

## King County Transit Advisory Commission

August 16, 2022

6 p.m. to 7:20 p.m.

Teleconference:

Link to join the meeting via computer: <https://zoom.us/j/87261006083>

Dial in information: 1 (253) 215-8782, Meeting ID: 872 6100 6083

### 6:00 p.m. Welcome & Introductions

- Name
- Pronouns, if you would like to share
- Access needs
- Check in question: What season best describes your mood?
- Present:
  - **TAC members:** Oskar Abian, Cheryl Harrison, David Johnson, Lin Robinson, Aaron Morrow, Angela Theriault, Mina Barahimi Martin, Bobby Wooten
  - **Metro staff and guests:** Lizette Carrasco, Latrice Donahue, Sergio Enciso Garcia, Tristan Cook, Bebhinn Gilbert, unidentified call-in guest attendees

### 6:15 p.m. Consent agenda, Announcements, June meeting recap

- Consent agenda
  - **Vote: Meeting minutes – July 2022**
    - Oskar votes to approve, Cheryl seconds. **July meeting minutes approved.**
- July meeting recap, reflection, follow up
  - Introduction to King County Office of Law Enforcement Oversight
  - Empowering Metro Customers through Information Update
- Announcements
  - Updated TAC webpage
    - The TAC webpage has been updated – link: <https://kingcounty.gov/depts/transportation/metro/about/advisory-groups/transit-advisory-commission.aspx>. New features include the 2022 TAC work program, working rules, and a meeting notice header with the meeting Zoom link.
  - Presentation schedule look-ahead and requests
    - Look-ahead:
      - Confirmed presentation from the King County Mobility Coalition in September.
      - Other presentation items, not yet confirmed, may include: East Link Connections (rescheduled from August meeting), General Manager’s update, presentation from Metro Access (previous TAC request), Metro Service Recovery and Metro ‘23-’24 budget engagement

- Requests from the TAC:
  - Request for more information about Taxi Cab Program – SDOT hired new person in this specific role. Program funds used to fund/offset cost of accessible taxi cab service. Want to know the status of the program.
    - **Liaison unfamiliar with program. Will learn more and provide information.**
  - Request to address the following in the next General Manager’s update and/or in the Service Recovery presentation: driver shortages, rehiring and training drivers
    - **Liaison will make sure these topics are covered in future presentations.**
  - Concern/request for more information on ORCA screen information. Currently when I tap my OCRA card on the bus, I am unable to verify my remaining card balance and transfer window.
    - **Liaison will investigate this and provide more information.**
  - Request for information and update on the City of Seattle’s RideNow program
    - **Bebhinn from Hopelink Mobility Management offered to provide staff liaison with RideNow information to provide to the TAC.**

**6:30 p.m. Introduction to Metro’s Language Equity and Community Liaison Program**

Presenters: Sergio Enciso Garcia – Metro Community Engagement, Language Equity and Latrice Donahue – Metro Community Engagement, Community Liaison Program

Refer to presentation. TAC feedback follows:

- Does language equity include all forms of communication, including for those low to no sight or hearing compromised?
  - Meeting language equity needs does extend to low to no sight and hearing compromised community members. Also includes not just translating into multiple languages, but also using accessible methods of communication
- Will your role be engaged right at the beginning of projects so that it's included right from the beginning?
  - Yes, co-creation is a priority for Metro and making sure community is engaged at the inception of programs, project and policies.
- How will you reach communities not necessarily using transit at this moment? For example, communities of drivers or anti-transit communities? How does Metro do this deeper engagement?
  - It can be difficult to reach and engage communities disinterested in transit. Transit may not be a priority for communities in the same way that addressing basic home, food, and care needs is. Solution to engage is to use a human-centered approach. Transit can be used as a tool to address community needs.

Shift thinking – transit is not just a mode, but is a connector to get you to where you need to go

- I am excited about these programs. We have talked about and strived for programs like this for such a long time. The TAC is here to support.
- From my experience working at the DeafBlind Service Center, with the DeafBlind community, and working with Sound Transit and King County Metro, I was most impressed working with Sound Transit. Sound Transit has been very forthcoming with information and proactive about recruiting DeafBlind feedback. This is unique. Have not had that same experience working with Metro. Will Metro be as forthcoming and proactive?
  - It is imperative to have representation from the DeafBlind community at every stage of the process. I am new to Metro so don't know why the Deaf Blind Service Center was engaged in this manner in the past but re-emphasize the importance of being forthcoming and proactive recruiting DeafBlind feedback.
- What is the strategy for recruiting these liaisons and keeping them engaged?
  - Still actively working on this. We are in the ideation phase and are currently introducing ourselves to internal and external partners. Now is the time for the TAC to provide input and ideas on recruitment and retention strategy
- Want to make sure community voice is integrated from the beginning and make sure all communities are included. Other than that, these sounds like great programs.
- Hopelink is partnering with Metro on the Community Transportation Navigators program. There is a lot of overlap in what you're describing. First cohort was just hired. Would be fantastic to work and learn together towards the same goal.
  - Staff liaison will connect Latrice and Sergio with Hopelink and the Community Transportation Navigators program.
- **From Latrice, Community Liaison Program manager: Would like the opportunity to individually connect 1-on-1 with TAC members to learn more about your mobility needs and ideas.**

**7:10 p.m. Good of the order**

- Term limits – Is there an active plan to change length of term limits to be more consistent with other King County boards and commissions?
  - Term limit discussion – TAC discussed being in favor of our current shorter-term limit of 2 years to allow new people and perspectives on the board.
- **At a future meeting, add time to discuss TAC chair term limit, appoint new chair, and discuss upcoming reappointment and recruitment process**
- Bobby will join the September TAC meeting as his last meeting before moving out of King County and retiring from the TAC – thank you for your service, Bobby!

**7:20 p.m. Adjourn**