VanShare
You know a good thing when you ride!
Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.
To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro.

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

What To Pay
Cuánto pagar

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>$2.75</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youth (6-18 yrs)</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled)</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5) Puede viajar gratis con una persona que pague la tarifa de adulto.</td>
<td></td>
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*Income Qualified *Ingresos que reúnan los requisitos

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Services
At Metro’s Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center
Lost & Found
201 S Jackson St
Monday–Friday
8:30 a.m.–1 p.m.
8:30 a.m.–4:30 p.m.
2 p.m.–4:30 p.m.

Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired WA Relay: 711
Carpool/Vanpool 206-625-4500
Hearing impaired WA Relay: 1-800-833-6388
Community Transit 1-800-562-1375
Pierce Transit 1-800-562-8109

Need more information or assistance?
- Visit Metro online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major county holidays (May 25, July 3 (observed) and Sept. 7)
- 6 a.m.–8 p.m. for trip planning assistance
- 8 a.m.–5 p.m. for ORCA assistance and customer comments

Transit Alerts
Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.
Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6388), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

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Snow/Emergency Service
Servicio de emergencia/nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de Transito y mantenerse informado durante las condiciones adversas.

Timetable Symbol/
Simbolo del programa
- Estimated time. Tiempo estimado.

Limited Stop Information
Route 311 makes no stops between NE 128th St Freeway Station (I-405 & NE 128th St) and Stewart St & Yale Ave EXCEPT at Yarrow and Evergreen Point freeway stations. To Woodinville, Route 311 makes no stops between Olive Way & Terry Ave and NE 128th Freeway Station EXCEPT at Evergreen and Yarrow Point freeway stations.