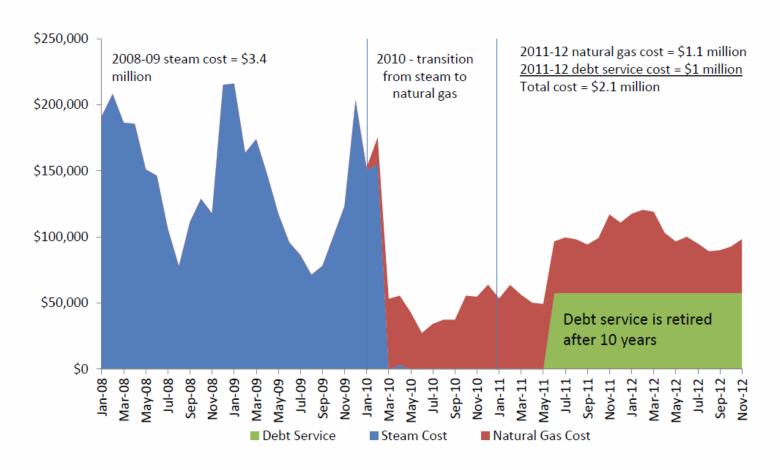
- Auditor's Office analysis:
 - Compared actual costs before and after the conversion
 - Compared actual costs with what costs would have been had the county remained on Seattle Steam
 - Extrapolated actual two-year cost savings over the 25year life of the boilers
- Projected 25-year cost savings NPV = \$6.5 million

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Courthouse Fuel Costs Pre- and Post-Conversion

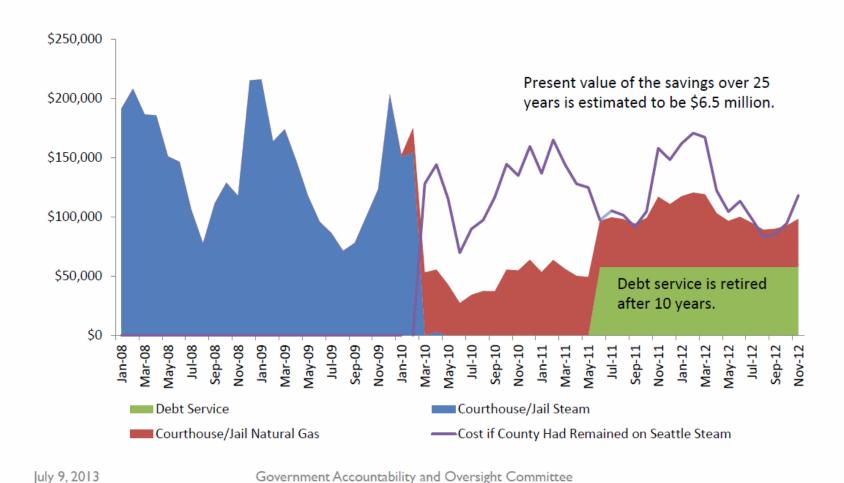


Actual Costs for Fuel and Debt Service



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Actual Costs Pre- and Post-Conversion



Impact on Greenhouse Gas Emissions

- Auditor's Office analysis:
 - Compared actual emissions from on-site natural gas boilers after conversion to estimated emissions had the County remained on Seattle Steam
- Projected annual emissions savings about 2,000 metric tonnes

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Calculating Estimated Emissions

 Used the Climate Registry Protocol to calculate estimated emissions had the County remained on Seattle Steam

 Calculated estimated emissions based on factors provided by Seattle Steam and on estimates we made of the total system efficiency

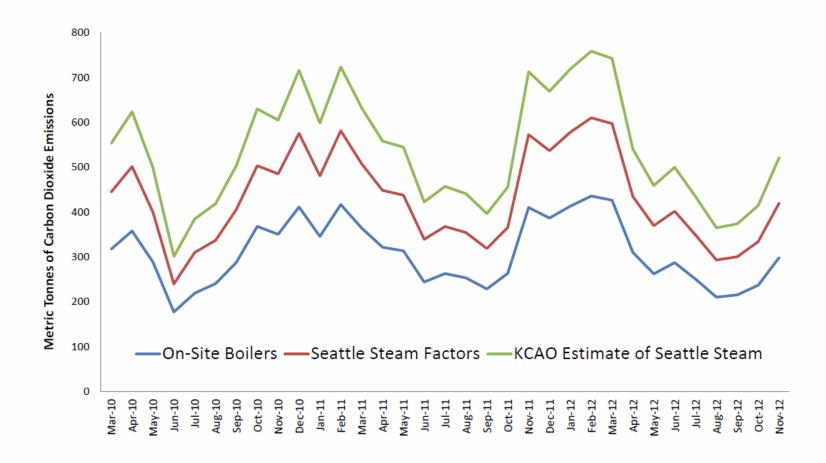
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Greenhouse Gas Impact of Burning Wood

