# ACCESS PARATRANSIT ADVISORY COMMITTEE: Meeting Minutes

**DATE:** Monday, April 12, 2021  
**TIME:** 6:00 PM – 7:30 PM PST  
**LOCATION:** Zoom Meeting [https://youtu.be/GzRXSs8npHM](https://youtu.be/GzRXSs8npHM)

**APAC MEMBERS:** Clark Matthews, Dorene Cornwell, David Egan, Deborah Artis, Colleen Malone, Kristina Sawyckyj, Ginger Kwan, Christina Schaefer, Joe Welinske  
**Absent:** Jamilah Ibrahim, Leonard Williams,  
**METRO STAFF:** Gunner Scott, Ashish John, Lorrie Alfonsi, Gwen Clemens  
**KING COUNTY STAFF:** Brian Camozzi  
**GUESTS:** Lanai Tua, MV

<table>
<thead>
<tr>
<th>Facilitator/Presenter</th>
<th>Topic</th>
</tr>
</thead>
</table>
| **Gunner Scott**      | **APAC Communication** – Check in about email and using APAC Hub  
**Summary** – Currently emails are going to personal and KC email address  
Remind folks to review APAC hub for materials and surveys [https://publicinput.com/MetroAPACHub](https://publicinput.com/MetroAPACHub)  
**Action** – let Gunner know if you would like that to continue or for the email to just go to your KC address  
Survey on Access work plan and projects to select is up on [https://publicinput.com/MetroAPACHub](https://publicinput.com/MetroAPACHub) |
| **Ashish John**       | Present the Metro Organization Chart  
**Summary** – Provide overview of Metro Org chart and how/who is connected to Access  
**Action** – None |
| **Ashish John & Lorrie Alfonsi** | Access Work Plan and APAC Involvement  
**Summary** – review of the presentation and project options see link for the presentation video with audio transcripts ([https://zoom.us/rec/share/EO_C-qK-D_hoDmbRXnQxMWcXJM_m6EDyMvmVYGvpv578gfYzqpzsR-8eEs_Lloenaqe8vlentkT8Yuk?startTime=1617643001000](https://zoom.us/rec/share/EO_C-qK-D_hoDmbRXnQxMWcXJM_m6EDyMvmVYGvpv578gfYzqpzsR-8eEs_Lloenaqe8vlentkT8Yuk?startTime=1617643001000))  
**Access Projects for APAC**  
Annual/Ongoing survey creation (Quarterly)  
Annual/Ongoing survey results (Quarterly)  
Post trip survey creation (As needed)  
Post trip survey results (Monthly)  
Mystery rider creation (As needed)  
Mystery rider results (Monthly)  
Service changes (As needed) |
**Policy and Procedure changes (As needed)**  
**Pilot project creation (As needed)**  
**Pilot project testing (As needed)**

### Action –
Is the Yellow Cab pilot part of the Pilot project creation? I would love to hear more about the Yellow Cab pilot from Don
- Suggestion bring in Don to next meeting to give an updated on the Yellow Cab pilot

Interest in input in new Access type bus purchase
- About a year away for this process to begin
- Concern about getting stuck on an electric bus in a power chair if the bus cannot be lowered because the electric bus runs out of juice

Interested in the Language Access Pilot Creation – Ginger

Create a survey on APAC hub for which projects APAC wants to work on and/or email Gunner with your top 2 choices

### Kristina Sawyckyj

**Old business and closing**

**Summary**

Question about the Access cleaning procedures – connect with Ashish.

Question about increase in accidents over the last month – increase in minor accidents such as curb strikes, etc. and MV is doing a safety campaign for drivers.

COVID Vaccine and Access providing taking people and waiting for them while they get their vaccine – trip count increased and a couple of locations with time slots for riders from Access in Kent and larger requests for group residents. It has been steady

Experience has been good, and folks appreciate the request and some of them are going in same day and MV has been able to accommodate same day requests – drivers drop and go and turn around time to go back and pick up

**Action:** Ashish and Gunner to provide more information on Access/MV cleaning procedures

**Next Meeting:** May 10, 2021