METRO TRANSIT

Department Structure

For orientation purposes only – not for staffing, business or financial decision making

Mobility

King County METRO

- **Division Director** – Christina O'Claire
  - Ernest Kandilige
  - Atama Anand
  - Martha Geoghegan
  - **Executive Assistant** – Ruth Bowman

Market Innovation – Carol Cooper

- **Mobility Policy** – Tessa McClellan
- **Admin** – Teri Thompson

Market & Business Development – Ina Percival

- **Income Based Fares** – Lindsey Grelto
- **Business Strategist** – Wendy Cho-Ripp
- **Market Analyst** – Brian Van Abbema
- **TDM Team** – Mitchell Lloyd
  - Hossein Barahimi
  - Hannah Farrea
  - Pendell Jakisch
  - Pendell Jakisch
  - Alex Hughan
  - Dani Hurula
  - Mitch Brown (Graduate Intern)
- **Policy & Pricing** – Briana Lovell
  - Rich Lee
  - Jabari Hampton
- **Business Program** – Christi Masi
  - Dimas Koral-Anicho
  - Wan-In Tsou (SDA)
  - Aby Endayalu
  - Stacie Khalsa
  - Rocco DeVito
  - Maurice Davlin
  - Jeanne Coleman
  - Timothy Harris (PPM I)
  - Adrian Almaguer

Research & Innovation Programs – Dan Rowe

- **Innovative Mobility** – Michael Rimoin
  - Catherine Gifford
  - Morgan Cowck
- **Parking Program** – Rachel Wilch
  - Stephanie Yu
  - Akshuk Gandhi
- **Bike & Walk Program** – Malva Slachowitz
  - TBD TP II
- **Customer Research** – Lori Mimms
  - Cecilia Hawkins
  - Matthew Major
- Todd Cannon
- Rosa Lopez-McCracken
- Jack Whisner
- Dion Graham

Service Development – Bill Bryant

- **Special Programs** – Erik Rundell
- Admin – Nikki Estigoy
- Admin – Kerrie Tsuji

Transit Route Facilities – David Cantey

- **Bus Stop Management** – Dale Cummings
  - Pierre Cantier
  - Elizabeth Gotterer
  - Douglas Hicks
  - David Korthals
  - Andrew Robinson
  - Jay Vavra
  - Jody Trender
- **ST Integration/ Transit Hubs** – Stephen Crosley
  - Lori Burchett
  - Brian Mack
  - Derek Holmer
  - Mark Noll
  - TBD TP
- **Bus Stop Improvements/ Partnership Projects** – Paul Roybal
  - Jake Armstrong
  - Robbie Frankel
  - Brandt Scanlan
  - TBD TP

Service Planning – Katie Chalmers

- **South King** – Jeremy Fichter
  - Ryan Miller
  - Natalie Westberg
  - Nicole Aguirre
- **East King** – Brian Henry
  - Grace Carlson
  - Corey Holder
  - Jeff Lee
- **Seattle & Shoreline** – Graydon Newman
  - Ted Day
  - Brand Koster
  - Brand VanderZee
  - Ella Williams
  - Aidan Farr
- **Data & Policy**
  - Colette Flanagan
  - Kelly Gaughan
  - Kim Kinnison
  - Daniel Munkel

Scheduling – Jon Bez

- **Bus, Rail, and Alternative Service Schedulers**
  - Monique Allen
  - Lance Benedict
  - Daniel Gauthier
  - Jami Kai
  - Stephen Massumoto
  - Jackson Peterson
  - Ryan Sakuma
  - Yasushi Sakomi
  - Jennifer Long
  - Glenn Bartolome
  - Gregory Better
  - Karina Toms
  - Jonathan Rose
- **Route Data Definition** – Ruth Kinchen
  - Matthew Koppelman
  - Saravanan Thangavelu
- **Transit Systems Business Lead** – Tim Reutebuch

RapidRide Program – Hannah McIntosh

- **RapidRide Expansion**
  - Alex Kihart
  - Greg McKnight
  - Jerry Robenson
  - Victor Stover
  - TBP PPM III
- **RapidRide Policy & Existing Network** – Adam Parast
  - Carrie White
  - Robyn Austin

Contracted Services – Gwen Clemens

- Admin – Joy Pakulak

Mobility Services – *(Organization of this work group to be determined)* – Anne Bruskland

- **Process Improvement** – TBD
- Admin – Roger Bruckshen
- **Community Transportation Services**
  - Melissa Allan
  - Julie Burnett
  - Harold Davis
  - Lawrence Moore
  - Don Okazaki
  - Vacant
  - Melanie Fairbrook
- **Commuter Van Services** – Victoria Tobin
  - Ion Arai
  - Jason Halvorson
  - Omoro Jones
  - Allison Mokell
  - Julie Pavel
  - Jeffrey Takla
  - Quiana Thomas
  - TBD Customer Service Specialist III (TLT)
- **Fleet Operations** – Craig Foster
  - James Carpenter (SDA)
  - Diane Davis
  - Barbara Hudson
  - Vacant (RSR)
  - Priscilla Lee
  - Ellen Martin
  - Adrian Mason
  - Frank Minard
  - Ernest Robles Vera
  - Zach Turnbaugh
  - Ikla Lindsay
  - Charles Johnson
  - TBD RSR
  - Collette Fidecaro

