

Veterans and Human Services Levy

2015 Mid-Year Performance Evaluation and Financial Update





Department of Community and Human Services Community Services Division

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Overview

The 2012–2017 Veterans and Human Services (VHS) Levy Service Improvement Plan (SIP) was approved by the King County Council on December 6, 2011 by Ordinance 17236. It included a requirement that a Veterans and Human Services (VHS) Levy mid-year report on performance and financial status covering the period of January 1, 2015 through June 30, 2015 be provided to the County Executive, County Council, and general public. This 2015 Mid-Year Performance Evaluation and Financial Update report meets that requirement and includes the following components:

- Mid-year Performance Evaluation Update including a detailed matrix on the performance of each Levy-funded activity compared to their performance target and a narrative summary on the Levy's performance for the first half of 2015.
- Mid-Year Financial Update including a financial report describing each Levy-funded activity's allocation for 2015 and their expenditures for the first half of 2015. A narrative on the Levy's fiscal status at mid-year is also provided.

The 2015 Mid-Year Performance Evaluation indicates that in all but a few cases the Levy funded activities continue as last year, and are performing well. The 41 discrete levy activities served over 22,000 clients in the first six months of 2015. These activities report on 85 performance measures and performance on 72 (85 percent) of the measures were 45 percent or more of the annual targets. Of those measures where performance was under 45 percent of the annual target, discussions have been held with the program managers of these activities and plans for improved performance determined.

The 2015 Mid-Year Financial Update's demonstrates the VHS Levy is making progress in expending its 2015 allocations. Invoicing takes place after Levy services are provided creating a false under-reporting of expenditures. As a result, data on cumulative expenditures as of June 30, 2015 (36 percent) and August, 31, 2015 (51 percent) are provided. The eight-month data indicates the Levy appears to be on track to expend by year-end 2015 at a rate similar to year-end 2014. Together the Performance Evaluation Update and Financial Update describe a successful first half-year for the VHS Levy in 2015.

Mid-Year Performance Update For the period January 1, 2015 through June 30, 2015

This report is the fourth Mid-Year Performance Update developed for the 2012-2017 Levy. It contains a Performance Evaluation Matrix and narrative summarizing the performance for the first half of 2015. The analysis shows that almost all projects are meeting their mid-term targets and service objectives.

The Performance Measurement and Evaluation staff compiled performance data for the first six months of 2015 and analyzed it to determine how Levy activities are performing and whether they are on target to meet annual performance goals. As the table below indicates, Levy funded activities served over 22,000 clients (duplicated) in the first six months of 2015. The following table provides data on the number served by each of the four overarching Levy strategies and compares it to performance during the same time period last year. Note: the apparent decrease between this period in 2014 and 2015 in Strategy One clients was due to improved deduplication of the number of clients served by the King County Veterans Program (KCVP) under Strategy 1.1.

Number of Clients Served by Strategy in First Six Months of 2014 and 2015*

| Levy Strategies | Number Served* January-June 2014 | Number Served* January-June 2015 |
|---|-------------------------------------|----------------------------------|
| Strategy One: Supporting Veterans | 4,161 | 3,257 |
| Strategy Two: Ending Homelessness | 7,194 | 7,560 |
| Strategy Three: Increasing Access to Behavioral Health Services | 4,879 | 4,704 |
| Strategy Four: Strengthening Families at Risk | 4,652 | 6,847 |
| Total Served | 20,886 | 22,368 |

^{*}Duplicated individuals

As indicated in the following table, over 4,747 veterans and 511 spouses or minor dependents were served in the first six months of 2015. Of these clients, 3,257 (62 percent) were served under Strategy One services.

Veterans and Family Members Served in First Six Months of 2014 and 2015

| Veteran Status of Clients Served | Number of Clients Served 2014 | Number of Clients Served 2015 |
|----------------------------------|-------------------------------------|-------------------------------------|
| Veteran | 4,353 | 4,747 |
| Veteran's Spouse | 270 | 247 |
| Veteran Minor Dependent | 89 | 264 |
| Total Served | 4,712 | 5,258 |

2015 Mid-Year Performance Evaluation Matrix

The matrix that appears on the following four pages provides details on the performance of each of the Levy-funded activities for the first half of 2015. The matrix lists Levy activities organized by overarching strategies and includes the service on which each activity's performance is measured, annual performance targets and each activity's success in meeting the targets indicated both by percent of success and colored arrows. A green arrow pointing up indicates performance met 45 percent of the annual target, a horizontal yellow arrows indicates performance met 35-44 percent of target and downward pointing red arrow indicates performance of less than 35 percent of target. Comments on performance are also provided.

