

## ORCA Card

Metro Transit and nine other Puget Sound transportation providers (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at [www.orcacard.com](http://www.orcacard.com), by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

## VanShare

**You know a good thing when you ride!**

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at [VanShare@kingcounty.gov](mailto:VanShare@kingcounty.gov). Link to our web page through Metro at [kingcounty.gov/metro](http://kingcounty.gov/metro)

## Need more information or assistance?

- Visit Metro online at [kingcounty.gov/metro](http://kingcounty.gov/metro)
- Call Metro's Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays.
  - 6 a.m.–8 p.m. for trip planning and lost & found calls
  - 8 a.m.–5 p.m. for fare/pass information and customer comments

## How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

*Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.*

## What To Pay Cuánto pagar

<b>Adults</b> (19 and older) <i>Adultos</i> (19 años y mayor)	\$2.75
<b>Youth</b> (6-18 yrs) <i>Jóvenes</i> (6-18 años)	\$1.50
<b>ORCA LIFT Fare*</b> <i>Tarifa ORCA LIFT*</i>	\$1.50
<b>RRFP cardholders</b> (registered seniors, Medicare, disabled) <i>Titulares de tarjetas RRFP</i> (personas mayores registradas, Medicare, discapacitados)	\$1.00
<b>Children</b> (thru age 5) Four may ride <b>free</b> with person paying adult fare <i>Niños</i> (hasta los 5 años) <i>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.</i>	

\*Income Qualified \*Ingresos que reúnan los requisitos



## Transit Alerts

Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro's website to sign up.

## ? Metro Customer Services

At Metro's Customer Service Office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

**King Street Center**  
201 S Jackson St  
Monday–Friday  
8:30 a.m.–4:30 p.m.

**Lost & Found**  
Monday–Friday  
8:30 a.m.–1 p.m.  
2 p.m.–4:30 p.m.

Seattle metro calling area .....	206-553-3000
Toll Free .....	1-800-542-7876
Hearing impaired .....	WA Relay: 711
Carpool/Vanpool .....	206-625-4500
Hearing Impaired .....	WA Relay: 1-800-833-6388
Community Transit .....	1-800-562-1375
Pierce Transit .....	1-800-562-8109

## Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

**RIDER ALERT**

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.



**Metro Customer Service**  
206-553-3000



**Metro Website/Trip Planner**  
[kingcounty.gov/metro](http://kingcounty.gov/metro)



**TTY/Hearing Impaired**  
WA Relay: 711



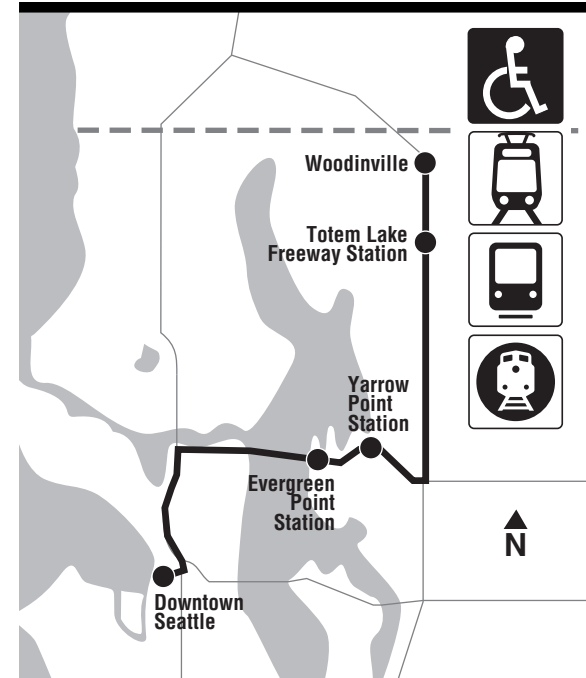
**Interpreter - 206-553-3000**  
Intérprete 口譯員 翻譯員  
مترجم Thông dịch viên 통역관  
Перекладач Soomaali ስነተርጓሚ