Finance & Performance – Karen Martin

- Angaise Alexander
- John Beckwith
- Vitaly Burkin
- Shirley Kelsey
- Jobie Kubiak
- Keisha Layton
- Mia Limbrick
- William Sahlinger
- Richard Tran

Access Paratransit – Ashish John

- Admin – Rosalie Clummo
- **ADA Certification** – Spencer Cotton
  - Sara Campbell
  - Kim Fukuda
  - Vacant
  - Donna Kalka
  - Doris Roberts
  - Kenneth West
- **Contract Management** – Michael Glauner
  - Lorraine Alfonsi
  - Kargan Sivad
  - Amanda Bryant
- **Strategic Planning** – Matthew Weidner
  - Tracy Roecher
  - Katia Montgomery
  - Natasha Sable
- **Customer Service** – TBD Lead
  - Anne Marie Jahte
  - TBD Admin Spec.
- Mark Nash
- John Rochford
- Jeremy Trenhaile

Customer Communications & Services – Chrissy Russillo

- **Special Customer Programs** – Matt Hansen
- Admin – William Powell

Fare Media Sales – Brandon Banks

- Angela Knutson
- Layne Washington
- Admin – Tammy Sigurdson
- **Pass Sales Office Customer Service** – Jason Williams, Frances Cummings
  - Sandra Barrientes -Massengale
  - Charlie Belcher
  - Anji Chadha
  - Shantel Carmichael
  - Aries Dial
  - Caroline Flunker-Hitchcock
  - Keith Haenager
  - Michael Herrington
  - Michael Hogue
  - Ronald Hopson
  - William Mayo
  - Tim McGoldrick
  - Carol Jo Norton
  - Kristina Pruek
  - Bevin Shin
  - Sonja Schaefi-Fleming
  - TBD Sr Accounting Rep
  - TBD TLT Outreach Transit Pass Sales Rep
- **Retail Products** – Tyler Jenicek
  - Dianna Sumabat
  - Kimberley Williams
  - TBD PPM II
- **ORCA LIFT** – Mark Konecny
  - Caleb Swift
  - Maria Jimenez-Zepeda
  - Collette Fidecaro

ORCA Business Operations – Sunny Knott

- Jonathan Bray
- Tim Cady
- Kristin Vlasesky
- TBD PPM II

Business & Finance – Kathleen Kelly

- Debra Billups
- Lois Watt
- Trevor Goodloe (SDA)
- Cheryl Mundell

Marketing & Service Information – Jim Bennett

- Admin – Linda Eaves
- **Service Information** – David Lantry
  - Brenda Archibald
  - Brian Bachmeier
  - Michael Blondin
  - Grant Cussac
  - Chester Chasek
  - Berni Hendrickson
  - Jackie Phillips
  - Joel Prisco
  - Kathy Sucker
  - Susan Rudolph-Loos
  - John Sikers
- **Marketing & Promotions** – Lisa Philbrook
  - Gerald Freeman
  - Hannah Johnson
  - Kelly Lindsey
  - Kim Lyons
  - Ashley Wilson
  - Greta Lybbert Intern
- **Advertising Revenue** – Cindy Watanabe-Mezs

Customer Information – Kayleen Norris

- Admin – Cindy Hachtel
- **Social Media & Executive Correspondence** – Michele Ruslow
  - Barry Allar
  - Sarah Farahani
- **Customer Services** – Patricia Banks
  - Stephanie Anderson
  - Robin Ballestrasse
  - Crystal Barnett
  - Jessica Bowen
  - Eric Butler
  - Dollicia Davis
  - JoAnne Doombos
  - Shanika Doage
  - Patrick Falanoa
  - Karel Formanek
  - Jessica Gaines
  - Elizabeth Gibson-TLT
  - Timothy Harris
  - Alicia Hicks
  - Kara Higgins
  - Kevin Mills
  - Janice Johnson
  - Jessica Jones
  - Laurel Jordan
  - Ken Kaiser
  - Kay Mennie
  - Lisa Ovalles
  - Jamie Pinaino
  - Linda Poltz
  - Cynthia Simmons
  - Dani Thoeringer
  - Ann Tuttle
  - Azzeen Underwood
  - Britney Williams-TLT
  - Vacant
  - TBD Senior PM
- **Customer Services** – Greg Lerner
- **Customer Services** – Tom Randall
- **CITRS** – Gayle Torgerson
  - Cabrina Bell
  - Christopher Daniels
  - Paul Gilles
  - Mark Gonzer
  - Deborah Johnson
  - Michael Landon
  - Lisa Muhammad
  - Victoria Prak (SDA)

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