10 DCHS Accomplishments in 2019

"The Department of Community and Human Services provides equitable opportunities for people to be healthy, happy, self-reliant and connected to community."

King County

King County Council

DISTRICT **ONE**

Councilmember Rod Dembowski

YOUR DISTRICT HIGHLIGHTS IN 2019

[Funded a Housing Development Consortium](#) with the Washington Community Homeownership Resource Center as the lead agency to support a 1-800 resource line to assist homeowners at risk of foreclosure and/or homelessness.

[Funded King County Housing Repair Program projects](#) providing home repairs and disability accommodations, allowing twenty income-eligible District One households to remain housed and safe versus risking homelessness.

Launched the Veterans, Seniors and Human Services Levy (VSHSL) [Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault](#) with eight agencies serving District One residents.

[Awarded multi-year VSHSL grants](#) to the Greenwood Senior Center Dementia-Focused Senior Hub, the North Seattle Senior Hub, and the Northshore Senior Center and additional centers serving seniors in District One as part of a $20 million investment to improve services, expand outreach to isolated seniors and enhance services reflecting the diversity of King County's senior population.

Implemented North King County's [Response, Awareness De-escalation and Referral](#) (RADAR) program building a bridge between law enforcement and behavioral health services to assist people in crisis.

[Funded the 100-bed modular pilot Permanent Supportive Housing](#) project in collaboration with the City of Shoreline. The 198th Affordable Housing Project will serve individuals who are homeless or at risk of being homeless and connect them to supportive services, helping them in their effort to maintain stable housing.

Braided funding from document recording fees, the Veterans Relief Fund and the VSHSL [preserved the Shoreline Veterans Center](#) and veterans permanent supportive housing keeping twenty-five veterans from losing their homes.

Embedded a behavioral health specialist in our [King County Learning Center North](#) through Best Starts for Kids to provide supports to young people to successfully complete secondary credentials.

Successfully initiated the state-mandated integration of physical and behavioral health care services, creating the King County Integrated Care Network to serve children and adults with behavioral health needs.

[Funded Cedar Crossings](#), a partnership between Bellwether Housing and Mercy Housing NW, to move development of 252 affordable transit-oriented housing near the Roosevelt Light Rail Station.

King County Council

DISTRICT **TWO**

Councilmember Girmay Zahilay

YOUR DISTRICT HIGHLIGHTS IN 2019

Awarded two culturally-relevant service providers in District Two - Sisters in Common and United Indians of All Tribes - to increase and improve access to infant mental health services for communities of color.

Expanded the PACT Program to increase access to intensive support services for people with serious behavioral health issues, with a new team based in District Two.

Launched the innovative End Youth Homelessness Now Campaign as a regional effort headquartered in the University District to engage and divert homeless youth into shelter, housing and supportive services.

Through Best Starts for Kids, funded the Inspirational Workshop's Trailblazers Program at Washington Middle School to empower black and brown youth and dismantle the system of structural racism in education, giving students the tools to cultivate personal development, a life learning attitude and strengthen abilities to set and achieve goals.

Supported two coalitions – Prevention Education and Action for Community Empowerment (SE Seattle P.E.A.C.E.) and the Healthy Youth Central Area Network in the Seattle School District – to prevent youth substance use in area schools through training, public awareness campaigns and positive youth activities and a Prevention and Intervention Specialist for the designated schools.

Launched the Veterans, Seniors and Human Services Levy (VSHSL) Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault with eight agencies serving District Two residents, including API Chaya and Multi-Communities

Awarded multi-year VSHSL grants to the African Diaspora Seniors Hub (including the Central Area Senior Center), El Centro de la Raza Senior Hub, the SouthEast Seattle Senior Hub and additional centers serving seniors in District Two as part of a $20 million investment to improve services, expand outreach to isolated seniors, and enhance services reflecting the diversity of King County's senior population.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to enhance and improve services for children and adults with behavioral health needs.

Launched a developmental bridge project for children ages 0-4 offering screening, evaluation and referral to services that are customized and flexible to serve the needs of each family.

Provided $3 million to HomeSight to support building Othello Square, a 68-unit homeownership project to help build community wealth for District Two residents. This residential housing cooperative is a mixed-use development aimed at building diverse, multi-cultural communities with nearby grocery, retail and workplaces.

King County Council

DISTRICT **THREE**

Councilmember Kathy Lambert

YOUR DISTRICT HIGHLIGHTS IN 2019

[Funded King County Housing Repair Program projects] providing home repairs and disability renovations for fourteen District Three households to keep families housed and prevent homelessness.