# 311

**Woodinville,  
Totem Lake Station,  
Yarrow Point Station,  
Evergreen Point Station,  
Downtown Seattle**

**March 20 thru September 17, 2021**

*Del 20 de marzo al 17 de septiembre de 2021*

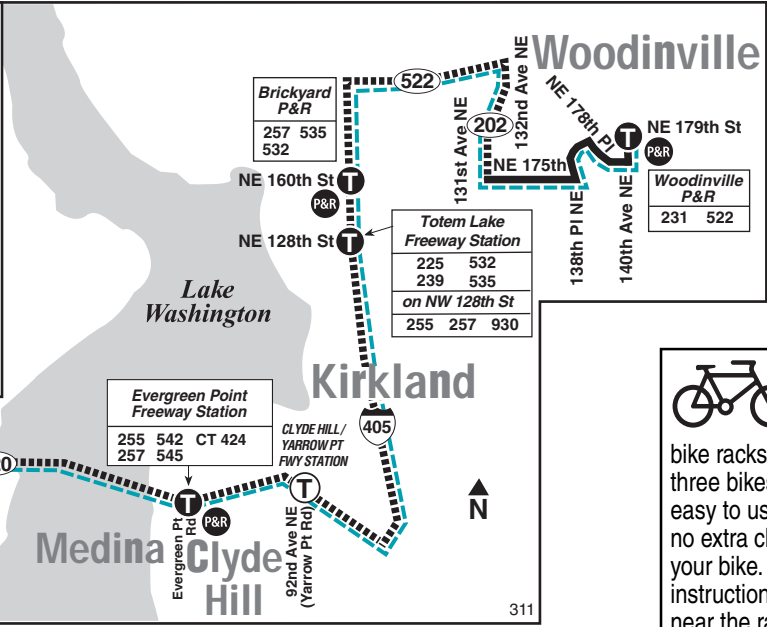


**King County  
METRO**

*Moving forward together*

**MAP LEGEND / LEYENDA DEL MAPA**

- Makes all regular stops. *Hace todas las paradas regulares.*
- Limited or no stops. *Limitado o sin paradas.*
- Snow route. *Ruta de nieve.*
- TIME POINT / PUNTO DE TIEMPO:** Street intersection from which departure times are shown on the schedules. *Intersección de la calle desde donde se muestran los horarios de salida.*
- TRANSFER POINT / PUNTO DE TRANSFERENCIA:** Route intersection for transferring to indicated route(s). *Intersección de ruta para la transferencia para indicar la ruta o rutas.*
- TIME POINT & TRANSFER POINT / TIEMPO Y PUNTO DE TRANSFERENCIA**
- PARK & RIDE:** Free parking area. *Zona de estacionamiento gratis.*



Metro buses have bike racks that hold three bikes and are easy to use. There is no extra charge for your bike. Follow the instructions posted near the rack. A bike loading video and other bike information is available on Metro's website.

Get real-time bus arrival information on your mobile device. **Text your bus stop number to 62550.**