- Seattle Steam currently burns both natural gas and wood to produce steam
- Although burning wood produces greater emissions than burning natural gas, the Environmental Protection Agency currently considers burning wood to be greenhouse gas neutral
- Our analysis did not include emissions from Seattle Steam's wood combustion based on 2012 usage
- Future emissions from Seattle Steam could change based on the quantity of wood burned and whether burning wood continues to be considered greenhouse gas neutral

July 9, 2013

CO₂ from On-Site Boilers Less Than Estimated CO₂ from Seattle Steam



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Issues With Implementation of County Boiler System

According to FMD:

- Boilers are not operating as a unit as efficiently as originally planned
- Problems are attributed to the operation and functionality of controls, the boilers, and other installed equipment.
 Follow-up review is underway
- Some anticipated energy savings have not yet been realized
- Cost of addressing problems to date are shared by contractor, control system manufacturer, and County
- County's share is \$160,000
- FMD is working with original contractor to identify and resolve any other ongoing problems

July 9, 2013

Comments and Recommendation Regarding Implementation Issues

- We included the County's additional cost in our cost analysis
- Despite the issues, savings are still greater than original projection
- Resolution of the issues may increase savings in the future
- FMD has identified lessons learned from the implementation issues

Recommendation: FMD should apply lessons learned to similar projects in the future

July 9, 2013

Audit Scope and Methodology

Audit Scope and Objectives

- This audit evaluated the impacts in terms of cost and greenhouse gas emissions of King County's conversion of the County Courthouse and King County Correctional Facility from Seattle Steam to on-site natural gas boilers.
- It also described the current options for energy at Harborview Medical Center.

Methodology

- In conducting this performance audit we interviewed staff at the Department of Executive Services'
 Facilities Management Division (FMD), the Department of Natural Resources, Seattle Steam, and
 Harborview Medical Center.
- In conducting our analyses, we relied primarily on documentation and data provided by FMD, supplemented by data from other sources including Seattle Steam.
- To calculate the cost impact of the conversion, we used utility bills to compare fuel costs before and
 after the conversion, we used rate sheets provided by Seattle Steam to compare the County's costs
 of operating the boilers with what costs would have been had the County remained on Seattle
 Steam, and we estimated the present value of the conversion savings by extrapolating savings from
 2011-12 through the 25-year useful life of the boilers, using a 7-percent real discount rate.
- To calculate estimated carbon emissions had these two buildings stayed on Seattle Steam, we used two methods. The first relied on an emission factor provided by Seattle Steam. However, since we could not verify this factor, we also calculated emissions based on estimates we made of Seattle Steam's total system efficiency. We based our estimates on information provided by Seattle Steam and its 2013 rate explanation form.

July 9, 2013

Audit Methodology and Standards

Internal Controls

We evaluated internal controls relevant to the audit objectives. This
included a review of relevant policies and procedures relating to data
system management controls and reporting.

External Impairment

 Seattle Steam did not provide all of the information requested about its current operations. It did provide some of the data we requested, however, because it is not a regulated utility, it was under no obligation to provide this information. This impairment did not affect our ability to form independent, objective analysis, findings and conclusions regarding the topics covered in this report.

Audit Standards

 The work performed in this audit was carried out in conformance with generally accepted government auditing standards.

July 9, 2013

Executive Response



Dow Constantine
King County Executive
401 Fifth Avenue, Suite 800
Seattle, WA 98104-1818
206-263-9600 Fax 206-296-0194
TTY Relay: 711
www.kingcounty.gov

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RECEIVED

June 21, 2013

Bob Thomas Interim King County Auditor Room 1033 C O U R T H O U S E

Dear Mr. Thomas:

Thank you for the opportunity to review and comment on the proposed final report — Harborview Energy Conservation Project Phase I. We appreciate the auditor's thorough review and my staff and I agree with the findings. Your recommendation is quite timely as we continue to assess the issues surrounding the installation and operation of the new boilers provided through the Steam Conversion Project.

