**Metro Customer Services**

At Metro's Customer Services desk you can buy ORCA cards, bus passes, senior permits and lost/stolen cards. Get information about bus service, register for disability permits and retrieve items turned in.

Lost & Found:
- **King Street Center**: 201 5th Ave, Seattle 3rd Ave Fairview Ave Eastlake Ave NE
- **University District**: 4605 NE 50th St
- **UW Station**: 4500 15th Ave NE
- **7th Avenue Station**: 32 Fremont/Seattle Center
- **31 Fremont/Magnolia**: 32 Fremont/Seattle Center
- **32 Fremont/Seattle Center**: 32 Fremont/Seattle Center
- **Lake City**, Northgate**: 65 Lake City
- **Lake City**: 75 Lake City, Northgate
- **Waverley**: 45 UW Station
- **70 WEEKDAY**: 70 WEEKDAY
- **Downtown Seattle**: 70 WEEKDAY
- **University Downtown**: 70 WEEKDAY

**Accessibility Forms**
People with disabilities who need this information in accessible forms may call 206-477-6066 (voice) or TTY Relay: 711.

**Metro Customer Service**
206-553-3000

**TTY/Hearing Impaired**
WA Relay: 711

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**Snow/Emergency Service**

**Servicio de emergencia/nieve**

During most snow conditions this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, this route will continue to operate as a designated Emergency Snow Network route. During such an event, it is expected to operate with the same route number and follow the same snow routing as shown in this timetable.

Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

**Holiday Information**

**Información sobre feriados**

The Sunday schedule shown in this timetable will be followed on the following holidays. El horario de los domingos que aparece en este programa se aplicará para estos días festivos.

**Memorial Day**
May 25

**Independence Day**
July 3

**Labor Day**
September 7

**Transit Alerts**

Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

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**Timetable Symbols**

- **B**: Continues Route 36 to Beacon Hill
- **S**: Simbolo del programa
- **T**: Estimated time. Tiempo estimado

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**Need more information or assistance?**

- **Metro online at kingcounty.gov/metro**
- **Call Metro’s Customer Information Office**
  206-553-3000, Monday-Friday except for major holidays (May 27, July 3 (observed) and Sept. 7)
- **6 a.m.–6 p.m. for trip planning assistance**
- **8 a.m.–5 p.m. for ORCA assistance and customer comments**

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**ORCA Card**

Metro Transit and eight other Puget Sound transportation agencies.

(Community Transit, Everett Transit, Kitsap Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your transfers and lets you move easily between the participating transportation systems.

Get your ORCA card online at www.orcocard.com, by phone at 1-888-899-6388 (WA Relay: 1-888-899-6388), at ticket vending machines in Sounder and Link stations, or at one of the transit agency customer service offices.

The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new value or additional cash.

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**Online Trip Planning**

Use Metro’s website to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and route changes caused by weather, emergencies, traffic, events or construction.

**Night Stop Program**

For your added safety at night you may request to end the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available from 8 pm to 1 am and is for dropping off riders only.

Night Stop is not provided in downtown Seattle.
## Timetable Symbols

- **Continues as Route 36 to Beacon Hill.**

## Holiday Information/Información sobre feriados

The Sunday schedule shown in this timetable will be operated on the following holidays: El horario de los domingos que aparece en este programa se aplicará para el siguiente feriado:

- **Memorial Day**
  - May 25
  - Dia de la Independencia (observed)  

- **Labor Day**
  - September 7
  - Dia del Trabajo

## How to Pay

At all times, pay your fare when you board the bus. Pay with cash (exact fare drivers do not carry change) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (canadiense exacto; los conductores no tienen cambio), por transferencia a bordo al conductor. Las transferencias son válidas sólo en Metro. Para más información, vea “Cómo pagar” en la página web de Metro.

## What To Pay

- **Adults** (19 and older) **$2.75**
- **Youths** (6-18 yrs) **$1.75**
- **ORCA LIFT Card** (registered seniors, Medicare, disabled) **$1.50**

**Note:** Passengers 65 and older who qualify for reduced fare upon presentation of a Metro Reduced Fare card may pay the reduced fare. (See Reduced Fare program details.)

## Cuánto pagar

- **Adultos** (19 años y mayor) **$2.75**
- **Jóvenes** (6-18 años) **$1.75**
- **ORCA LIFT Card** (registrados, mayores, Medicare, discapacitados) **$1.50**

**Nota:** Los viajeros de 65 años y mayores que califican para tarifa reducida al presentar una tarjeta de Metro reducida pueden pagar la tarifa reducida. (Vea detalles del programa de tarifa reducida.)