**311 WEEKDAY/Entre semana**

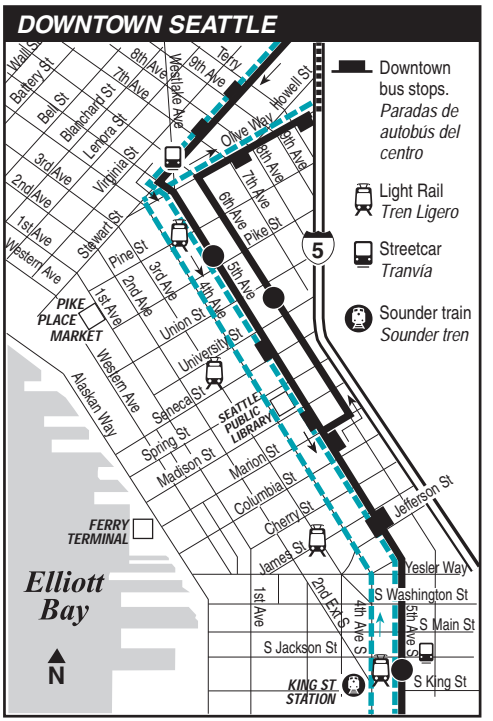
To DOWNTOWN SEATTLE →

Woodinville P&R	Brickyard P&R	Totem Lake Station	Evergreen Point Station	Downtown Seattle	
140th Ave NE & NE 179th St	I-405 south-bound on-ramp at NE 160th St	I-405 & NE 128th St	On SR-520 at Evergreen Point Rd	5th Ave & Pike St	5th Ave S & Jackson St
Stop #75995	Stop #82700	Stop #82687	Stop #71355	Stop #760	Stop #843
5:12	5:21‡	5:24‡	5:34‡	5:47‡	5:53‡
5:42	5:51‡	5:55‡	6:05‡	6:20‡	6:26‡
6:12	6:24‡	6:28‡	6:42‡	6:57‡	7:06‡
6:32	6:46‡	6:50‡	7:06‡	7:23‡	7:34‡
6:52	7:06‡	7:11‡	7:27‡	7:44‡	7:55‡
7:10	7:26‡	7:31‡	7:47‡	8:08‡	8:19‡
7:32	7:48‡	7:53‡	8:09‡	8:32‡	8:43‡
7:53	8:09‡	8:14‡	8:30‡	8:53‡	9:04‡
8:13	8:29‡	8:34‡	8:50‡	9:13‡	9:22‡
8:33	8:49‡	8:54‡	9:10‡	9:33‡	9:40‡
8:53	9:09‡	9:14‡	9:27‡	9:50‡	9:57‡

To WOODINVILLE →

Downtown Seattle		Evergreen Point Station	Totem Lake Station	Brickyard P&R	Woodinville P&R
5th Ave S & S Jackson St	6th Ave & Union St	On SR-520 at Evergreen Point Rd	I-405 & NE 128th St	I-405 north-bound on ramp at NE 160th St	140th Ave NE & NE 179th St
Stop #840	Stop #997	Stop #71348	Stop #82878	Stop #82854	Stop #75992
3:14	3:21	3:43‡	3:58‡	4:04‡	4:18‡
3:39	3:46	4:12‡	4:27‡	4:33‡	4:47‡
3:59	4:06	4:34‡	4:49‡	4:55‡	5:09‡
4:19	4:26	4:54‡	5:11‡	5:17‡	5:31‡
4:40	4:47	5:15‡	5:32‡	5:38‡	5:52‡
5:00	5:07	5:39‡	5:54‡	6:00‡	6:13‡
5:20	5:27	5:59‡	6:14‡	6:20‡	6:33‡
5:40	5:47	6:19‡	6:34‡	6:40‡	6:53‡
6:12	6:19	6:47‡	7:02‡	7:07‡	7:19‡
6:42	6:48	7:14‡	7:28‡	7:33‡	7:45‡

AM – Lighter Type PM – Darker Type



**Snow/Emergency Service Servicio de emergencia/nieve**

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit [kingcounty.gov/metro/snow](http://kingcounty.gov/metro/snow) and sign up for Transit Alerts to stay informed during adverse conditions.

*Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite [kingcounty.gov/metro/snow](http://kingcounty.gov/metro/snow) y regístrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.*

**Timetable Symbol/ Símbolo del programa**

‡ - Estimated time. *Tiempo estimado.*

**Limited Stop Information**

Route 311 makes no stops between NE 128th St Freeway Station (I-405 & NE 128th St) and Stewart St & Yale Ave EXCEPT at Yarrow and Evergreen Point freeway stations. To Woodinville, Route 311 makes no stops between Olive Way & Terry Ave and NE 128th Freeway Station EXCEPT at Evergreen and Yarrow Point freeway stations.

**Holiday Information Información sobre feriados**

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

- Memorial Day *Día de los Caídos* May 31 / 31 de mayo
- Independence Day (observed) *Día de la independencia (observado)* July 5 / 5 de julio
- Labor Day *Día del Trabajo* September 6 / 6 de septiembre