| | | | First Half Services Performance 2015 | ormance 201 | 2 | | |
|----------------|---|-----------------|---|---------------|----------------------|------------------------------|---|
| | | Household | | 2015 | Actual service - | Percent of Annual | Performance Review - Comments |
| | Levy Activity | 2015* | Service Measures | Annual | of 2015 | Target Reached** | |
| Strate | Strategy 1: Supporting Veterans | | | | | | |
| 1.1.A | KCVP - satellite site outreach | | Satellite site service contacts | 941 | 387 | > 41% | Satellite services now refer to case management at Renton. |
| 1.1 B | KCVP - contracted shelter services | 1.501 | Emergency shelter bed nights / Transitional housing bed nights | 18,250 | 25,421 | 139% | 50% of KCVP homeless clients were able to increase their housing stability. |
| , , | King County Veterans Program | | Financial assistance recipients | 1,800 | 854 | 47% | All financial assistance is now linked to |
| <u>:</u> - | (KCVP) financial assistance | | Total levy and State RCW assistance | \$582,881 | \$447,254 | %LL 🌗 | comprenensive case management. The actual amount show n is through July. |
| 1.1.D | KCVP- employment, and case | | New client assessments | 1,800 | | %E8 ↓ | Exceeded all annual targets. Beginning in |
| | management | | New case plans created | 1,650 | 1,492 | %06 ↓ | 2014 all clients are case managed. |
| 1.2.A | Enhanced outreach to women veterans and veterans of color | 198 | Number of clients engaged Clients applying for benefits/services | 420 | 198 | ↑ 47% ↑ 48% | Increased linkages to KCVP. |
| 0 | | | Number of information and referral clients | 006 | 454 | %05 | 97% of clients referred, successfully linked |
| 1.2.B | Veteran Information and referral | 454 | Number of clients receiving referrals to services | 850 | 447 | † 53% | to services. |
| 1.2.C | Homeless veteran street outreach | 44 | Number of veterans engaged and assessed | 92 | 44 | %85 ↓ | 86% of clients receiving referral were linked with services. |
| | | | Number of veterans assessed | 108 | 31 | %6Z ↑ | Late contract execution in Spring 2015. |
| . . | training | 83 | Number of veterans placed in jobs or education training | 88 | 13 | 4 15% | Expected to meet annual target by end of 2nd half of 2015. |
| | Contracted PTSD Treatment / | | Hours of individual and group counseling | 2,600 | 1,826 | %0 <i>L</i> | 040/ Olionta roman tropical property |
| 4. | Military Sexual Trauma | 454 | Number of clients in counseling (unduplicated) | 260 | 193 | 1 4% | 91% clients report reduced symptons of |
| | Treatment | | Hours of professional training | 100 | 232 | 1 232% | 200 |
| | | | Number of veterans screened | 360 | 224 | %Z9 ↓ | 70% of referrals to treatment or education |
| 1.5.A | Veterans incarcerated Program (VIP) | 224 | Number of veterans enrolled (w/ 2014 carryover) | 155 | 109 | %02 ↓ | w ere successful, 79% of referrals to housing w ere successful. |
| | | | Initial case assessments | 200 | 112 | %9 5 🜗 | On track to meet annual targets. They are |
| 1.5.B | Veteraris Legal Assistative Program | 112 | Case referrals for services to outside counsel | 150 | 63 | 45% | making few er referrals to pro bono outside |
| | | | Number of cases successfully resolved by NJP | 70 | 92 | † 93% | counsels. |
| | Emerging programs for justice | | Number of veterans screened | 06 | 45 | %0 <u>\$</u> | |
| 1.5.C | involved veterans - Veterans | 45 | Number of veterans opting in to program | 30 | 20 | %29 4 | On track to meet annual targets. |
| | Court | | providers | 15 | 35 | 1 233% | |
| | | | Number of households completing assessment | 150 | 101 | % 2 9 🌗 | 04% of meseured cliente achieved |
| 1.6.A | Military family outreach | 101 | Number of referrals made | 75 | 66 | (- | successful linkages to services. |
| | | | Number of referred clients connected to services | 09 | 86 | 1 63% | |
| 16 B | Military family counseling | 6 | Number of hours of counseling | 320 | 276 | %6Z - | 95% of measured clients achieved the |
| | 9 | _ | Number of military family members served | 55 | 25 | 1 45% | desired outcome. |
| Total | Total Strategy 1 clients served first half 2015 : 3,257 | half 2015:3, | 257 | | | | |
| * Hous | ehold members include all member | s of a family a | * Household members include all members of a family and may be larger than "clients served" where heads of households are counted | households ar | e counted. | | |
| е dh * | ** Up arrow (green) indicates meeting 45% or more of annual | % or more of | annual target; horizontal arrow (yellow) indicates 35 - 44%; down arrow (red) indicates less than 35%. | 4%; down arr | ow (red) indicates l | ess than 35% | ó |

| are | | | First Half Services Performance 2015 | ormance 201 | 15 | | |
|----------|-------------------------------------|-------------------------------|--|---------------------------|---|---|--|
| d by the | Levy Activity | Household members 2015* | Service Me | 2015 Annual Targets | Actual First six nonths of 2015 Service | Percent of Annual Target Reached** | Performance Review - Comments |
| | Strategy 2: Ending Homelessness | S | | | | | |
| ра | | | Number of clients engaged by REACH | 380 | 492 | 129% | 70% of clients needing treatment or |
| | 2.1.A Homeless street outreach | 492 | Gie | 365 | 346 | % 56 4 | services were linked. How ever, there is |
| ent | (KEACH) | | Clients moved into or remained stabilized in housing | 80 | 19 | 4 24% | imited access to appropriate permanent housing. |
| of | rotaco roloido dotado | | Number of persons contacted (duplicated) | 2,000 | 4,043 | § 81% | Eventing eventations Toracte under |
| Cou. | I.B Emergency Service Patrol | 4,043 | Number of clients (duplicated) transported to Sobering Center | 3,600 | 2,889 | ∜ 08 ↓ | Exceeding expectations. Targets under review. |
| | 2.1.C. Mobile Medical outreach | 782 | Clients receiving services from mobile medical van | 200 | 462 | %99 . | Exceeded targets; increased connections |
| | | | Total visits for medical care or psychiatric social | 1,150 | 884 | 17 % | to veterans outreach projects. |
| ity a | | 80 | Number of clients engaged in service | 125 | 08 | 64% | 74% of clients linked to support services. |
| nd F | Capital funds for permanent housing | | Housing units funded in 2014 | N/A | | ΝA | 2015 funding round scheduled for fall. |
| | | C | Number of unduplicated Non-Veteran Households | 143 | 159 | 111% | - 1, |
| ma | Housing stability Hogram | 538 | Number of unduplicated Veteran Households | 136 | 22 | 42% | 95% retention of nousing at 6 months. |
| ın | | | Number of clients linked to primary care | 400 | 192 | 48% | 0.0% of HHOT clients are able to maintain |
| | 2.4.A Health Housing Outreach Team | | 603 Number of clients served | 200 | 603 | %98 J | bousing for at least a year |
| er∨ | | | Number of clients self-managing chronic condition | 315 | 413 | 🖺 131% | nousing for at least a year. |
| | 2.4 B On-site support services | 859 | | 39,188 | 44,502 | 114% | Exceeded support bolizs farget |
| | | 2 | Number of total households served | ΝA | 730 | NΑ | Execeded support floats talget: |
| | Porensic Assertive Community | , | | 11 | 11 | 100% | Succeeded in engaging clients; accessing |
| i | Treatment program (FACT) | 2 | Clients moved into or maintained in supportive housing | 44 | 41 | 🖺 93% | housing remains a challenge. |
| 2 5 B | | 99 | Clients moved into or maintained in supportive housing | 51 | 51 | 4 100% | Annual targets met, but accessing housing |
| í | Housing program (FISH) | | Total clients served | 64 | 99 | 1 03% | remains a challenge. |
| 2 6 A | Community employment | 906 | | 301 | 700 | | 78% ioh nlacement rate |
| , , | services | 202 | | 144 | 119 | 83% | ove job praceries in rate. |
| | | | Number of clients completing job readiness and training | 150 | 156 | 104% | Met annual goal in the first 6 months. |
| 2.6 | 2.6.B Career Connections | 156 | Number of clients served | 150 | 156 | 104% | doubling 2014 12-month actuals |
| | | | Number of clients obtaining new jobs | 82 | 21 | % 09 | |
| | Service County Indiana | ۶ | Number of clients completing internship | 13 | 1 | %0 → | Internship program was revamped in |
| 2.6 | 2.6.D for Veterans | - | Number of clients assessed | 20 | 1 | %0 ↑ | Spring 2015. Expected to begin in Fall |
| | | | Number of clients entering internship program | 16 | - | % 0 👍 | 2015. |

