Walkthrough:

Making a COVID-19 vaccination appointment at a high-volume site in King County

Learn how to:

1. **Register** at high volume sites
2. **Make** an appointment
3. **Change** an appointment
4. **Find** your confirmation
5. **Search** for another provider

*Updated March 2, 2021*
Register at a high-volume vaccination site

1. Visit kingcounty.gov/vaccine for information about who qualifies. Click How to get vaccinated; and scroll down to Schedule an appointment; Option 5. You can click the Languages drop-down menu in the upper right corner of the page for information in additional languages.

2. Answer screening questions to see if you qualify for the sites: kingcounty.gov/covid/registration

3. Call centers are listed at kingcounty.gov/vaccine for online and language support:
   - WA State hotline: 1-800-525-0127 or 1-888-856-5816 (then press #)
   - King County Public Health Call Center: 206-477-3977
Make an appointment at a high-volume vaccination site

1. **Choose** Dose 1 or Dose 2 under REASON FOR VISIT.

2. **Click:** Find Next Available Visit. If some appointments appear on this page, you can also click Show More, then click MORE DATES at the top.

3. **Confirm** your appointment by filling in your personal information, clicking Continue, and completing next steps*. Complete all steps as quickly as possible to reserve your appointment.

*Note that medical insurance is not required to register, and a billing or bank statement may be used for ID.
Change or cancel an appointment at a high volume site

1. Find your confirmation text or email.
2. Change appointment: Click Reschedule your visit.
3. Cancel appointment: Click Cancel your visit.
Can’t find your appointment confirmation?

1. Visit solvhealth.com

2. Click the menu icon in the upper right corner of the page with three dots.

3. Choose Log In, then enter your phone number and click Send verification code.

4. Enter the four-digit code. If you can’t receive text messages, you may choose to Get another code by phone call.

5. Click Verify & Log In, then find your appointment details.
Search for a vaccination appointment
(if you don’t currently qualify at a high volume site)

1. Visit kingcounty.gov/vaccine
2. Check eligibility with WA Phase Finder.
4. Learn what to expect.
5. Call if you need online and language help:
   - WA State hotline: 1-800-525-0127 or 1-888-856-5816 (then press #), 6am – 10pm Monday, 6am – 6pm (Tuesday – Sunday)
   - King County COVID-19 Call Center: 206-477-3977, 8am – 7pm
For language interpretation, say your preferred language when connected.

Updates and links to more resources available at kingcounty.gov/vaccine