

## August/September 2020 Commuter Van Bulletin



Dear Commuter Van Participant,

As our region has persevered through nearly six months of the pandemic and many Vanpool vans continue to sit operation-less in driveways, we want give a special thanks to drivers and bookkeepers for their dedication to maintaining their van, sending in monthly reports, and overall responsiveness to our program requirements.

Please take a few moments to review this bulletin for September.

**Included in this bulletin:**

- [Fares waived during September](#)
- [No personal use reminder](#)
- [Short-term van storage at the Van Distribution Center ending](#)

**FARES WAIVED DURING SEPTEMBER** – Fares will be waived during September. Please watch for an email from us mid-September for information about October fares.

**NO PERSONAL USE REMINDER** – As a reminder, driver bonus miles and personal use of vans is unauthorized at this time, including those groups storing the van at an approved driver's home. Vans are only to be used for commutes.

If your group has any questions about parking the van or if you need to change the approved location, please contact [vanpool@kingcounty.gov](mailto:vanpool@kingcounty.gov) or call 206-625-4500 Monday through Friday between 8 a.m. and 5 p.m. for assistance.

**SHORT-TERM VAN STORAGE AT THE VAN DISTRIBUTION CENTER ENDING** – King County Metro is ending the short-term storage of vans at the Van Distribution Center (VDC) in Redmond for groups who are not commuting. Groups currently storing their van at the VDC can either pick their van up for storage at home or disband their group and have the vehicle returned to inventory. A Metro Vanpool Service Representative will contact groups currently storing their van to determine their preference.

- For those choosing to pick up and store their van without commuting, the van may not be used for any other purpose. During storage, the group is still responsible for maintaining the battery charge and the condition of the

vehicle while stored, responding to vehicle maintenance requests, and submitting monthly reports by the 10th of each month.

- Groups who do not want to store their van at the driver's home will be disbanded and the van returned to inventory. When ready, a Vanpool Formation Representative will be happy to help them form their vanpool group again.

Lastly, we want to extend a huge thank you to all the essential workers commuting during the past few months who work together to provide a safe van commute while they support the region with their essential jobs.

Thank you and Happy Vanpooling!

King County Metro Commuter Van Services

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Get the latest! Like us on [Facebook](#) to stay up to date on incentives, contests and everything else that's hip about Metro Vanpool.

Send us an [e-mail](#).

Or give us a call at 206-625-4500 during business hours (8-5, M-F).

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