

## Need more information or assistance?

- Visit Metro online at [kingcounty.gov/metro](http://kingcounty.gov/metro)
- Call Metro's Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays.
  - 6 a.m.–8 p.m. for trip planning and lost & found calls
  - 8 a.m.–5 p.m. for fare/pass information and customer comments

## Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

[www.kingcounty.gov/tripplanner](http://www.kingcounty.gov/tripplanner)

## ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at [www.orcard.com](http://www.orcard.com), by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

## How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

*Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.*

## What To Pay Cuánto pagar

<b>Adults</b> (19 and older) <i>Adultos</i> (19 años y mayor)	\$2.75
<b>Youth</b> (6-18 yrs) <i>Jóvenes</i> (6-18 años)	\$1.50
<b>ORCA LIFT Fare*</b> <i>Tarifa ORCA LIFT*</i>	\$1.50
<b>RRFP cardholders</b> (registered seniors, Medicare, disabled) <i>Titulares de tarjetas RRFP</i> ( <i>personas mayores registradas, Medicare, discapacitados</i> )	\$1.00
<b>Children</b> (thru age 5) Four may ride <b>free</b> with person paying adult fare <i>Niños</i> (hasta los 5 años) <i>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.</i>	

\*Income Qualified \*Ingresos que reúnan los requisitos



### Transit Alerts

Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro's website to sign up.

## ? Metro Customer Services

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

**King Street Center**  
201 S Jackson St  
Monday–Friday  
8:30 a.m.–4:30 p.m.

**Lost & Found**  
Monday–Friday  
8:30 a.m.–1 p.m.  
2 p.m.–4:30 p.m.

Seattle metro calling area ..... 206-553-3000  
Toll Free ..... 1-800-542-7876  
Hearing impaired ..... WA Relay: 711  
Carpool/Vanpool ..... 206-625-4500  
Hearing Impaired ..... WA Relay: 1-800-833-6388  
Community Transit ..... 1-800-562-1375  
Pierce Transit ..... 1-800-562-8109

## Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

**RIDER ALERT**

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.



**Metro Customer Service**  
206-553-3000



**Metro Website/Trip Planner**  
[kingcounty.gov/metro](http://kingcounty.gov/metro)



**TTY/Hearing Impaired**  
WA Relay: 711



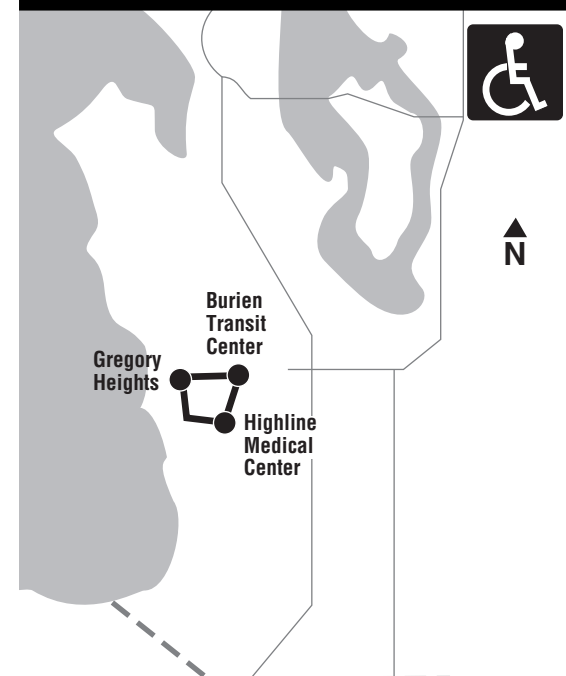
**Interpreter - 206-553-3000**  
Intérprete 口譯員 翻譯員  
مترجم Thông dịch viên 통역관  
Перекладач Soomaali ስስተርጋሚ

**631** Community Shuttle

**Burien Transit Center,  
Highline Medical Center,  
Gregory Heights**

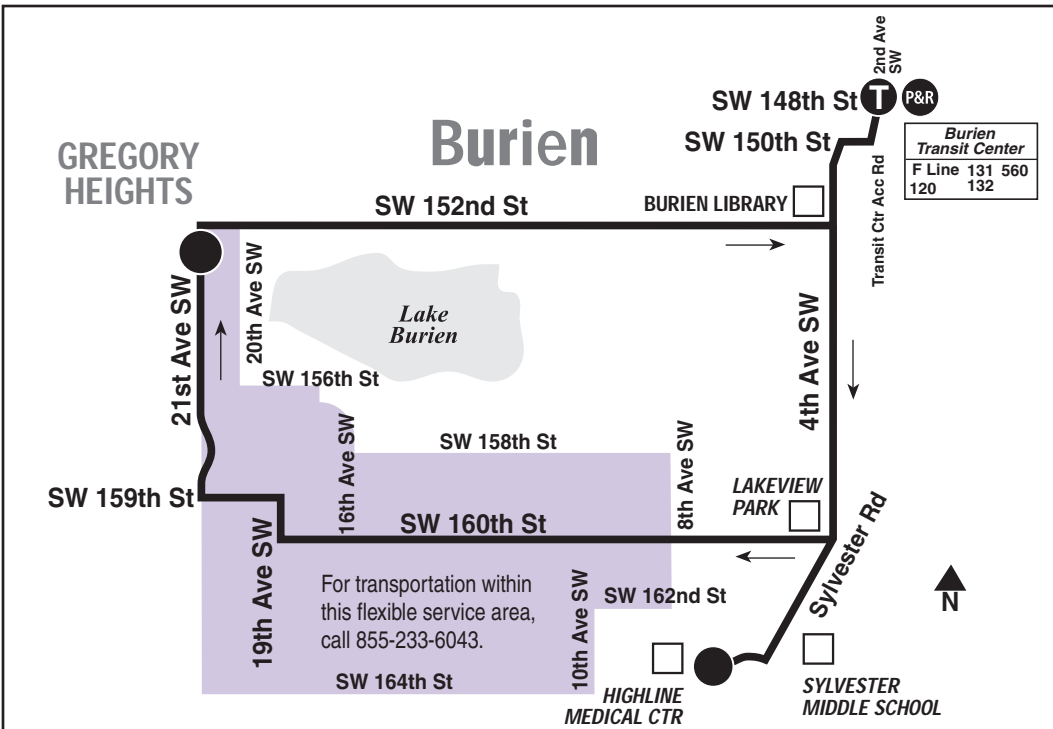
**September 19, 2020 thru March 19, 2021**