In a partnership with YMCA TRACE, Snoqualmie Valley Community Network and [Youth Mental Health First Aid], sponsored youth suicide prevention activities in District Three.

Awarded $2 million in transit-oriented development funds for Cascade Park Apartments in North Bend, working with Mt. Si Senior Center to preserve twenty-eight units of housing for seniors.

[Awarded multi-year Veterans, Seniors and Human Services Levy (VSHSL) grants] to the partners in the Far East Senior Hub (Issaquah, Mt. Si, and Sno-Valley Senior Centers) and additional centers serving seniors in District Three as part of a $20 million investment to improve services, expand outreach to isolated seniors and enhance services reflecting the diversity of King County's senior population.

Through Best Starts for Kids, [partnered with SnoValley Power of Produce (PoP) Club] on a summer program that engages children in educational food activities, conversations with local farmers, farm visits, and exposure to new kinds of fruits and vegetables at the Carnation Farmers Market – and got cooking classes to learn how to use them for healthy meals!

Using Veterans, Seniors and Human Services Levy (VSHSL) proceeds, funded Pathfinder coordination and outreach in District Three to help the most vulnerable of our veterans connect to housing, shelter, physical and behavioral health care, including funding for [Minority Veterans of America].

Launched the Veterans, Seniors and Human Services Levy (VSHSL) [Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault] with seven agencies serving District Three residents.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to serve children and adults with behavioral health care needs.

Improved the [Encompass Early Learning Center] Parking Lot in North Bend to fix safety and traffic flow issues, remove barriers and improve handicapped access, including adding new parking areas, marked pathways and enhanced access points. Environmental review is underway.

Introduced a new [Reentry Case Management Services] team to help people with behavioral health needs return successfully to their community after incarceration, including services for people exiting the Issaquah, Enumclaw, Kirkland, and Kent city jails and the multi-city SCORE facility. Services are provided by [Evergreen Treatment Services] (ETS REACH).

King County Council

DISTRICT **FOUR**

Councilmember Jeanne Kohl Welles

YOUR DISTRICT HIGHLIGHTS IN 2019

[Opened Clement Place with DESC], providing 100 units of Permanent Supportive Housing for people with significant behavioral health needs. Clement Place honors the memory of long-time staff member Dan Clement.

Through Combined Arms partnerships, [King County Veterans Program-Belltown] brought together staff from the Dispute Resolution Center, NW Justice Project and financial literacy counselors to help local veterans connect to services.

[Funded the Yancy Street Permanent Supportive Housing Project] with Transitional Resources to create forty-four new units of housing for people with behavioral health needs who are transitioning from homelessness or hospitals.

[Awarded multi-year Veterans, Seniors and Human Services (VSHSL) grants] to the Greenwood Senior Center Dementia-Focused Senior Hub, Pike Market Senior Center, and the North Seattle Hub (including the Wallingford Community Senior Center) and additional centers serving District Four as part of a $20 million investment to improve services, expand outreach to isolated seniors and enhance services reflecting the diversity of King County's senior population.

[Vroom, a nationally recognized developmental tool for children], worked with Best Starts for Kids and the Vroom Community Connector in partnership with Centro Rendu of St. Vincent de Paul and the Woodland Park Zoo to collaborate on a learning event designed especially for Latinx families, parents and caregivers.

Using VSHSL proceeds, funded Pathfinder coordination and outreach in District Four to help veterans connect to housing, shelter, health care, including funding for [El Centro de la Raza] and the [Ingersoll Gender Center].

Awarded VSHSL funding to nine organizations to inform, engage, assist and support veterans, seniors and vulnerable populations to apply for, receive and retain government benefits to increase financial and household stability. Many, including [Solid Ground], Washington State Department of Veterans Affairs and [United Indians of All Tribes], will serve District Four residents.

Launched the VSHSL [Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault] with eight agencies serving District Four residents.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to serve children and adults with behavioral health care needs.

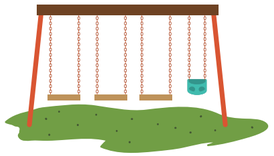
Awarded funding to [Arc of King County] to provide services to help older adults with intellectual disabilities, with a focus on helping African American and Latinx families navigate caregiving systems.

King County Council

DISTRICT **FIVE**

Councilmember Dave Upthegrove

YOUR DISTRICT HIGHLIGHTS IN 2019



Celebrated the completion of Burien's Lakeview Park renovation and new children's playscape thanks to the Community Development Block Grant (CDBG) funding which implements non-housing projects for residents

Funded King County Housing Repair Program projects providing home repairs and disability renovations for homeowners and special needs renters, keeping thirty District Five households out of homelessness.

