

ACCESS PARATRANSIT ADVISORY COMMITTEE

DATE: Monday, November 14, 2022

TIME: 6:00 PM – 7:30 PM PST

LOCATION: <https://kingcounty.zoom.us/j/89374190760>

PASSCODE: 2022

WEBINAR ID: 893 7419 0760

JOIN BY PHONE: +1 (253) 215-8782

APAC MEMBERS: Deborah Artis (Vice-Chair), Kristina Sawyckyj, Dorene Cornwell, Christina Schaefer

METRO STAFF: Gwen Clemens, Ashish John, Diana Gil-Vargas

GUESTS: Steven Field, John Gray

Time	Facilitator/ Presenter	Topic
6:00p	Diana	Welcome <ul style="list-style-type: none">• Agenda overview
6:05p	Kristina	Introductions <ul style="list-style-type: none">• Name you go by• What pronoun you use (<i>she/her; he/him; they/them</i>)
6:10p	Diana	Housekeeping <ul style="list-style-type: none">• August meeting notes approval Group agreed to add a “Recurring Business” category and that they discussed update on recruitment for new members. Notes with amendment were approved (note: Christina had left so the three-remaining approved)
6:20p	Diana	New Business <ul style="list-style-type: none">• Reports to council update

		<p>Gwen gave an update that APAC report and King Access Report were submitted to council on August 31st. They were accepted by the Council with no comments. Gwen thanked APAC members for their report and noted that the Access team reviews the recommendations and identifies responses. APAC members agreed they would like to go over the recommendations at the December meeting.</p> <ul style="list-style-type: none">• Status of budget with King County Council <p>The Executive presented the biannual budget on September 27. Council goes through hearing deliberations, and it's not approved until Nov 15 is when council will approve the budget. So far we have not received any provisos or expenditure restrictions for Access. Access budget assumptions project rides to reach 75% of 2019 rides in 2023 and 90% in 2024. Access ridership is currently about 60% and expecting an increase to 75% for 2023 and 2024. Fleet electrification is a county-wide initiative. The capital budget proposal includes funding requests for the Access pilot project on Vashon Island and a request for funding for facilities planning for all Contracted Services Section.</p> <p>APAC asked if the missing number of ridership is due to people working from home or why is that. John Gray shared that there are group centers that haven't come at full capacity including staff and there is still a lot remote work happening. The time of day or when people are riding has been changing across King County transit services. We do talk to centers on frequent basis to understand the patterns of ridership. Dorene asked how</p>
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		<p>does that work for budget? Gwen shared that it's based on ridership growth.</p> <p>Are we retraining riders? Yes we do and we have a new provider on board. We are also recruiting for more drivers.</p> <p>Kristina- We discussed in May that we aren't required to look at areas that are a mile outside of parameters is that still in effect? Ashish shared that we have not finalized the recommendation for service reductions in the event of extreme ridership shortages. That proposal would take place when we have been at <80% OTP for 7 consecutive days which has not occurred.</p> <ul style="list-style-type: none">• Raw numbers of how many people call in other languages and request translations <p>The graphs show the average of 2-3 present and we track that. It's been pretty stable</p> <p>Dorene – thank you. I appreciate the additional numbers.</p> <ul style="list-style-type: none">• Recruitment status <p>Deborah noted she was not able to participate in the actual interview but was in pre and post discussion. We only had one applicant from District 7; Steven Field who is sitting with us here tonight. He brings a lot of positive attributes that I think will be helpful.</p> <p>Diana shared the she has sent Steven's application to KC Executive Office for review. Once they review it will take approximately 3 – 4 weeks for them to follow up with Steven. He can then accept or reject the offer. Diana</p>
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		<p>followed up with all 4 applicants; two were no longer interested; one is interested in learning more but was not ready to interview.</p> <p>Diana also followed up with other applicants who applied. The majority either did not follow up or were not interested in moving forward.</p> <p>Diana is working on a draft recruitment plan and will share that plan at the December meeting.</p> <p>We will also have addition support from the community engagement team for recruitment. Most of applicants were Seattle based so we want to recruit for a broader geographical and BIPOC.</p> <p>Dorene: any progress is important. Where in the county is district 7 and which districts & geographies do we need to recruit.</p> <p>Diana: District 7 is federal way. Algona, Auburn, Kent, Milton, and unincorporated. Also looking to recruit for districts 2, 3, 4, and 5. Next month Diana will share the council district map.</p> <p>Deborah: please send map in meeting minutes.</p> <p>Kristina: I am homeless and live in my van. I could be moved to north end – Shoreline and North Seattle.</p> <p>Deborah: Have those who are interested but not sure – have they been invited to sit in on our meeting.</p> <p>Diana: yes, in my follow ups I always let them know we meet monthly and they are interested to attend meeting(s) as well as whether they are interested in other opportunities or future APAC openings. I can make a call to action to specifically invite folks.</p> <p>Deborah: can we put up notices in Access vehicles.</p>
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		<p>Kristina: Can we keep track if someone says they are not interested but have other interest areas? Significant discussion</p> <p>Dorene: Noted concerns about no noise with electric vehicles is a concern for blind folks.</p> <p>Dorene: are you doing outreach to agencies for member recruitment?</p> <p>Diana: would appreciate getting that from you. We'll also do social media blasts.</p> <p>Dorene: Quarterly meeting at mobility coalition tomorrow morning.</p> <p>Deborah: is it possible to recruit young people from that coalition.</p> <p>Dorene & Kristina: no</p> <p>Dorene: Can mention Thursday at digital equity workshop would also reach out to more young folks. I'll announce it there too.</p> <p>Kristina: Best way to reach people is to advertise on the busses. That is going to be the absolute best way. We need to work on getting something on those busses and keep that to get people's feedback. Where are we at with getting that?</p> <p>John Gray: that can be done for buses. We've done for driver recruiting and for newsletters.</p> <p>Other idea was newsletters? Do we send out newsletters. Discussion about folks not getting newsletters.</p> <p>Ashish: originally we sent out to users of the riders; we have expanded; you should be getting them. I'll follow up with Mark Nash</p> <p>Dorene: why not send out to everyone?</p>
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		<ul style="list-style-type: none"> • End of year requirements <p>Every year KCM needs to share with our Board Liaison 5 accomplishments. Diana looked through the meeting minutes and identified the following. The APAC edited with the following recommendation for submittal:</p> <ul style="list-style-type: none"> ○ Submitted the 2022 Annual Report ○ Gave feedback on interior bus design for comfort and safety ○ Approved, approving previous meeting notes at monthly meetings ○ Extended the meeting time to half an hour more to cover more topics ○ Gave guidance and feedback to the Access Same Day Service Pilot project and participated in mystery rider program ○ Request for approval – three approved; Christina no longer in meeting.
7:10p	Lorrie/Ashish	<p>KPI Review</p> <ul style="list-style-type: none"> • August and September 2022 reports have seen stabilization over time consistent – on time appointments opting out – folks are using this option • 2019-2022 graph trends <p>Continue discussion regarding opt out at next meeting or perhaps discuss offline. Ashish offered to work with MV to identify someone to reach out to Dorene to discuss further.</p>
7:20p	Kristina	<p>Board Comments</p> <p>Kristina would like a contact list for other board members. Diana offered to put that together. Please email Diana what information you would like shared with others.</p>

7:25p	Kristina All	Meeting wrap-up <ul style="list-style-type: none">• Reminder Executive Committee meetings are cancelled for this year• Next monthly APAC meeting: December 12, 2022• Customer feedback data report for August – September<ul style="list-style-type: none">○ Working on a condensed version of data for December’s meeting
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