Total Strategy 2 clients served first half 2015: 7,560
* Household members include all members of a family and may be larger than "clients served" where heads of households are counted.
** Up arrow (green) indicates meeting 45% or more of annual target; horizontal arrow (yellow) indicates 35 - 44%; down arrow (red) indicates less than 35%.

| e e | | | | i | | | | |
|------------|-------------|--|-------------------------------|---|---------------------------|---|---|--|
| pa | | | | First Half Services Performance 2015 | ormance 201 | 2 | | |
| artment of | | Levy Activity | Household members 2015* | Service Measures | 2015 Annual Targets | Actual First six months of 2015 Service | Percent of Annual Target Reached** | Performance Review - Comments |
| | trategy | Strategy 3: Improving Health | | | | | | |
| nm | | | | Number of persons screened | 3,050 | 866 | %EE 👚 | Numbers screened are recovering after a |
| | 4. B | 3.1.A Behavioral health integration | 866 | Total number of all clients receiving treatment | 2,610 | 1,508 | \$89% | reduction due to implementation of the Affordable Care Act that resulted in challenges with identifying eligible populations. |
| | | Behavioral health integration for | | Veterans or dependents screened for PTSD/MH issues | 450 | 7 562 | %99 ↓ | 49% reduced mental health symptoms |
| | ج ت ک | veterans | 2//5 | Number of veterans or their dependents enrolled | 009 | 7 296 | 49% | Impressive for a low -incorne, chronically |
| an | | | | Number of clients contacted through outreach | 175 | 82 | 1 47% | mentaliy ili population. |
| S | 3 | | | Number of mainstream providers trained | 748 | 869 | 4 93% | |
| 3.5 er\ | | Veteran and trauma | 1,447 | 1,447 Number of professionals trained | 752 | 749 | 4 100% | All targets exceeded. |
| /ice | ပ | competency training | | Number of training sessions | 64 | 41 | ₽ 64% | |
| | | Depression intervention for | | Older adults/veterans who completed PEARLS program | 85 | 41 | % 09 ↓ | 96% of measured clients achieved reduced |
| 3.4 | | seniors (PEARLS) | 54 | Older adults/veterans enrolled in the PEARLS program | 110 | 54 | 49% | depression/anxiety. |
| 9 6 | | (CO) anitoripaco oraclescent | 000 | Number of clients w ith high system utilization/vulnerability and referred for possible tenancy | 522 | 119 | ∜ £9 ↓ | Success dependent upon number of |
| กั่ | | | 0,70, | Number of persons in the database meeting system utilization/vuherability requirements | 1,000 | 1,828 | 183% | vacan units opened in the first half 2015. |
| Ĕ | otal St | Total Strategy 3 clients served first six half 2015: 4,704 | six half 2015 | : 4,704 | | | | |

* Household members include all members of a family and may be larger than "clients served" where heads of households are counted. ** Up arrow (green) indicates meeting 45% or more of annual target; horizontal arrow (yellow) indicates 35 - 44%; down arrow (red) indicates less than 35%.