As demonstrated by your review, the decision to move forward with the Energy Services Contract (ESCO) project to move from high pressure steam to gas fired boilers in the Courthouse and the King County Correctional Facility has proven to be an excellent policy choice. By switching from the old, off-site steam system to on-site gas fired boilers, King County has reduced greenhouse gases by 2000 metric tons a year as compared to original estimates of 1700 metric tons. Furthermore, post conversion experience shows that the Facilities Management Division (FMD) has cut energy costs by to roughly 1/3 of our previous experience with externally provided high pressure steam. As noted in your report, the 25-year present value of cost savings is exceeding the original \$5.3 million projections by \$1.2 million.

FMD is already applying the lessons learned in the Steam Conversion project and we plan to apply our lessons learned to future energy projects. FMD has developed a work program to address the installation and operational issues and fully expects that further efficiencies will be achieved.

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Bob Thomas June 21, 2013 Page 2

I fully **concur** with the following recommendation and provide the following specific comments below:

Recommendation	Agency Position	Schedule for Implementation	Comments
FMD Should Apply Lessons	Concur	On-going	The FMD intends to
Learned to Similar Projects In			formally debrief on
the Future			lessons learned and
			then apply those
,	,		lessons to future
			similar projects.
			These efforts will be
			continuing. The first
			major change was to
			implement an
			"owner managed"
Ψ.			ESCO process
			which has will be
		, , , , , , , , , , , , , , , , , , ,	used in place of the
			State ESCO
			Program.

If you have any questions regarding our audit response, please contact Carol Basile, Deputy Director, Finance and Business Operations Division, at 206-263-9255.

Sincerely,

Dow Constantine

King County Executive

cc: Fred Jarrett, Deputy County Executive, King County Executive Office (KCEO)

Rhonda Berry, Assistant Deputy County Executive, KCEO

Caroline Whalen, County Administrative Officer, Department of Executive Services (DES)

Kathy Brown, Director, Facilities Management Division (FMD)

Ameer Faquir, Deputy Director, FMD

Ken Guy, Director, Finance and Business Operations Division (FBOD), DES

Carol Basile, Deputy Director, FBOD, DES

List of Recommendations & Implementation Schedule

Recommendation 1: FMD should apply lessons learned to similar projects in the future.

Implementation Date: Ongoing

Estimate of Impact: Avoid implementation problems for future energy conversion projects.

Kymber Waltmunson, King County Auditor



Analysis of Energy Options atHarborview Medical Center

Larry Brubaker Ben Thompson Bob Thomas

July 22, 2014

Executive Summary

The proposed redevelopment of Harborview Hall provides King County the opportunity to assess its energy options for the Harborview Medical Center with a focus on providing on-site redundancy while decreasing both costs and greenhouse gas emissions. Our analysis found that while the option to provide an on-site central utility plant meets these three objectives, Seattle Steam's recent rate proposal presents challenges.

Advancing Performance and Accountability

Mission: We promote and improve performance, accountability, and transparency in King County government through objective and independent audits and studies.

Values: Independence ~ Credibility ~ Results

The King County Auditor's Office was created by charter in 1969 as an independent agency within the legislative branch of county government. The office conducts oversight of county government through independent audits, capital projects oversight, and other studies. The results of this work are presented to the Metropolitan King County Council and are communicated to the King County Executive and the public.