Opened June Leonard Place in downtown Renton with forty-eight one, two and three-bedroom units in a five-story building for lower-wage individuals and households exiting homelessness including families with children as well as veterans.

Awarded multi-year Veterans, Seniors and Human Services (VSHSL) grants to the African Diaspora Seniors Hub (including the Des Moines/Normandy Park Senior Center), Kent Place Hub and additional centers serving seniors in District Five as part of a $20 million investment to improve services, expand outreach to isolated seniors and enhance services reflecting the diversity of King County's senior population.

Funded RAP - Restore-Assemble-Produce – in partnership with Best Starts for Kids and Mill Creek Middle School in Kent to provide staff training around addressing racial trauma and restorative practices, facilitating community coalitions and family engagement, and providing mentoring and restorative circles to Mill Creek students.

Through Combined Arms partnerships, King County Veterans Program-Tukwila brought together staff from the Dispute Resolution Center, NW Justice Project and financial literacy counselors to help local veterans connect to services.

Funded expansion of the successful Law Enforcement Assisted Diversion (LEAD) program to Burien to help South King County residents connect to behavioral health and other services as an alternative to incarceration.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to improve and enhance services for children and adults with behavioral health care needs

Through the Veterans, Seniors and Human Services Levy (VSHSL), funded Unkitawa to provide Pathfinder outreach and coordination in South King County, with a focus on serving the need of indigenous veterans.

Provided funding for a new ninety-two-unit Bellwether transit-oriented development in Tukwila. The community has apartments set aside for veterans, seniors, and at-risk families with community gathering rooms and other amenities.

www.kingcounty.gov/DCHS // www.dchsblog.com

King County
Department of Community and Human Services

King County Council

DISTRICT **SIX**

Councilmember Claudia Balducci

YOUR DISTRICT HIGHLIGHTS IN 2019

Broke ground and provided funding for the New Bethlehem Day Center in Kirkland - a resource-rich daytime destination for women and families - in partnership with Catholic Community Services and the City of Kirkland.

Funded King County Housing Repair Program projects providing home repairs and disability renovations for homeowners and special needs renters, keeping fourteen District Six households away from homelessness.

Launched the Veterans, Seniors and Human Services Levy (VSHSL) Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault with eight agencies serving District Six residents.

Addressing data showing an “opportunity gap” in kindergarten readiness and third-grade reading levels for children of color on the Eastside, Best Starts for Kids funded a pilot project through Eastside Pathways and NISO Promotores Program to work with parents, caregivers and early learning providers to help children learn and thrive.

Awarded multi-year VSHSL grants to the India Association of Western Washington Senior Services Hub and its unique “pop-up” model of providing services at multiple locations, and additional centers serving seniors in District Six as part of a $20 million investment to improve services, expand outreach to isolated seniors and enhance services reflecting the diversity of King County’s senior population.

Awarded $202,167 over the next five years to maintain twelve units of non-time limited housing, including eight units for individuals and families experiencing homelessness, along with case management and services to help residents gain employment, enroll in school, and build housing stability.

Providing $211,515 over the next five years to maintain sixteen units of non-time limited housing with eight units supported by King County Housing Authority’s Project-based vouchers coupled with services for young adults experiencing homelessness. The project provides intensive case management services focusing on life skills, emotional well-being, healthy lifestyles, education and employment.

Completed the final report for the Affordable Housing Task Force and launched the new Affordable Housing Committee as the continuing steps toward addressing the need for more housing countywide.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to improve and enhance services for children and adults with behavioral health care needs.

Awarded $2.25 million over the next 5 years to maintain 35 units of non-time limited, service-enriched housing for homeless men, offering rental assistance, case management, and employment assistance. Housing units are available in Bellevue, Redmond and Kirkland.

King County Council

DISTRICT **SEVEN**

Councilmember Pete von Reichbauer

YOUR DISTRICT HIGHLIGHTS IN 2019

[Funded King County Housing Repair Program projects](#) providing home repairs and disability renovations for homeowners and special needs renters, keeping thirty-two District Seven households out of from homelessness.

Launched the VSHSL [Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault](#) with eight agencies serving District seven residents, including the [Somali Family Safety Task Force](#)

Supported the Regional Policy Committee to [pass innovative legislation](#) to restructure the regional homelessness crisis response system to improve coordination of funding and services countywide.