| | | | First Half Services Performance 2015 | ormance 201 | 2 | | |
|-------------|---|-------------------------------|--|---------------------------|---|------------------|--|
| | Levy Activity | Household members 2015* | Service Measures | 2015 Annual Targets | Actual First six months of 2015 Service | | Perform ance Review - Comments |
| | | | | | | Reacned | |
| Strate | Strategy 4: Strengthening Families | | | | | | |
| 4.1.A | Nurse Family Partnership | 226 | Number of persons enrolled | 133 | 133 | %001 ↓ | 88% of measured clients achieved the desired outcome. Targets prorated to portion supported by levy. |
| 4. A. | NFP Employment | 40 | Number of persons enrolled ER | 40 | 43 | 4 108% | Meeting contract targets. |
| | | | Number of persons entering education or training. | 30 | 36 | 120% | |
| | | | Number of new persons/households assessed | 300 | 325 | % 2 01 👢 | 03% of clients achieved the desired |
| 4.1.B | Healthy Start | 322 | Clients receiving home visits | 300 | 322 | (| outcome delaying hirth of second child |
| | | | Number of clients linked with medical care | 300 | 205 | (| |
| | | | Number of persons screened | 2,800 | 1,094 | %6E ← | |
| 4.2 | Maternal depression reduction | 1.094 | Total number of all clients receiving treatments | 400 | 200 | 4 20% | 65% of measured clients achieved the |
| ! | | | Number of persons who screened positive for depression | 400 | 200 | \$05 \ | desired outcome. |
| | Parent education and support - | (| Number of agency learners delivering PFR intervention | 12 | 2 | 4 17% | The first six months involves training the |
| 4.3.A | Promoting First Relationships (PFR) | . 2 | Number of community members show ing improved skills and know ledge | 12 | 2 | 4 17% | providers. Performance will be met in the second half of the year. |
| 4.3.B | Family, Friend and Neighbor | 2,394 | Number of facilitators educated in play and learn | 32 | 36 | 113% NA | 87% of clients improved caregiver, parenting skills. There are 17 new groups |
| | riay & Lealti Groups | | Number of play and learn groups | 06 | 92 | \$4% | in 2015. |
| | | | Hours of employment/ life assistance support | 7,800 | 5,041 | % 5 9 🌗 | 90% remained stable for 6 months. 17 |
| 4. 4. | Passage Point | 112 | Number new households and carryover enrolled | 09 | 54 | %06 ↓ | households moved on to permanent housing. |
| 4.5.A | 2-1-1 Community Information Line | 1,499 | Number of callers | 3,300 | 1,499 | 45% | 49,957 calls received. Targets prorated to portion supported by Levy. |
| 4.5.B | Oultural Navigator | 1,158 | Number of clients receiving information and referral (duplicated) | 1,000 | 1,165 | 117% | Meeting annual targets. |
| | | | Number of agencies receiving technical assistance | 250 | 114 | 46% | |
| Total | Total Strategy 4 clients served first half 2015: 6,847 | : half 2015: 6, | 347 | | | | |
| * Hous | * Household members include all members of a family and may | s of a family a | ind may be larger than "clients served" where heads of households are counted. | households ar | e counted. | - | |
| 0 0 1 | arrow (green) indicates meeting 4t | % or more of | ** Up arrow (green) indicates meeting 45% or more of annual target; horizontal arrow (yellow) indicates 35 - 44%; dow n arrow (red) indicates less than 35%. | 4%; dow n arr | ow (red) indicates i | ess than 35 | %. |

2015 Mid-Year Activity Level Performance

The performance matrix for the first half 2015 indicates that Levy funded activities have been successful in providing the services outlined in the Service Improvement Plan. The 41 activities included in the performance matrix report on a total of 85 performance measures. Of these 85 measures, the performance on 72 (85 percent) was 45 percent or more of the annual targets. For four measures (5 percent) performance was 35 to 44 percent of the annual target and for nine measures (10 percent) performance was below 35 percent of the annual target. This indicates that most of the Levy's activities on track to meet all performance goals by year-end 2015.

A few highlights of some of the activities' success during the first six months are provided below.

Activity 1.1 King County Veterans Program (KCVP)

Over 1,500 veterans and family members were served by KCVP in the first half of 2015, all of whom received assessments to help them identify personal goals as a first step to becoming more self-sufficient. The emergency shelter and transitional housing funded through KCVP was well utilized and the program reported 50 percent of homeless clients using this service increased their housing stability.

Activity 1.4 PTSD / MST Treatment

This subcontracted service provided counseling to 193 veterans or family members throughout King County. A total of 91 percent of these clients reported a reduction in their symptoms.

Activity 2.3 Housing Stability Program

The Housing Stability Program provided emergency rent or mortgage assistance to over two hundred households with over 500 household members, during the first half of the year. Of those families receiving assistance, 95 percent of them were still housed at least six months after they received services.

Activity 3.2 Veteran and Trauma Competency Training

Over 1,400 human service providers and behavioral health professionals received training in the first half of 2015. A wide variety of veteran and trauma related trainings were offered and the subcontracting agency providing services exceeded targets for all their performance measures.

Activity 4.1.B Healthy Start

Over 300 clients received home visits from staff of Healthy Start during the first six months of 2015. The clients were assessed and depending on their needs were linked to medical care or other services. One measure of success for this program is delaying having a second child to allow time for the family to become more stable. A total of 93 percent of the clients succeeded in meeting this goal.

Specific attention was paid to agencies whose performance was below 45 percent of one or more of their annual targets at mid-year. Out of 41 activities, four had one service measure between 35 and 45 percent of annual target represented in the matrix as a yellow arrow. Levy staff reviewed these programs in detail with program managers. Program managers worked with their subcontracting agencies and are confident that with program adjustments they will meet their annual targets for 2015.

A total of five levy activities had at least one measure in which they achieved less than 35 percent of their target at mid-year as indicated by red arrows. Levy staff reviewed the performance with the program managers and they have discussed the performance issues with their providers. The following are the explanations and actions taken:

Activity 1.3 Veteran Employment and Training

The number of veterans assessed and placed in employment or education was low at 29 percent and 19 percent respectively. The contract with the Washington Department of Veterans Affairs (WDVA) was renegotiated in spring 2015 resulting in a late start for the year. The agency anticipates being able to meet annual targets by the end of the year.

Activity 2.1.A Homeless Street Outreach (REACH)

The REACH homeless outreach project engaged more clients on the street than ever before and is meeting targets – especially for engaging clients in treatment and connecting them to health benefits. However, they have only been able to meet 30 percent of their goal of moving clients into permanent housing due to the lack of available permanent supportive housing.

Activity 2.6.D King County Internship Program for Veterans

This program was redesigned in spring 2015 in order to implement a new "fellowship" program model. Services are expected to begin in fall 2015. It appears that the 2015 goals won't be met until spring 2016.

Activity 3.1.A Behavioral Health Integration

The program's performance on the "number screened" target was impacted in 2014 as the health safety net system adjusted to implementation of the Affordable Care Act (ACA). In the second quarter of 2014, the program eligibility criteria was also expanded to cover, both the uninsured and low income insured patients (below 200% of the federal poverty level), in order to prevent patients in need with limited insurance coverage for these services, from falling through the cracks. It took community health clinics providing services time to adjust their systems to the new eligibility criteria. Performance on the total number screened will continue to increase in 2015 as their systems fully adjust.

