

Ready when you are.



Dear employers,

As Washington's Safe Start plan moves forward, the safety of our customers remains King County Metro's top priority. We are leading the way in keeping you and your employees healthy, guided by the expertise of Public Health – Seattle & King County and the Centers for Disease Control and Prevention (CDC). The choice to ride transit remains personal – for your employees and your organization as a whole. **Metro is ready when you are.**

On page two, you will find **a helpful illustrated poster, detailing what Metro is doing and what riders can do** to keep everyone healthy on transit. Please share this information with your employees for clarity and reassurance about the changes to expect and prepare for aboard our fleet. **Metro has implemented system-wide improvements across our entire mobility network:**

- **Masks or face coverings are required** for operators and passengers
- Every bus, boat, streetcar, and water taxi is **disinfected every single day**
- **Upgraded ventilation systems** have been installed on each bus
- **Enacting passenger limits** to support social distancing
- **Designating seat closures with signs** to provide passengers with more space and peace of mind
- Transparent, hard-plastic **safety partitions are being installed** between riders and bus drivers

As King County reopens and moves to new phases, Metro will remain in active contact with Public Health to ensure every possible step is taken to protect our customers. We will be monitoring ridership, adding more service where possible, and assessing when to safely increase passenger limits.

For updated information, you and your teams may visit kingcounty.gov/HealthierMetro

We will gladly provide our poster icons and text for easy uploading to your employee newsletters or other tailored messaging – please contact us if such materials are needed. During these times and beyond, we encourage you to reach out and let us know how Metro is doing. We are here to support you and your employees.

Sincerely,
King County Metro ORCA Passport team
employer.services@kingcounty.gov

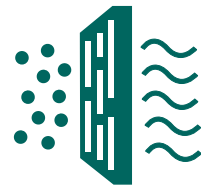
What Metro is doing



Disinfecting every vehicle every day



Requiring masks



Upgraded air filters



Physical distancing



Sending more buses for busy routes



Safety partitions



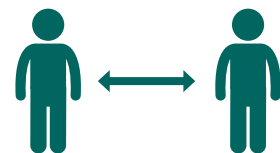
What riders should do



Wear a mask



Stay home when sick



Maintain physical distance



Avoid closed areas



Sign up for Transit Alerts



Pay with ORCA card