

Accessibility at King County Vaccination Partnership Sites

Updated April 1, 2021

For more information about these sites or how to schedule an appointment, go to kingcounty.gov/vaccine or call the WA State COVID-19 Assistance hotline: 1-800-525-0127 or 1-888-856-5816 (then press #), Monday: 6am – 10pm Tuesday – Sunday: 6am – 6pm. For language interpretation, say your preferred language when connected.

Auburn Site

- ADA accessible.
- ASL and language interpretation available on site.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center: <http://seattledbsc.org> (English only)

Kent Site

- ADA accessible and wheelchairs are available.
- ASL and language interpretation available on site.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center: <http://seattledbsc.org> (English only)

Renton Site

- All vaccine clinics are ADA accessible and wheelchairs are available.
- When you arrive, Video Remote Interpreting (VRI) devices are available for sign language or spoken language interpretation services.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center: <http://seattledbsc.org> (English only)

Redmond Site

- When you call the Redmond site for an appointment, you can request language support.
- The site is fully ADA accessible and staff are trained to assist you. Wheelchairs are available upon request.
- If you use the underground parking, you will need to travel a short distance to an elevator that will take you to the clinic entrance. Or, you may be dropped off directly at the entrance.
- When you arrive, medical phone and online interpretation is available in more than 200 languages, along with in-person Spanish, Mandarin, Hindi, and ASL medical interpretation.
- Printed materials and signage are available onsite in multiple languages.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center: <http://seattledbsc.org> (English only)

Rainier Beach & West Seattle Sites

- When you arrive, both sites have ADA ramps going into the covered vaccination areas.
- If you are unable to get out of your car, staff can register you and administer the vaccine while you are in your car.
- All sites have access to Language Line language interpretation and ASL video interpretation.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center: <http://seattledbsc.org> (English only)

Lumen Field Site, Seattle

- All entrances at Lumen Field Event Center are ADA accessible.
- If you arrive by car, the main Accessibility/ADA entrance is the one closest to the Lumen Field Event Center Parking Garage located at 330 S Royal Brougham Way.
- Mobility assistance is available once inside the facility; please enter through the line marked 'Line A' and assistance will be provided.
- Language services are available onsite in more than 200 languages; please enter through the line marked 'Line B' and language assistance will be provided.
- If tactile interpretation is needed, please contact Seattle Deaf/Blind Service Center:
<http://seattledbcs.org> (English only)