**Metro Customer Services**

At Metro's Customer Services office you can buy ORCA cards, bus tickets or pass permits, ask for disability permits and retrieve items turned into Lost & Found.

- **King Street Center**
  - **Lost & Found**
    - **Address**: 201 S Jackson St
    - **Monday-Friday**
      - **8:30 a.m. – 5:30 p.m.**
    - **Phone**: 1-800-540-7674

- **Seattle Streetcar**
  - **Phone**: 1-800-562-1375

**Metro Website/Trip Planner**

- **206-553-3000**

**Accessible Formats**

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

**Transit Alerts**

Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

**Timetable Symbols**

A – Leaves 3rd Ave & Union St at this time.
B – Does not serve the stop at 3rd Ave & Union St.
C – Continues as Route 70 to U-District.
M – First stop is on S Jackson St.

**Symbole del programa**

G – Estimated time. Tiempo estimado.

**Link Light Rail**

Transit service can be made at one of two services served by Route 36:
- **Beacon Hill**
  - Beacon Ave S & S Lander St
- **Othello**
  - ML King Jr Way S & S Othello St

**ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

**Need more information or assistance?**

- **Visit Metro online at kingcounty.gov/metro**
- **Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays, 25 July, 3 observed and Sept. 7**
  - **6 a.m. – 8 p.m.** for trip planning assistance.
  - **8 a.m. – 5 p.m.** for ORCA assistance and customer comments.

**Get real-time bus arrival information on your mobile device. Text your bus stop number to 62520**

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**36 WEEKDAY/Entre semana**

<table>
<thead>
<tr>
<th>Route</th>
<th>Destination</th>
<th>Time</th>
<th>Time</th>
<th>Time</th>
<th>Time</th>
<th>Time</th>
<th>Time</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>M 16</td>
<td>W 6th St S</td>
<td>12:00</td>
<td>12:00</td>
<td>12:08</td>
<td>12:15</td>
<td>12:20</td>
<td>12:28</td>
<td>12:30</td>
</tr>
<tr>
<td>M 16</td>
<td>S Jackson St</td>
<td>12:00</td>
<td>12:00</td>
<td>12:08</td>
<td>12:15</td>
<td>12:20</td>
<td>12:28</td>
<td>12:30</td>
</tr>
</tbody>
</table>

**7:00** AM – Lighter Type  PM – Darker Type
### Timetable Symbols
- **B**: Leaves 3rd Ave & Union St at this time. Does not serve the stop at 3rd Ave & Pine St.
- **C**: Continues as Route 70 to U-District via downtown (3rd Ave, Virginia St)
- **M**: First stop is on S Jackson St at Maynard Ave S.

**Simbolo del programa**
- **T**: Estimated time using the street route

### Night Stop Program
For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 6pm to 6am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

### Night Rider Tip
You can help drivers spot you when it’s dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!

### Link Light Rail
Transfers to/from Link can be made at one of two stations served by Route 36:
- **Beacon Hill Station**: Beacon Ave S & Lander St
- **Othello Station**: MLK Jr Way S & S Othello St

The first northbound Link trip departs Othello Station at 5:19am (6:19am Sunday), the last at 12:19am (11:34pm Sunday). The first southbound Link trip departs Beacon Hill Station at 4:15am (5:15am Sunday), the last at 12:58am (11:36pm Sunday).

During both morning and afternoon weekday rush-hour periods, Link operates every 6 minutes, and about every 10-15 minutes during midday and evening periods. On Saturday and Sunday, Link operates about every 10-15 minutes. Please refer to Sound Transit’s Transit Guide for complete schedule information.

### Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules, Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

**Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.**

[www.kingcounty.gov/tripplanner](http://www.kingcounty.gov/tripplanner)

### VanShare
**You know a good thing when you ride!**
Let VanShare bridge the gap in your commute. Starting vanshares is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

### How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare does not carry) or use a King County Metro Orca card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are only valid with the "How to pay" on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cambio exacto; las conduciones no tienen cambio), con tarjeta Orca o su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transfrible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.

### What To Pay Cuánto pagar

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Ticket*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (parís 5 yrs)</td>
<td>Free for up to 4 children under 13 years old, free for 1 child age 5 (until further notice)</td>
</tr>
</tbody>
</table>

*Income Qualified "señores que reciben los requerimientos de ingreso".

### Holiday Information/ Información sobre feriados
The Sunday schedule in this timetable will be operated on the following holidays. El horario de los domingos que aparece en este programa se aplicará para el siguiente feriado:
- Memorial Day: May 25
- Independence Day (observed): July 4
- Labor Day: September 7

### Snow/Emergency Service Servicio de emergencia/nieve
During most snow conditions this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, this route will continue to operate as a designated Emergency Snow Network route. During such an event, it is expected to operate with the same route number and follow the same snow routing as shown in this timetable. Visit kingcounty.gov/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por el recorrido para nevadas que se muestra en este programa. En el caso poco frecuente de que Metro declare una emergencia, esta ruta seguirá operando como ruta designada para el Red de Emergencia para Nevadas en: En este caso, se espera que opere con el mismo número de ruta y siga el mismo recorrido para casos de nieve que se muestran en este programa. Visite kingcounty.gov/snow para recibir Alertas de Transporte y mantenerse informado durante las condiciones adversas.

### How to Get Real-Time Bus Arrivals
Get real-time bus arrival information on your mobile device. Text your bus stop number to 62550.

### Children's Fare
Children’s fare rates vary. For information, please contact Metro at 206-553-3000.