

King County Transit Advisory Commission

April 19, 2022

6 p.m. to 8 p.m.

Teleconference:

Link to join the meeting via computer: <https://zoom.us/j/87261006083>

Dial in information: 1 (253) 215-8782, Meeting ID: 872 6100 6083

6:00 p.m. **Welcome & Introductions**

- Name
- Pronouns, if you would like to share
- Access needs
- Check in question: What area of your home needs Spring cleaning?

6:15 p.m. **Consent agenda, Announcements, March meeting recap**

- Consent agenda
 - Vote: Meeting minutes – March 2022
 - Chair voted to approve motion. Lin Robinson seconded motion. Meeting minutes approved for March 2022
 - Present:
 - **TAC Members:** Lin Robinson, Oskar Abian, Cheryl Harrison, Bobby Wooten, Sonja Tracy, Mina Barahimi Martin, David Johnson, Angela Theriault, Aaron Morrow
 - **Metro Staff & Presenters:** Lizette Carrasco, Regina Dove, Terry White, Ina Percival, David Goodman, Carol Cooper, Anahi Sandoval, Stephanie Pure
- Lizette shared Presenter Intake form in email to TAC members last week. This is a newly implemented process that presenters will be required to complete. TAC members will be able to use this for additional context ahead of each meeting moving forward.
 - Aaron did not receive attachments for this email. Lizette will resend after meeting
- TAC Emails: Each member should have gotten access to their TAC emails and can now use it for all TAC related communications
- New ORCA is coming. Open house is happening May 4th. Will follow up with more information in email after TAC meeting
- March meeting recap, reflection, follow up
 - SaFE Reform update
 - TAC re-visioning update

6:30 p.m. **General Manager's Update**

Presenter: Terry White – Metro General Manager

Verbal presentation. TAC feedback follows:

- Q: If ridership is up, will metro increase services to meet that need?
 - A: Service is currently at 96% service; Metro will continue monitoring trends to see if that should be ramped up
- Q: How will Metro respond to mask mandates to protect drivers and riders?
 - A: Metro will continue to look towards the Executive and CDC guidelines. Currently, Metro still has a mask policy going until May 3rd. Metro will
- Q: The lifting of the mask mandate can be challenging from an access perspective. Is Metro aware of the impacts it has on people who are immune compromised?
 - A: Metro wants to center the needs of those most vulnerable. We will continue to follow CDC and Executive guidelines but will also continue encouraging our communities to use masks to protect each other.
- Q: Having increased security late at night as a response to safety concerns is a good move. Are you aware if ST also is taking similar safety precautions?
 - A: Terry's vision is to support in connecting riders to resources for those in need. Working hard with Sound Transit to make sure we are not passing problems back and forth and are working together to build an integrated system that supports all
- Q: What is Metro doing to address reliability to improve community trust in returning to the bus? How is Metro tracking that reliability?
 - A: Metro is practicing transparency in sharing what has been difficult in restoring services as a result of the pandemic. We are seeing an increased number of retirements and a shortage of drivers which contributes to this. While some people may choose to ride in single occupancy vehicles, our hope is that while we continue to restore and integrate our network with Link light rail, those SOV users will return to transit.
- Q: As General Manager, what is your take on the negative media narrative of Metro's fare evasion issue
 - A: There has been an increase in people evading fares. Metro did stop collecting fare for the safety of drivers and moved riders to back door boarding. Coming out of that, when it comes to safety, security and fare enforcement, Metro is moving away from punitive systems for fare evaders. We will have to consider how we are able to collect fare to fund this system.

7:05 p.m. Fare Systems Proviso and Fares Forward Update

Presenter: David Goodman – Metro Fare Policy Lead

Refer to presentation. TAC feedback follows:

- Q: Will youth still be receiving free youth fare

- A: Yes! Needs to get approved by county council, it will be card reliant at first but hopefully move to other more accessible systems in the future. Will reach out to high school and middle school youth first.
- Q: What was your process for community involvement?
 - A: We invited all programs a part of Metro's human services ticket. We invited any comment even if they couldn't participate.
- Q: Will Metro provide E Orca for those who wish to pay via phone?
 - A: Mobile app will be available for payment but not initially. Folks will be able to sign up to have a card on their phone
- Q: Will this be used for Access as well?
 - A: Metro is not there yet but there is discussion about exploring that possibility.

7:45 p.m. Good of the order

8:00 p.m. Adjourn