**Metro Customer Services**

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi slip; get information about bus service, register for disability permits and retrieve items turned in. Lost & Found. Customer Service hours may change in response to public health guidance.

**King Street Center**
Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–1 p.m.
3 p.m.–6 p.m.
Seattle metro calling area
206-553-3000
toll free
1-800-542-7876
Hearing impaired
WA Relay: 711
Community Transit
206-562-1023
Pierce Transit
206-562-8109

**Accessible Formats**

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

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**ORCA Card**

In addition to other Puget Sound transportation providers (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card). For All. The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orsocard.com, by phone at 1-888-888-6722 (ORCA) or WA Relay: 711 (1-888-888-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

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**Need more information or assistance?**

- Visit Metro online at kingcounty.gov/metrotac
- Call Metro's Customer Information Office, 206-553-3000, Monday–Friday except for major/holiday weekends.
  - 8 a.m.–5 p.m. for trip planning and lost & found calls
  - 8 a.m.–5 p.m for fare/pass information and customer comments

---

**Metro Customer Service**

206-553-3000
Metro Website/Trip Planner
kingcounty.gov/metro
TTY/Hearing Impaired
WA Relay: 711
Interpreter
206-553-3000

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**Link Light Rail**

Transfers to/from Link can be made at one of two stations served by Route 36:
- Beacon Hill
  - Beacon Ave S & S Lander St
- Othello
  - MLK Jr Way & S 106th St

The first northbound Link trip departs Othello Station at 5:21 am (6:19 am on weekends), the last at 12:06 am (11:45 pm on Sundays). The first southbound Link trip departs Beacon Hill Station at 4:15 am (5:15 am on Sundays), the last at 12:55 am (11:55 pm Sunday).

Link operates every 12 minutes during weekday morning and afternoon rush periods, every 15 minutes during off-peak and on weekends, and every 30 minutes during late night hours. Please refer to Sound Transit's Transit Guide for complete schedule information, or visit their website at soundtransit.org.

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**Timetable Symbols**

- 1 - Estimated time. Time posted
- B - Leaves 3rd Ave & Union St at this time. Does not serve the stop at 3rd Ave & 4th Ave S
- M - First stop is on S Jackson St at Maynard Ave S.

**Sylobo del programa**

- 1 - Tiempo estimado.

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**Rider Alert**

This symbol indicates a change in service. Watch for it on buses, at bus stops, and at timetable displays.
<table>
<thead>
<tr>
<th>Time</th>
<th>Stop #430 Park Ave S</th>
<th>Beacon Hill Station</th>
<th>Jefferson Park</th>
<th>Beacon Hill Station</th>
<th>Park S</th>
<th>Beacon Hill Station</th>
<th>Jefferson Park</th>
<th>Beacon Hill Station</th>
<th>Park S</th>
<th>Downtown Seattle</th>
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</tbody>
</table>

**Notes:**
- (continued in next column)
- Timetable Symbols:
  - B: Leaves 3rd Ave & Union St at this time. Does not serve the stop at 3rd Ave & Pine St.
  - C: Continues as Route 70 to U-District via downtown (3rd Ave, Virginia St).
  - M: First stop is at Jackson St.

**VanShare**

You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online at kingcounty.gov/metro.

**Night Stop Program**

For your added safety at night, you may request to exit the bus at a location along your route other than a regular stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

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**Holiday Information**

**In Spanish**

**Información sobre feriados**

El horario de los domingos que aparece en este programa se aplica para el periodo de feriados.

**Memorial Day**

Día de los Caídos

May 31

**Independence Day (Observed)**

Día de la independencia (observado)

July 5

**Labor Day**

Día del Trabajo

September 6

**Chilhood**

For all children (6-18 yrs) Four may ride free with person paying adult fare. Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

**Income Qualified**

*Argüentos que mantan los requisitos*

**What To Pay**

<table>
<thead>
<tr>
<th>Category</th>
<th>Price</th>
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</thead>
<tbody>
<tr>
<td>Adults (19 and older)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Seniors (60 and older)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA Lift Transit Card</td>
<td>$1.50</td>
</tr>
<tr>
<td>BRTF cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

**Get real-time bus arrival information on your mobile device. Text your bus stop number to 62550.**

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**Snow/Emergency Service**

**Servicio de emergencia/nieve**

During most snow conditions this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, this route will continue to operate as a designated Emergency Snow Network route. During such an event, it is expected to operate with the same route number and follow the same snow routing as shown in this timetable. Visit kingcounty.gov/metro or call 211 for further information during adverse conditions.

**Durante la mayoría de las nevadas, esta ruta operará la ruta de servicio para nevadas que se muestra en este programa. En el caso poco frecuente de que Metro declare una emergencia, esta ruta seguirá operando como una ruta designada de Red de Emergencia para Nevadas. En este caso, se espera que opere con el mismo número de ruta y siga el mismo recorrido para casos de nieve que se muestran en este programa. Visit kingcounty.gov/metro or call 211 for further information during adverse conditions.**

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**How to Pay**

At all times, pay your fare when you board the bus. Pay with cash (exact fare drivers do not carry change), ORCA card (if present), or mobile ORCA card. Show your activated TransIt GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are available on line only. "How to pay" on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cambiar exacto: los conductores no tienen cambio), con tarjeta regional ORCA o muestra su boleto. Muestre su TransIt GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metr. Para mayor información, vea "Cómo pagar" en la página web de Metr.