

COVID-19 Symptom Screening for Homeless Service Providers

April 3, 2020, 5:00 PM

It is important to ask staff, volunteers and clients if they are experiencing any respiratory symptoms to help identify people who may have COVID-19 illness.

COVID-19 Screening Questions

Be sure that the client is wearing a mask if you suspect illness. Maintain 6 feet distance.

Ask COVID-19 Screening Questions

Have you had any of the following in the last two weeks?

- Fever or feel feverish
- Cough (especially a new or changed cough)
- Shortness of breath
- Sore throat
- Muscle aches (that are different from usual symptoms of opioid withdrawal)

If a staff member or volunteer answers yes to any of the above, direct them to go home and self-isolate until at least 7 days after symptoms have resolved and at least 3 days after fever has resolved.

If a client answers yes to any of the above, ensure the client has a mask on and call the COVID Call Center at 206-477-3977.

If You Identify A Client with Severe COVID-19 Symptoms, Call 911

- **Severe symptoms include:**
 - Difficulty breathing, short of breath, fast breathing, or skin is paler than normal, or bluish in lighter skinned people and gray or whitish in darker skinned people
 - Coughing up blood
 - Pain or pressure in the chest or abdomen
 - Confusion or does not respond or communicate appropriately
 - Has convulsions (seizures)
 - High fever
 - Severe or persistent vomiting
 - Sudden dizziness
 - Shows signs of dehydration and cannot take enough fluids
 - Is getting worse again after appearing to improve
 - Is an infant younger than 2 months old with fever, poor feeding, urinating less than 3 times per day or other signs of illness

For someone with mild symptoms, encourage the client to call their PCP for further assessment, *in addition to calling the Call Center.*

If client doesn't have a PCP, refer to medical provider and provide the CHAP line number 1-800-756-5437.