Activity 4.3.A Promoting First Relationships

This project has two phases. The first phase is training the professionals in the "Promoting First Relationship" curriculum and the second phase is delivering this intervention to families. The performance measures relate to how many families received the intervention – all to occur in the latter half of 2015 – resulting in the apparent underperformance in the first half.

Conclusion

In the current Veterans and Human Services Levy 2012-2017, performance targets were created for each of the 41 unique activities that received funding. The performance matrix included in this update reports on the activities' success in meeting targets for 85 performance measures. The Levy activities have been successful in meeting their mid-year targets, with 72 (85 percent) meeting their goals. Evaluation staff have followed up with the few activities that have not met their targets to assist them in succeeding by year-end 2015.

Mid-Year Financial Update For the Period January 1, 2015 through June 30, 2015

The Mid-Year Financial Update, like the Mid-Year Evaluation Performance Update, demonstrates the VHS Levy's progress during the first half of 2015. It includes information on management practices implemented to better monitor contract and program expenditures, monitoring and reporting procedures and practices, a description of the contract allocation period, and procedures for year-end closing. In addition it provides a detailed financial report and summary on the status of expenditures for the first half of 2015 for the VHS Levy.

Additional Financial Management Practices Update

To better track expenditures of 2012-2017 VHS Levy funds, the Community Services Division (CSD) implemented procedures that include timely monitoring of contract and program expenditure variances. The VHS Levy SIP expenditure variances are reviewed and analyzed on a monthly basis by the levy fiscal staff and program administrators. On a quarterly basis, SIP expenditure variances are discussed and analyzed with input from program and contract managers from the responsible County agencies. The program managers are also aware of the contracting protocols implemented with the 2012-2017 VHS Levy, specifically that all allocations are annual. All VHS Levy funds unspent by 2015 year end will be re-captured and returned to fund balance for reallocation.

Mid-Year Financial Status

Expenditures of VHS Levy activities are generally accounted for on a cost reimbursement basis. Therefore, levy expenditures are always recorded after services have been rendered and invoices received. As has been previously reported, almost all levy-funded activities invoice on a quarterly rather than monthly basis. Second quarter invoices are not received until July or later, resulting in significant expenditures not being recorded until potentially months after services were provided. As in past years, this lag created a false under-reporting of expenditures in the *Enterprise Business Suites (EBS) Financial System* financial report for the first half of 2015.

Additional data for July and August are included in the mid-year report to more accurately reflect the actual expenditures through the first half of 2015 (this lag in posting to EBS will also mean that accurate year-end expenditure data will not be available until the 13th month). The lag in expenditure recording is reflected in the low expenditure rate for the first half of 2015.

For example, as the table on page 12 shows, as of June 30, 2015 the *Enterprise Business Suites (EBS) Financial System* financial data shows that 34 percent of Veterans Levy 2015 allocations and 38 percent of Human Services Levy allocations had been billed to the VHS Levy, for an average expenditure rate for the two funds of 36 percent. By the end of August 2015 EBS eighth-month financial data, also provided, indicates that 48 percent of Veterans Levy 2015 allocations and 55 percent of Human Services Levy allocations have been billed, for an average expenditure rate for the two funds of 51 percent. Overall this data indicates that the recording of expenditures is catching up with expected billing to the VHS Levy funds.

| Cumulative | e Allocations Bi | illed |
|---------------------|---|---|
| Levy Fund | 2 nd Quarter 2015 Cumulative | 8 th Month 2015 Cumulative |
| Veterans Levy | 34% | 48% |
| Human Services Levy | 38% | 55% |
| Total Average | 36% | 51% |

The lag in expenditure recording will result in an under-reporting of expenditures throughout the year until 13th month data is available. Though the eighth month 2015 expenditure rate is lower than the eighth month 2014 rate of 62 percent, at year-end 2015 the expenditure rate is anticipated to be similar to the rate experienced at year-end 2014 (99 percent).

Mid-Year 2015 Financial Report

The following two pages provide a detailed financial report for the first half of 2015. The report lists the Levy funded activities by overarching strategy, their 2015 Service Improvement Plan allocation, any budget adjustments and cumulative expenditures for both the first six months and first eight months of 2015. The percent remaining of 2015 adjusted budget as of August 31, 2015 is also provided.