Through Best Starts for Kids, [partnered with Mother Africa](#) to provide developmental screenings for infants and young children, allowing parents to confirm that their children are on track in their development and to identify children who might need additional supports. Mother Africa provides language and culture specific information on child development.

Awarded multi-year VSHSL grants to the South King County Senior Center Hub designed to serve rural elders (Auburn, Federal Way, and Pacific Senior Centers) and additional centers serving District Seven as part of a $20 million investment to improve services, expand outreach to isolated seniors, and enhance services reflecting the diversity of King County's senior population.

Introduced a new [Reentry Case Management Services team](#) to help people with behavioral health needs return successfully to their community after incarceration, including services for people exiting the Issaquah, Enumclaw, Kirkland and Kent city jails and the multi-city SCORE facility. Services are provided by [Evergreen Treatment Services](#) (ETS REACH).

As part of the VSHSL-funded Countywide Commercial Sexual Exploitation Case Management Collaborative, funded Aileen's, the first publicly funded peer leadership and job training project headquartered in South King County.

Supported the [Auburn Prevention Coalition](#) through the Auburn School District to prevent youth substance use in area middle and high schools through training, public awareness campaigns and positive youth activities and a Prevention and Intervention Specialist for the designated schools.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to serve children and adults with behavioral health care needs.

Provided funding and broke ground in Auburn for New Arcadia housing for homeless youth in partnership with Nexus Youth and Families and the YMCA of Greater Seattle to provide housing for fifteen and emergency shelter for twelve.

King County Council

DISTRICT **EIGHT**

Councilmember Joe McDermott

YOUR DISTRICT HIGHLIGHTS IN 2019

Provided funding to Vashon Household to develop forty units of housing at the Island Center Apartments on Vashon Island to provide access to quality, affordable housing for low income and moderate income Islanders

Provided new funding for Early Support for Infants and Toddlers (ESIT) to support Vashon Youth and Family Services to help children catch up with their development and reach their potential.

Opened Eagle Village Bridge Housing with Chief Seattle Club as a modular pilot project offering twenty-four homes to people exiting homelessness, with programming targeted to American Indian/Alaska Native peoples.

Partnered with Para Los Niños through BSK s to work with middle school students in an afterschool program that focuses on supporting positive racial, cultural, ethnic and language identity and leadership of Latinx youth by providing bilingual, culturally-rooted, and community-led academic success, language heritage, and civic engagement leadership programs.

Supported community prevention coalitions – Southwest Seattle Youth Alliance (Seattle School District) and Vashon Alliance to Reduce Substance Abuse (Vashon School District) to prevent youth substance use in middle and high schools through training, awareness, positive youth activities and a Prevention and Intervention Specialist for the designated schools.

Launched the Veterans, Seniors and Human Services Levy (VSHSL) Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault with nine agencies serving District Eight residents, including the DOVE Project on Vashon.

Provided funding through the VSHSL in partnership with the City of Seattle to create the Expanded Legal Defense Network, which provides a range of legal services to help immigrant and refugee youth (Kids in Need of Defense) and adults (Northwest Immigrant Rights Project) including assessment, consultation, and direct representation in immigrant issues and detentions.

Using VSHSL proceeds, funded Pathfinder coordination and outreach in District Eight to help the most vulnerable of our veterans connect to housing, shelter, physical health and behavioral health care, including funding for the Ingersoll Gender Center and Urban League Veterans Pathfinders services.

Opened the West Wing Enhanced Shelter with DESC, repurposing an unused portion of the King County Correctional Facility to create shelter and onsite services for people with significant behavioral health and other disabilities with 24/7 access to case management and other services.

Completed renovations with the Salvation Army to open the Jefferson Day Center 7 a.m. to 7 p.m. providing case management, health and hygiene services and other supports, and a 24/7 enhanced shelter at the historic Harborview Hall on First Hill to help people transition out of homelessness.

King County
Department of Community and Human Services

King County Council

DISTRICT **NINE**

Councilmember Reagan Dunn

YOUR DISTRICT HIGHLIGHTS IN 2019

[Funded King County Housing Repair Program projects] providing home repairs and disability accommodations for homeowners, keeping thirty-four District Nine households out of homelessness.

Broke ground for [Willowcrest in the Sunset neighborhood] of Renton, the first Net Zero Energy multi-unit home ownership development project creating twelve units of housing affordable for low to moderate-income households.

Launched the VSHSL [Survivor-Centered Mobile Advocacy for Survivors of Domestic Violence and Sexual Assault] with eight agencies serving District Nine residents, including [Somali Family Safety Task Force].