Harborview Energy Conversion Study, Phase 2

Analysis of Energy Options at Harborview Medical Center

July 22, 2014

Summary of findings

 Advantages to both remain on Seattle Steam and have on-site utility plant

 Risks of continuing to purchase energy from current provider

Infrastructure could be built to provide future flexibility

Why we did this work

- 2013 budget proviso, Auditor's Office to review:
 - County's past energy conversion projects (Phase I)
 - Proposals for Harborview Campus (Phase II)

Harborview energy conversion audit background

- Harborview currently purchases steam from Seattle Steam
 - Lack of on-site redundancy
 - Cost

 FMD proposed renovation of Harborview Hall includes option for local utility plant

Status of Harborview Hall project

 Sabey selected as prime contractor and McKinstry was subcontractor

Project design is nearly complete

 Legislation for County Council review should be transmitted soon

Options reviewed

- Options we reviewed were:
 - Sabey/McKinstry proposal to build on-site central utility plant
 - Seattle Steam proposal

Sabey/McKinstry proposal

 Installation of four 800-horsepower boilers in the basement of redeveloped Harborview Hall

Provide heat and hot water for 65% of HMC campus

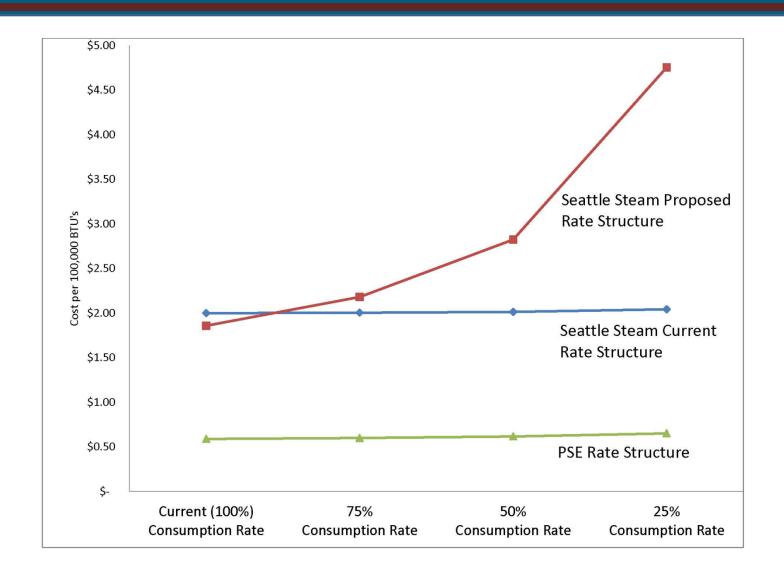
Capacity to power all critical systems on HMC campus

Sabey/McKinstry: Impact of new rate structure

 Sabey/McKinstry central utility plant would result in Seattle Steam serving 35% of campus

 New rate structure would result in substantially higher costs if Harborview reduces use of Seattle Steam service

Sabey/McKinstry: Impact of new rate structure



Sabey/McKinstry: Impact of new rate structure

Seattle Steam rates not regulated

Risks of relying on an unregulated utility

Seattle Steam proposal

- Install, own, and operate a backup boiler
- Redesigned cost structure
- Guarantee reduction in carbon emissions achieved by burning biomass
- County supplies infrastructure to support backup boiler

FMD's evaluation of Seattle Steam proposal

- Unsolicited and outside of competitive process
- No compelling reason to consider
- Multiple vendors
- No flexibility
- FMD alternative Harborview remains on Seattle Steam, County constructs minimum on-site boiler capacity for redundancy plus infrastructure necessary for future expansion

Impact of alternatives on HMC costs

Sabey/McKinstry central utility plant assuming current steam rate

Sabey/McKinstry central utility plant assuming new steam rate

Minimum redundancy plus infrastructure

Saves Harborview \$1.2 million over 30 years Costs Harborview \$16.1 million over 30 years

Costs Harborview \$7.3 million over 30 years

Impact on greenhouse gas emissions

Sabey/McKinstry central utility plant	Minimum redundancy plus infrastructure
6,616 metric tonnes annually	5,753 metric tonnes annually
Reduction of more than 1,260 metric tonnes	Reduction of more than 2,120 metric tonnes compared to status quo and 863 from Sabey/McKinstry proposal
	Relies on biomass for reduction

Conclusions

- Advantages for Harborview to both remain on Seattle Steam and have on-site utility plant
- Sabey/McKinstry proposal provides greatest savings, however, offset by Seattle Steam's proposed rate
- Risks of continuing to procure energy from an unregulated utility

Recommendations

 Recommendation I: The County Executive should ensure that the Harborview energy plant has sufficient infrastructure to support flexibility of energy sources for Harborview.

 Recommendation 2: The County Executive should attempt to negotiate a rate structure with Seattle Steam that allows for flexibility of energy sources at Harborview in an economic manner.