# EMERGENCY BROADBAND BENEFIT

## Need help with Internet costs?



STEP Do I qualify?

Visit GetEmergencyBroadband.org/do-i-qualify/ or call 833-511-0311 to see if you're eligible.

STEP 2 If you qualify, what best describes your situation?

## I have no Internet service.

- Check to see if you qualify by calling 833-511-0311.
- Apply via National Verifier and then pick a participating Internet service provider.
- Apply via a participating Internet service provider.

### I have a low-income Internet service.

- Call or go online to your internet provider.
  Ask or search for EBB
- If you use the discount for higher speed & cost service, you must "opt-in" to get your lower cost internet when EBB ends.
- Another option is to apply for the Emergency Broadband Benefit via National Verifier and get additional service from another provider.

## I have Internet service but it's not part of a low-income program.

 Check with your Internet service provider to see if you can apply the discount to your current service or if you can pick a different level of Internet service and apply the discount.

## I have Internet service but want to change my service.

- You could use the Emergency Broadband Benefit discount to get mobile service or add another Internet service for your household.
   (A household may only get one discount.)
- Apply at GetEmergencyBroadband.org, then choose an Internet service provider once approved.

### I have a school-sponsored account.

- Check with your school to see when the sponsored account ends.
  Your options include:
- Ask current internet provider if you can stay or enroll in a low-income internet program and use the Emergency Broadband Benefit discount.
- Get internet from a new internet provider and apply for temporary EBB benefit. Consider an internet provider with an ongoing, affordable low-income internet program.

### I have Lifeline service.

- You're automatically eligible but have to enroll to use the Emergency Broadband Benefit discount.
- You could keep same provider. You can apply the subsidy to your current level of broadband service or increase the level while on the Emergency Broadband Benefit.
- You could get a new Internet service provider to provide service and apply the discount to the new service.

## I live on Tribal lands.

- If you live on Tribal lands and meet other eligibility requirements, you can receive a total monthly discount of up to \$75 as well as a device discount.
- Visit the **Tribal benefit website** to learn more.





