

Metro Customer Services

At Metro's Customer Services office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found.

King Street Center
201 S Jackson St
 Monday–Friday
 8:30 a.m.–4:30 p.m.

Lost & Found
 Monday–Friday
 8:30 a.m.–1 p.m.
 2 p.m.–4:30 p.m.

Customer Service (general information, trip planning, comments and lost & found)
 Seattle metro calling area 206-553-3000
 Toll Free 1-800-542-7876
 Hearing impaired WA Relay: 711
 Metro website / Trip Planner
 www.kingcounty.gov/metro
 Next Bus? Text your stop # to 62550
 Carpool/Vanpool 206-625-4500
 Hearing Impaired WA Relay: 1-800-833-6388

Community Transit 1-800-562-1375
 Pierce Transit 1-800-562-8109

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.
 www.kingcounty.gov/tripplanner

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be re-loaded with a new pass or additional cash.

VanShare You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.



Interpreter
 206-553-3000

Intérpretes Turjubaan Переводчик
 Перекладач 통역사 የቃል አስተርጓሚ
 翻譯員 Thông Dịch Viên சிந்தர்புரை

How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.

What To Pay

Adults (19 and older)	\$2.75
Youth (6-18 yrs)	\$1.50
ORCA LIFT Fare*	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled)	\$1.00
Children (thru age 5)	Four may ride free with person paying adult fare

*Income Qualified

Cuánto pagar

Adultos (19 años y mayor)	\$2.75
Jóvenes (6-18 años)	\$1.50
Tarifa ORCA LIFT*	\$1.50
Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)	\$1.00
Niños (hasta los 5 años)	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

*Ingresos que reúnan los requisitos

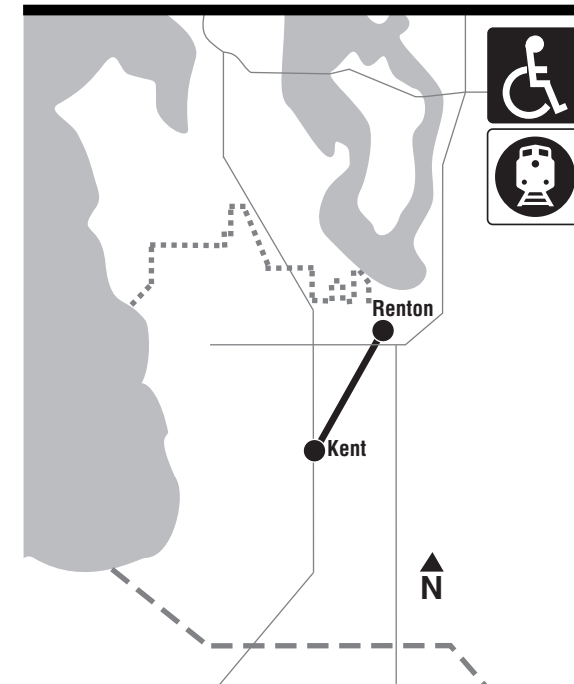
Metro Customer Service
206-553-3000

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
 Inks: Environmentally sensitive vegetable-based.

153

Kent, S Renton P&R, Renton Transit Center

March 23 thru September 20, 2019
 Del 23 de marzo al 20 de septiembre de 2019



King County
METRO