| 201 | 5 V | eterans and Human Services Le | evy Service | Impr | ovement Plan | | | | | | | | | | | |
|-----|-----|--|---|---------|---|-----------------------|--|-----------------|-------------------------------------|------|---|-----------------|---|-------------|--|-----------------------------------|
| Ser | vic | e Improvement Plan Strategy | 2015 S Budge | IP t | 2015 Supplemental Budget Ordinance | Ad (adop 5% | justments to ministration from as in oted SIP to the allowed per ordinance) | | otal Adjusted SIP 2015 Budget | | YTD spenditures of June 30, 2015 | | YTD openditures s of August 31, 2015 | Budg Aug | ning SIP et as of ust 31, 015 | Remaining Budget Percentage |
| 1.1 | - | xy 1: Supporting veterans and King County Veterans Program | their famili | es to | build stable live | s and | strong relation | nsn | ips | | | | | | | |
| 1.1 | | Total | \$ 2,485 | 000 | \$ - | \$ | _ | \$ | 2,485,000 | \$ | 857,203 | \$ | 1,394,523 | \$ 1 | ,090,477 | 44% |
| 1.2 | _ | Outreach and engagement | φ 2,403 | ,000 | Ÿ | 7 | | Ÿ | 2,403,000 | 7 | 037,203 | 7 | 1,554,525 | 7 - | ,030,477 | 4470 |
| | Α | Enhanced outreach to women ve | eterans and | vete | rans of color | | | | | | | | | | | |
| | | Total | \$ 300 | ,000 | \$ - | \$ | - | \$ | 300,000 | \$ | 75,000 | \$ | 112,500 | \$ | 187,500 | 63% |
| | В | Veteran information and referra | | | | | | | | | | | | | | |
| | - | Total | | ,000 | \$ - | \$ | - | \$ | 100,000 | \$ | 37,500 | \$ | 37,500 | \$ | 62,500 | 63% |
| | С | Homeless veterans street outred | | 000 | <u> </u> | ć | | ć | 04.000 | Ċ | 24.000 | ć | 24.000 | ć | 62,000 | 750/ |
| 1.3 | | Total | | ,000 | \$ - | \$ | - | \$ | 84,000 | \$ | 21,000 | \$ | 21,000 | \$ | 63,000 | 75% |
| 1.3 | | <u>Veterans employment and traini</u> Total | | ,000 | \$ - | \$ | _ | \$ | 200,000 | \$ | 10,000 | \$ | 10,000 | \$ | 190,000 | 95% |
| 1.4 | | Contracted PTSD treatment/Mili | | | | 7 | | 7 | 200,000 | Ý | 10,000 | 7 | 10,000 | 7 | 130,000 | 3370 |
| | | Total | | ,000 | | \$ | = | \$ | 400,000 | \$ | 169,000 | \$ | 188,000 | \$ | 212,000 | 53% |
| 1.5 | | Veterans justice | | | | | | | | | | , | · | | | |
| | _ | Veterans Incarcerated Program | | | | | | | | | | | | | | |
| | _ | Total | | ,000 | \$ - | \$ | = | \$ | 100,000 | \$ | 3,074 | \$ | 11,633 | \$ | 88,367 | 88% |
| | | Veterans Legal Assistance Progr | | | _ | | | _ | | | | _ | | | | |
| | - | Total Emerging programs for justice in | | ,000 | \$ - | \$ | - | \$ | 20,000 | \$ | - | \$ | - | \$ | 20,000 | 100% |
| | - | Emerging programs for justice in Total | | ,000 | \$ - | \$ | | \$ | 330,000 | \$ | 59.209 | \$ | 118,766 | \$ | 211,234 | 64% |
| 1.6 | - | Support for military families | ý 33C | ,000 | - | ٦ | | ڔ | 330,000 | ٦ | 33,203 | ٧ | 110,700 | ٧ | 211,234 | 0476 |
| 2.0 | - | Military family outreach | | | | | | | | | | | | | | |
| | | Total | \$ 174 | ,000 | \$ - | \$ | - | \$ | 174,000 | \$ | 68,500 | \$ | 135,160 | \$ | 38,840 | 22% |
| | В | Military family counseling | | | | | | | | | | | | | | |
| | | Total | | ,000 | \$ - | \$ | - | \$ | 100,000 | \$ | - | \$ | - | \$ | 100,000 | 100% |
| | | Total Strategy 1 | \$ 4,293 | ,000 | \$ - | \$ | - | \$ | 4,293,000 | \$ | 1,300,486 | \$ | 2,029,082 | \$ 2 | ,263,918 | 53% |
| | | Percent of Total Program | | | <u></u> | | | | | | 30% | | 47% | | | |
| 2.1 | -i | gy 2: Ending Homelessness thro Outreach and engagement | ougn outre | acn, p | revention, perm | ianen | t supportive no | ous | sing and empi | ioyn | nent | | | | | |
| 2.1 | | Homeless street outreach | | | | | | | | | | | | | | |
| | - | Total | \$ 276 | ,000 | \$ - | \$ | - | \$ | 276,000 | \$ | 69,000 | \$ | 138,000 | \$ | 138,000 | 50% |
| | В | Sobering/Emergency Services Po | itrol | • | | | | | , | | , | | , | | , | |
| | | Total | \$ 145 | ,000 | \$ - | \$ | - | \$ | 145,000 | \$ | 39,983 | \$ | 73,723 | \$ | 71,277 | 49% |
| | - | Mobile medical outreach | | | | | | | | | | | | | | |
| | - | Total | | ,000 | \$ - | \$ | - | \$ | 300,000 | \$ | 75,000 | \$ | 150,000 | \$ | 150,000 | 50% |
| | ט | South King County homeless out | | 000 | \$ - | \$ | | \$ | 90,000 | \$ | 40.000 | \$ | 40.000 | \$ | 40.000 | 50% |
| 2.2 | | Total Housing capital | \$ 80 | ,000 | \$ - | Ş | = | Ş | 80,000 | Ş | 40,000 | Þ | 40,000 | Ş | 40,000 | 50% |
| 2.2 | - | Total | \$ 1,555 | .000 | \$ - | \$ | - | \$ | 1,555,000 | \$ | 777,500 | \$ | 777,500 | \$ | 777,500 | 50% |
| 2.3 | - | Housing Stability Program | , | , | | | | | ,, | | , | | , | | , | |
| | | Total | \$ 800 | ,000 | \$ - | \$ | - | \$ | 800,000 | \$ | 400,000 | \$ | 400,000 | \$ | 400,000 | 50% |
| 2.4 | | Support services for housing | | | | | | | | | | | | | | |
| _ | | Housing Health Outreach Team | | | | | | _ | | _ | | _ | | _ | | _ |
| - | _ | Total | \$ 315 | ,000 | \$ - | \$ | - | \$ | 315,000 | \$ | 78,750 | \$ | 157,500 | Ş | 157,500 | 50% |
| - | | On-site support services Total | \$ 1,300 | UUU | \$ - | \$ | | \$ | 1,300,000 | \$ | 650,000 | \$ | 650,000 | \$ | 650,000 | 50% |
| 2.5 | - | Criminal Justice Initiatives | y 1,300 | ,000 | | ٧ | - | ڔ | 1,300,000 | ب | 330,000 | ٠ | 330,000 | ~ | 330,000 | 30% |
| 1.0 | - | FACT | | | | | | | | | | | | | | |
| | | Total | \$ 205 | ,000 | \$ - | \$ | - | \$ | 205,000 | \$ | 33,334 | \$ | 100,002 | \$ | 104,998 | 51% |
| | - | FISH | | | | | | | | | | | | | | |
| _ | - | Total | \$ 690 | ,000 | \$ - | \$ | - | \$ | 690,000 | \$ | 107,500 | \$ | 322,500 | \$ | 367,500 | 53% |
| 2.6 | | Employment and training | | | - | <u> </u> | | | | | | | | | | |
| | - | <i>Community employment service</i> Total | | ,000 | \$ - | \$ | | \$ | 670,000 | \$ | 335,000 | \$ | 335,000 | ċ | 335 000 | 50% |
| - | _ | Career Connections | ا/ه د | ,000 | - د | ې | - | Ş | 070,000 | ې | 333,000 | Ş | 333,000 | ې | 335,000 | 50% |
| | - | Total | \$ 420 | ,000 | \$ - | \$ | - | \$ | 420,000 | \$ | 210,000 | \$ | 210,000 | \$ | 210,000 | 50% |
| | - | Aerospace and Veteran Employr | | , | | Ė | | Ť | ,, | T | ,000 | Ť | ,000 | <u> </u> | 2,200 | 3370 |
| | - | Total | \$ | | \$ - | \$ | | \$ | | | | \$ | | \$ | | |
| | - | King County Internship Program | | S | | | | | | | | | | | | |
| | | Total | \$ | - | \$ 100,000 | \$ | - | \$ | 100,000 | \$ | 50,000 | \$ | 50,000 | \$ | 50,000 | 50% |
| 2.7 | | Youth/Young Adult Homelessne | | ate Fi | | <u>,</u> | | Ċ | 250.000 | _ | | ć | 250.000 | ć | | |
| _ | _ | Total Total Strategy 2 | \$ 6,75 6 | - | \$ 250,000 \$ 350,000 | | - | \$ \$ | 250,000 7,106,000 | | 2,866,067 | \$ \$ | 250,000 3,654,225 | | ,451,775 | 0% 49% |
| - | | Percent of Total Program | 0,/56 ب | ,000 | 3 33U,UUU | ۰ | - | ۶ | 7,100,000 | ۶ | 2,866,067 40% | Ą | 3,654,225 51% | | ,-31,1/3 | 49% |
| _ | ш | . c. cent or rotal riogiani | | | | | | _ | | | 7 ∪/0 | _ | J±/0 | 1 | | |

