

October 2018 Update

Performance Metrics

Due to the timing of this meeting, we are unable to provide updated performance metrics.

Procurement Process

We continue to review proposals, and anticipate selecting a contractor in January 2019, with final contract negotiations to take place in February and March. We anticipate new contract implementation on August 1, 2019. Visit here to see the RFP(Click on the “enter as guest”): [Access RFP](#).

Reduction in Drop-Off Window from 60 Minutes to 30 Minutes

We implemented this new policy on October 1. We have not reached our goal of 90% on-time yet, and we continue to actively identify and correct challenges related to this new scheduling policy. This new policy also coincided with a team of new drivers.

Mobile Computers on Vehicles

The work to install new computers, with Google mapping, on the vehicles is about 75% complete. We are encountering hardware and systems issues that are being addressed.

Hosting an American Council of Young Political Leaders Fellow from the Philippines

King County Metro is hosting a Fellow from the American Council of Young Political Leaders, a non-profit that facilitates exchange programs on governance and the legislative process for both Americans and international visitors. Jireh Betia is from the Philippines; she will be here for four weeks starting Oct. 15.

Jireh’s project as a fellow is to improve the accessibility for persons with disabilities within the public transportation infrastructure in the Philippines. She’s informed us that even though there is an accessibility law, it has not been implemented well in urban or rural districts, and is “virtually nonexistent” in some places. She is interested in learning about transportation policies/plans/program/projects that improve the lives of people with disabilities.

Jireh will attend Task Force meeting as her schedule allows.