Transportation Regulation Improvement Project (TRIP)

April 2018

Taxi Association Representatives (TAR) meeting

TRIP project team members recently joined the Q1 quarterly TAR meeting to share info about the project. The industry reps provided valuable insights into supporting drivers and owners during the system transition and some even volunteered to test the public portal and post TRIP info on their industry social media site. We will continue to provide project updates at future TAR meetings. If you are interested in attending these meetings, please email forhiredriver@kingcounty.gov. Thank you for a productive meeting!

Reviewing the online portal

We are in the process of developing our online portal for customers to complete their for-hire licensing needs. The first piece we are working on is for medallions: renewals, change of vehicle, transfers, etc. In a few weeks, we are inviting medallions owners, drivers, and association representatives to review the online process flow to help us design the portal in a way that makes it easy to understand. We want your feedback to adjust the design so that it works for you and is easy to use.

The medallion renewal period will be different in 2018

For this year only, the medallion renewal period will be Sept. 1 – Nov. 30, 2018. Check out the medallion page of Seattle’s website for more information.

More information about TRIP

The City of Seattle and King County are working together to utilize new technology to improve taxi, for-hire and TNC licensing processes. We expect the new system to be in place in phases, starting this summer. You can read past newsletters and learn more about TRIP on our website.

If you are interested in testing the new system before it officially launches, please email us at forhiredriver@kingcounty.gov.