| . . | | | | | • | | | | | | | | | | | I | |
|------------|---|-----------------------------------|----------|-------------|-------------|------------|----------|---------------|----------|------------|----|-----------|----|-----------|-----|-------------|------|
| | | gy 3: Improving health through | h the | integration | of m | edical and | behavio | ral health se | ervi | ces | | | | | | | |
| 3.1 | _ | Behavioral health integration | | | | | | | | | | | | | | | |
| | Α | Behavioral health integration | | | | | | | | | | | | | | | |
| | Ш | Total | \$ | , | \$ | - | \$ | - | \$ | 625,000 | \$ | 156,250 | \$ | 312,500 | \$ | 312,500 | 50% |
| | В | Behavioral health integration-ve | eterar | | | | | | <u> </u> | | | | _ | | _ | | |
| | Ш | Total | \$ | 600,000 | \$ | - | \$ | - | \$ | 600,000 | \$ | 150,000 | \$ | 300,000 | \$ | 300,000 | 50% |
| 3.2 | - | Veteran and trauma competence | | | | | | | <u> </u> | | | | | | | | |
| | Α | Veteran and trauma competenc | y trai | | | | | | | | | | | | | | |
| | | Total | \$ | 250,000 | \$ | - | \$ | - | \$ | 250,000 | \$ | - | \$ | - | \$ | 250,000 | 100% |
| 3.3 | | Health care reform system design | gn an | d implement | tation | | | | | | | | | | | | |
| | | Total | \$ | 270,000 | \$ | - | \$ | - | \$ | 270,000 | \$ | 150,450 | \$ | 190,300 | \$ | 79,700 | 30% |
| 3.4 | | Depression intervention for seni | iors | | | | | | | | | | | | | | |
| | | Total | \$ | 356,000 | \$ | - | \$ | - | \$ | 356,000 | \$ | - | \$ | 258,990 | \$ | 97,010 | 27% |
| 3.5 | | Facilitation of ongoing partnersl | hips | | | | | | | | | | | | | | |
| | | Total | \$ | 140,000 | \$ | 111,000 | \$ | - | \$ | 251,000 | \$ | 71,292 | \$ | 176,646 | \$ | 74,354 | 30% |
| 3.6 | | Client care coordination | | | | | | | | | | | | | | · | |
| | | Total | \$ | 140,000 | \$ | - | \$ | - | \$ | 140,000 | \$ | 28,222 | \$ | 39,920 | Ś | 100,080 | 71% |
| | - | Total Strategy 3 | Ś | 2,381,000 | Ś | 111.000 | Ś | | Ś | 2,492,000 | Ś | 726,204 | Ś | 1,278,356 | Ś | 1,213,644 | 49% |
| | | Percent of Total Program | 7 | _,001,000 | 7 | | * | | Ť | _, .5_,666 | Ť | 29% | Ť | 51% | Ť | | 1370 |
| Stra | _ | gy 4: Strengthening families at | risk | | | | | | | | | 23/0 | | 31/0 | | | |
| 4.1 | _ | Home visiting | I | | | | | | | | | | | | | | |
| 4.1 | _ | Nurse Family Partnership | | | | | | | - | | | | | | | | |
| | - | Total | Ś | 470,000 | Ś | | Ś | | Ś | 470,000 | Ś | 147,800 | ċ | 265,300 | ċ | 204,700 | 44% |
| | | Healthy Start | Ş | 470,000 | Ş | | Ş | - | Ş | 470,000 | Ş | 147,800 | Ş | 205,300 | Ş | 204,700 | 44% |
| | В | , | Ś | 270.000 | Ś | | Ś | | Ś | 270.000 | , | 67.500 | ۲. | 125.000 | ۲. | 125 000 | F00/ |
| - | Н | Total | > | 270,000 | > | - | \$ | - | > | 270,000 | \$ | 67,500 | \$ | 135,000 | \$ | 135,000 | 50% |
| 4.2 | | Maternal depression reduction | <u> </u> | | | | | | | | | | | | | | |
| _ | - | Total | \$ | 625,000 | \$ | - | \$ | - | \$ | 625,000 | \$ | 156,250 | \$ | 312,500 | \$ | 312,500 | 50% |
| 4.3 | Ш | Parent education and support | ļ., | | | | | | <u> </u> | | L. | | | | | | |
| | | Total | \$ | 260,000 | \$ | - | \$ | - | \$ | 260,000 | \$ | 36,950 | \$ | 63,748 | \$ | 196,252 | 75% |
| 4.4 | | Passage Point | | | | | | | | | | | | | | | |
| | | Total | \$ | 415,000 | \$ | - | \$ | - | \$ | 415,000 | \$ | 207,500 | \$ | 207,500 | \$ | 207,500 | 50% |
| 4.5 | | Information and referral | | | | | | | | | | | | | | | |
| | Α | 2-1-1 Community Information Li | ine | | | | | | | | | | | | | | |
| | | Total | \$ | 50,000 | \$ | - | | | \$ | 50,000 | \$ | 12,500 | \$ | 25,000 | \$ | 25,000 | 50% |
| | В | Cultural Navigator | | | | | | | | | | | | | | | |
| | | Total | \$ | 70,000 | \$ | - | \$ | - | \$ | 70,000 | \$ | 17,500 | \$ | 35,000 | \$ | 35,000 | 50% |