Through BSK, [JJ Smith Birth to Five Center in Enumclaw] is partnering with Nexus and Children's Therapy Center to provide in-class support in preschool, parenting classes, and play-and-learn groups to raise awareness of trauma and racial trauma as well as improve staff, parent and student competence in developing skills to promote healing by involving families in planning and decisions that can improve their belief in themselves

[Awarded a multi-year VSHSL grant] to the South East Rural Senior Hub (Enumclaw Senior Center) to implement a rural health initiative for rural elders, and additional grants to centers serving seniors in District Nine as part of a $20 million investment to improve services for seniors, expand outreach to isolated seniors and enhance services reflecting the diversity of King County's senior population.

Introduced a new [Reentry Case Management Services team] to help people with behavioral health needs return successfully to their community after incarceration, including services for people exiting the Issaquah, Enumclaw, Kirkland, and Kent city jails and the multi-city SCORE facility. Services are provided by [Evergreen Treatment Services] (ETS REACH).

Used support from the Community Development Block Grant (CDBG) program to fund a water main replacement for Black Diamond.

Using Veterans, Seniors and Human Services Levy (VSHSL) funding, awarded a multi-year grant to [Plateau Outreach Ministries] (POM) as a one-stop service in Enumclaw providing a food bank, thrift store, benefits applications, rental assistance and more for people in need.

Using Veterans, Seniors and Human Services Levy (VSHSL) funding, funded Pathfinder coordination and outreach in District Nine to help the most vulnerable of our veterans connect to housing, shelter, physical and behavioral health care, particularly isolated veterans, homeless veterans and veterans of color.

Successfully initiated the state-mandated integration of physical and behavioral health care services and created the King County Integrated Care Network to improve and enhance services for children and adults with behavioral health care needs.

Department of Community and Human Services

TOP **INTERNAL HIGHLIGHTS**

IN 2019

MAINTAINING VITAL COMMUNITIES, FAMILIES AND INDIVIDUALS

[Centralized Request for Proposal](#) (RFP) and other procurement efforts to share information on all open funding availabilities in one place, in one table online to improve the application process for providers and other stakeholders

Successfully implemented a process to live stream the meetings of the Advisory Board for Developmental Disabilities and making it possible to expand the process to other DCHS advisory boards and committees

Launched a new external blog, *Cultivating Connections*, to share news and information with the community and partners on DCHS programs, services innovations and performance

Successfully implemented a hiring initiative beginning in January 2019 with the goal of hiring more than 80 new positions approved in the budget in the first quarter of 2019 alone in response to the department reorganization and the expansion of roles and responsibilities department – coupled with a goal of maintaining or increasing the diversity of the department and exceeding our goals in both areas, including internal hires, and hires to refill positions as they became vacant – DCHS filled 175 roles in 2019, all while exceeding diversity benchmarks to ensure that DCHS is representative of the community we serve.

[Completed the reorganization of the department and its five divisions](#): Adult Services; Behavioral Health and Recovery; Children, Youth and Young Adult Services; Developmental Disabilities and Early Childhood Supports; and Housing, Homelessness and Community Development.

Confirmed membership to launch a new Regional Affordable Housing Task Force to provide leadership and oversight to planning and development of affordable housing countywide, and a Child Care Task Force charged with studying and making recommendations for improving access to quality child care for people of all incomes.

Launched new [homeless system dashboards](#) available online to better communicate information on individuals and populations served, the needs of our customers, system capacity and service outcomes. These dashboards provide more consistent, data-driven information—updated monthly—to provide a more detailed and complete picture than the annual point-in-time count.

Completed a successful move to consolidate in new offices in the Central Building those DCHS staff working for the new Children, Youth and Young Adult Services Division, the expanded Developmental Disabilities and Early Childhoods Supports Division and Best Starts for Kids. DCHS now has major teams operating in Tukwila, Belltown, Shoreline, and three buildings in the downtown core.

Improved internal communications by installing television monitors in all DCHS offices and creating a new DCHS News Channel providing a weekly slideshow with news and information for staff, and redesigning and relaunching an internal DCHS monthly newsletter, *Touching Base.*

Continued engagement and coordination with the DCHS Equity and Social Justice Leadership Team to advance ESJ efforts and Goal Area Team recommendations in alignment with the Strategic Plan, hosting two well-attended DCHS ESJ Information Fairs and integrating the ESJ and DCHS Leadership Teams for joint discussions to address system equity and direction setting.