ORCA Card

Metro Transit and nine other Puget Sound transportation providers (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.


ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

ORCA Card

Metro Customer Services
At Metro's Customer Service Office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

King Street Center
Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.

Toll Free
1-800-542-7876
Hearing Impaired
WA Relay: 711
Carpool/Vanpool
206-625-4500

Hearing Impaired
WA Relay: 1-800-833-6388
Community Transit
1-800-562-1375
Pierce Transit
1-800-562-8109

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

ORCA LIFT*

ORCA LIFT

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Group</th>
<th>Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Adults (19 años y mayor)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>Jóvenes (6-18 años)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Títulares de tarjetas ORCA LIFT (personas mayores registradas, Medicare, discapacitados)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>Free</td>
</tr>
<tr>
<td>Niños (hasta los 5 años)</td>
<td>Free</td>
</tr>
<tr>
<td>Four may ride free with person paying adult fare</td>
<td>Free</td>
</tr>
<tr>
<td>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.</td>
<td>Free</td>
</tr>
</tbody>
</table>

*Income Qualified *Ingresos que reúnan los requisitos

Transit Alerts

Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.
**Route 631 Service Information**

Gregory Heights accessible transit offers you two transportation services: fixed and limited flexible routing.

Route 631 provides flexible service in portions of the Gregory Heights area at the following times:
- Monday-Friday 8 a.m. - 4:30 p.m.

**Reservations / Flexible Routing**

You can request off-route trips within the flexible service area by calling the reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-855-233-6043 (voice), or 1-800-246-1646 (TTY) during the following hours:
- Monday-Friday 5 a.m. - 11 p.m.
- Saturday 7:30 a.m. - 9:30 p.m.
- Sunday/Holidays 9:30 a.m. - 6:30 p.m.

Leave a message at all other times.

Make reservations online at http://www.hopelink.org/programs/dart.htm

A limited number of off-route deviations, only, can be made on any given trip. Vans can deviate from their fixed routes to serve other locations within the service area, but they can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

Route 631 is a local community service route for Burien, provided on a demonstration basis under Metro’s Alternative Services Program. The route is a partnership between Metro and the City of Burien, providing loop service in the Gregory Heights area centered on the Burien Transit Center. At the Transit Center, transfers can be made to routes serving downtown Seattle, West Seattle, Renton, SeaTac, and Bellevue. For more information, call Metro Customer Information at 206-553-3000, or visit www.kingcounty.gov/metro.

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**Holiday Information**

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:

- **Memorial Day**: May 31
- **Día de los Caídos**: 31 de mayo
- **Independence Day (observed)**: July 5
- **Día de la independencia (observado)**: 5 de julio
- **Labor Day**: September 6
- **Día del Trabajo**: 6 de septiembre