*Del 19 de septiembre de 2020 al 19 de marzo de 2021*



**King County  
METRO**

*Moving forward together*



**MAP LEGEND / LEYENDA DEL MAPA**

- Makes all regular stops. *Hace todas las paradas regulares.*
- Alternative/flexible service areas. By reservation only, 2 hours in advance. *Áreas de servicio alternativas / flexibles. Sólo con reserva, con 2 horas de antelación.*
- TIME POINT / PUNTO DE TIEMPO: Street intersection from which departure times are shown on the schedules. *Intersección de la calle desde donde se muestran los horarios de salida.*
- TIME POINT & TRANSFER POINT / TIEMPO Y PUNTO DE TRANSFERENCIA
- PARK & RIDE: Free parking area. *Zona de estacionamiento gratis.*
- Landmark *El punto de referencia.*

Get real-time bus arrival information on your mobile device.  
**Text your bus stop number to 62550.**

### Snow/Emergency Service Servicio de emergencia/nieve

During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit [kingcounty.gov/metro/snow](http://kingcounty.gov/metro/snow) and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 855-233-6043.

*Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite [kingcounty.gov/metro/snow](http://kingcounty.gov/metro/snow) y regístrese para recibir alertas de tránsito para mantenerse informado durante condiciones adversas, o llame a la oficina de reservas al 855-233-6043.*

## 631 WEEKDAY/ Entre semana

READ ACROSS →

Burien Transit Center	Highline Medical Center	Gregory Heights	Burien Transit Center
SW 148th St & 2nd Ave SW	21st Ave SW & SW 152nd St	SW 148th St & 2nd Ave SW	SW 148th St & 2nd Ave SW
Stop #52306	Stop #53978	Stop #51330	Stop #52302
6:27	6:30	6:39	6:47
6:57	7:00	7:09	7:17
7:27	7:30	7:39	7:47
7:57	8:00	8:09	8:17
8:27	8:30	8:39	8:47
8:57	9:00	9:09	9:17
9:27	9:30	9:39	9:47
9:57	10:00	10:09	10:17
10:27	10:30	10:39	10:47
10:57	11:00	11:09	11:17
11:27	11:30	11:39	11:47
12:42	12:45	12:54	1:02
1:12	1:15	1:24	1:32
1:42	1:45	1:54	2:02
2:12	2:15	2:24	2:32
2:42	2:45	2:54	3:02
3:12	3:15	3:24	3:32
3:42	3:45	3:54	4:02
4:12	4:15	4:24	4:32
4:42	4:45	4:54	5:02
5:12	5:15	5:24	5:32
5:42	5:45	5:54	6:02
6:12	6:15	6:24	6:32
6:42	6:45	6:54	7:02
7:12	7:15	7:24	7:32
7:42	7:45	7:54	8:02

AM – Lighter Type PM – Darker Type W0631631

### Holiday Information Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

Thanksgiving	Nov. 26
<i>Día de acción de gracias</i>	<i>el 26 de noviembre</i>
Christmas	Dec. 25
<i>Navidad</i>	<i>el 25 de diciembre</i>
New Year	Jan. 1, 2021
<i>Año nuevo</i>	<i>el 1 de enero de 2021</i>

### Route 631 Service Information

Gregory Heights accessible transit offers you two transportation services: fixed and limited flexible routing.

Route 631 provides flexible service in portions of the Gregory Heights area at the following times:  
 • Monday-Friday 8 a.m. - 4:30 p.m.

### Reservations / Flexible Routing

You can request off-route trips within the flexible service area by calling the reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served bases.

Reservations can be made by calling 1-855-233-6043 (voice), or 1-800-246-1646 (TTY) during the following hours:

- Monday-Friday 5 a.m. - 11 p.m.
- Saturday 7:30 a.m. - 9:30 p.m.
- Sunday/Holidays 9:30 a.m. - 6:30 p.m.

Leave a message at all other times.

Make reservations online at <http://www.hopelink.org/programs/dart.htm>

A limited number of off-route deviations, only, can be made on any given trip. Vans can deviate from their fixed routes to serve other locations within the service area, but they can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

Route 631 is a local community service route for Burien, provided on a demonstration basis under Metro's Alternative Services Program. The route is a partnership between Metro and the City of Burien, providing loop service in the Gregory Heights area centered on the Burien Transit Center. At the Transit Center, transfers can be made to routes serving downtown Seattle, West Seattle, Renton, SeaTac and Bellevue. For more information, call Metro Customer Information at 206-553-3000, or visit [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro).