Metro Customer Services
At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip. Get information about bus register for disability permits and retrieve items turned into Lost & Found.

King Street Center
201 S Jackson St
Monday–Friday
8:30 a.m.–4:30 p.m.
Lost & Found
Monday–Friday
8:30 a.m.–1 p.m.
2 p.m.–4:30 p.m.

Seattle metro calling area ............. 206-553-3000
Toll Free ................................. 1-800-542-7876
Hearing impaired ........................ WA Relay: 711
206-625-4500
Hearing Impaired ........................ WA Relay: 1-800-833-6388

Community Transit .................. 1-800-562-1375
Pierce Transit ......................... 1-800-562-8109

Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

VanShare
You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay
Cuánto pagar

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 años y mayor)</td>
<td>$2.75</td>
</tr>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>Jóvenes (6-18 años)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5)</td>
<td>Free</td>
</tr>
<tr>
<td>Niños (hasta los 5 años)</td>
<td>Free</td>
</tr>
<tr>
<td>Four may ride free with person paying adult fare</td>
<td>Free</td>
</tr>
<tr>
<td>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.</td>
<td>Free</td>
</tr>
</tbody>
</table>

*Income Qualified | *Ingresos que reúnan los requisitos

accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Service
206-553-3000

Metro Website/Trip Planner
kingcounty.gov/metro

TTY/Hearing Impaired
WA Relay: 711

INTERPRETER SERVICE AVAILABLE
THANK YOU FOR CALLING OR TEXTING METRO

**157**
Lake Meridian P&R, N Meridian Park, East Hill, Downtown Seattle

Downtown Seattle
Lake Meridian Park & Ride
East Hill

March 21 thru September 18, 2020
Del 21 de marzo al 18 de septiembre de 2020

Metro’s website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Metro buses have bike racks that hold three bikes and are easy to use. There is no extra charge for your bike. Follow the instructions posted near the rack. A bike loading video and other bike information is available on Metro’s website.

RIDER ALERT
This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

Intérpretes ᠤᠮᠡ ᠥᠬᠡᠯᠡᠭᠡ ᠪᠦᠷᠭᠤᠯ
Переводчики ᠰᠤᠮᠡᠷ ᠶᠢᠷᠯᠠᠯᠠᠭᠥᠨ
Interpreter
206-553-3000

Metro Customer Service
206-553-3000

Metro Website/Trip Planner
kingcounty.gov/metro

TTY/Hearing Impaired
WA Relay: 711

INTERPRETER SERVICE AVAILABLE
THANK YOU FOR CALLING OR TEXTING METRO
157 WEEKDAY/Entre semana

<table>
<thead>
<tr>
<th>Route Intersection</th>
<th>Kent East Hill</th>
<th>Downtown Seattle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lk Meridian P&amp;R</td>
<td>North Meridian Park</td>
<td>Kent East Hill</td>
</tr>
<tr>
<td>132nd Ave SE</td>
<td>SE 208th St</td>
<td>SE 212th St</td>
</tr>
<tr>
<td>&amp;</td>
<td>&amp;</td>
<td>&amp;</td>
</tr>
<tr>
<td>SE 227th St</td>
<td>SE 240th St</td>
<td>SE 240th St</td>
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<td>&amp;</td>
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</tr>
<tr>
<td>5:15 5:23 5:37</td>
<td>5:48‡ 5:49‡</td>
<td>6:15‡ 6:15‡</td>
</tr>
<tr>
<td>6:12 6:20 6:37</td>
<td>6:49‡ 6:50‡</td>
<td>7:18‡ 7:19‡</td>
</tr>
<tr>
<td>6:37 6:45 7:02</td>
<td>7:14‡ 7:15‡</td>
<td>7:49‡ 7:50‡</td>
</tr>
<tr>
<td>7:10 7:17 7:33</td>
<td>7:45‡ 7:46‡</td>
<td>8:20‡ 8:21‡</td>
</tr>
</tbody>
</table>

AM – Lighter Type PM – Darker Type

Need more information or assistance?
- Visit Metro online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major/county holidays (May 25, July 3 (observed) and Sept. 7)
- 6 a.m.–8 p.m. for trip planning assistance
- 8 a.m.–5 p.m. for ORCA assistance and customer comments

Snow/Emergency Service Servicio de emergencia/ nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.

Priority Seating
All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person.

For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

Night Rider Tip
You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!