| | | Total Strategy 4 | \$ | 2,160,000 | \$ | - | \$ | - | \$ | 2,160,000 | \$ | 646,000 | \$ | 1,044,048 | | 1,115,952 | 52% |
| | | Percent of Total Program | | | | | | | | | | 30% | | 48% | | | |
| | | Evaluation 5 | | | | | | | | | | | | | | | |
| | | Total 5 | Ś | 545,000 | \$ | | Ś | - | Ś | 545,000 | \$ | 223,607 | Ś | 302,183 | Ś | 242,817 | 45% |
| | | Percent of Total Program | † · | , | | | <u> </u> | | Ė | | Ė | 41% | Ė | 55% | Ė | ,- | |
| | - | Total Program | Ś : | 16,135,000 | \$ | 461,000 | Ś | | \$ | 16,596,000 | \$ | 5,762,364 | Ś | 7,987,894 | \$ | 8,608,106 | 52% |
| | _ | Percent of Total Program | Ť . | 10,133,000 | 7 | 401,000 | 7 | | 7 | 10,550,000 | 7 | 35% | 7 | 48% | ~ | 0,000,100 | 3270 |
| | | Admin 6 | | | | | | | \vdash | | | 33/6 | | 70/0 | | | |
| | - | Total 6 | Ś | 851,080 | \$ | | Ś | | Ś | 851,080 | \$ | 545,921 | \$ | 657,172 | \$ | 193,908 | 23% |
| | - | | ۲ | 831,080 | ٦ | | ٦ | | ٦ | 831,080 | ٠ | 64% | ٧ | 77% | ۲ | 193,908 | 23/0 |
| _ | _ | Percent of Total Program | 1 | | 1 | | | | \vdash | | 1 | 04% | | 11% | | | |
| _ | | Board Support 7 | Ś | 125 520 | ۲. | | Ś | | _ | 125 520 | | F4 000 | , | 00.037 | 4 | FF 404 | 4401 |
| _ | - | Total 7 | Þ | 135,528 | \$ | - | Þ | - | \$ | 135,528 | \$ | 54,998 | \$ | 80,037 | \$ | 55,491 | 41% |
| | | Percent of Total Program | | 0.500.000 | | 244.055 | | | _ | 0 774 000 | | 41% | _ | 59% | _ | 4 5 40 25 - | |
| vet | - | ns Total | \$ | 8,560,804 | \$ | 211,000 | \$ | - | \$ | 8,771,804 | \$ | 3,022,405 | \$ | 4,222,409 | \$ | 4,549,395 | 52% |
| _ | | Percent of Total Program | | | <u> </u> | | | | . | | ļ. | 34% | | 48% | ļ., | | |
| Hur | _ | 1 Services Total | \$ | 8,560,804 | \$ | 250,000 | \$ | - | \$ | 8,810,804 | \$ | 3,340,878 | \$ | 4,822,694 | \$ | 3,988,110 | 45% |
| | _ | Percent of Total Program | | | | | | | | | | 38% | | 55% | | | |
| GR/ | N | O TOTAL | \$: | 17,121,608 | \$ | 461,000 | \$ | - | \$ | 17,582,608 | \$ | 6,363,283 | \$ | 9,045,103 | \$ | 8,537,505 | 49% |
| 1 | | Percent of Total Program | | | | | 1 | | 1 | | 1 | 36% | | 51% | | | |
| | _ | - | | | | | | | | | | | | | | | |

Procedures for 2015 Year-End Closing

At 2015 year-end closing, 13th month data will be used to determine if there are any unspent 2015 allocations for levy activities. Any unspent VHS levy funds for 2015 will be re-captured and returned to fund balance for reallocation. The program managers implementing levy activities have been advised of the contracting protocols implemented with 2012-2017 VHS Levy, specifically that all allocations are annual and that funds unspent by 2015 year end will be recaptured and returned to fund balance for reallocation.

Conclusion

Since 2012 several policies and procedures have been used to track the expenditure of VHS Levy funds; in particular, the regular review of expenditure variances by levy fiscal staff and program administrators, with program managers from the responsible County agencies. These policies and procedures have been successful and at year-end 2014 a total of 99 percent of the 2014 allocation was expended. While the quarterly invoicing procedure for VHS Levy activities results in a lag in the recording of actual expenditures, the eight month cumulative 2015 expenditure data included as part of this report indicates the levy is expending at a rate similar to that experienced in 2014.

The Mid-Year 2015 Performance Evaluation Update and Financial Update together provide a glimpse into the status of the Veterans and Human Services Levy as of mid-year 2015. With Levy funded activities performing well and expenditures on track, the levy is well on its way to having another very successful year in 2015.