

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center
201 S Jackson St
 Monday-Friday
 8:30 a.m. - 4:30 p.m.

Transit Tunnel
Westlake Station
 Last four / first four
 business days each month
 8:30 a.m. - 4:30 p.m.

Lost & Found
 Monday-Friday
 8:30 a.m. - 1 p.m.
 2 p.m. - 4:30 p.m.

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000
 Toll Free 1-800-542-7876
 Hearing impaired WA Relay: 711
 Metro website / Trip Planner
 www.kingcounty.gov/metro
 Next Bus? Text your stop # to 62550
 Carpool/Vanpool 206-625-4500
 Hearing Impaired WA Relay: 1-800-833-6388
 Community Transit 1-800-562-1375
 Pierce Transit 1-800-562-8109

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be re-loaded with a new pass or additional cash.

VanShare You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.



Interpreter
 206-553-3000

Intérpretes Turjubaan Переводчик
 Перекладач 통역사 འཕྲིན་སྐྱོང་།
 翻譯員 Thông Dịch Viên ཅིཏྲཔ་ཤེཏྲ

How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.

What To Pay

Adults (19 and older)	\$2.75
Youth (6-18 yrs)	\$1.50
ORCA LIFT Fare*	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled)	\$1.00
Children (thru age 5)	Four may ride free with person paying adult fare

*Income Qualified

Cuánto pagar

Adultos (19 años y mayor)	\$2.75
Jóvenes (6-18 años)	\$1.50
Tarifa ORCA LIFT*	\$1.50
Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados)	\$1.00
Niños (hasta los 5 años)	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

*Ingresos que reúnan los requisitos

Metro Customer Service
206-553-3000

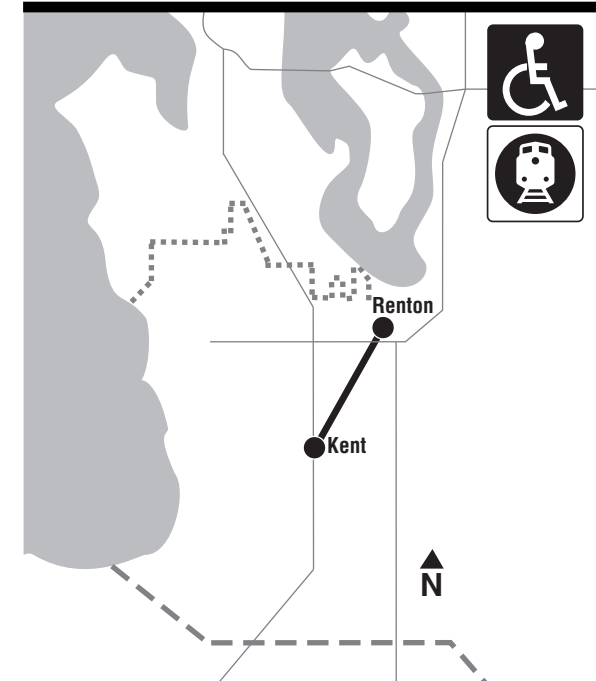


This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
 Inks: Environmentally sensitive vegetable-based.

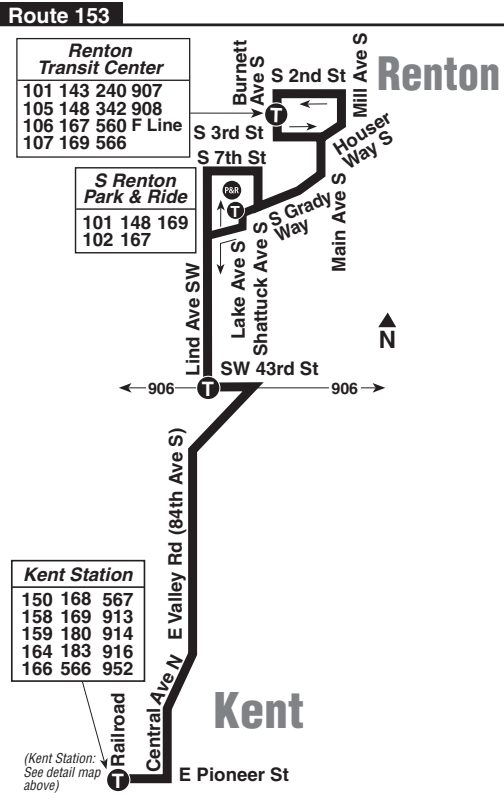
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Kent, S Renton P&R, Renton Transit Center

September 22, 2018 thru March 22, 2019
 Del 22 de septiembre de 2018 al 22 de marzo de 2019



King County
METRO



Holiday Information/ Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

Thanksgiving Nov. 22
Día de acción de gracias el 22 de noviembre
 Christmas Dec. 25
Nochebuena el 25 de diciembre
 New Year Jan. 1, 2019
Año nuevo el 1 de enero de 2019

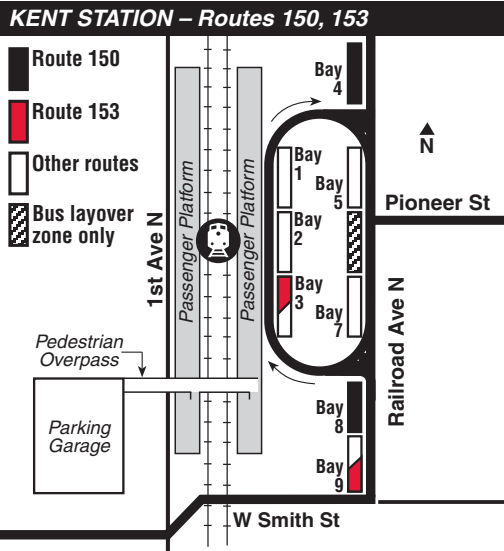
Snow Service Servicio de nieve

During snow conditions, Route 153 is canceled. For possible alternative service, please call Metro at 206-553-3000. Also, visit kingcounty.gov/Metro/snow to register for Transit Alerts so that you can stay informed during adverse weather conditions.

Durante las condiciones de nieve, la Ruta 153 se cancela. Para un posible servicio alternativo, por favor llame a Metro al 206-553-3000. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de tránsito y mantenerse informado durante las condiciones adversas.

RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.



MAP LEGEND / LEYENDA DEL MAPA

- Makes all regular stops. *Hace todas las paradas regulares.*
- TIME POINT / PUNTO DE TIEMPO:** Street intersection from which departure times are shown on the schedules. *Intersección de la calle desde donde se muestran los horarios de salida.*
- TIME POINT & TRANSFER POINT / TIEMPO Y PUNTO DE TRANSFERENCIA**
- P&R** **PARK & RIDE:** Free parking area. *Zona de estacionamiento gratis.*
- Landmark** *El punto de referencia.*
- Sounder train** *Sounder tren*

153 WEEKDAY / Entre semana

RENTON →				To KENT →				
Kent Station Bay 3		S Renton Park & Ride Bay 3	Renton Transit Ctr Bay 7	Renton Transit Ctr Bay 7	S Renton Park & Ride Bay 1	Kent Station Bay 9		
Railroad Ave N & Pioneer St	Lind Ave SW & SW 43rd St	S Grady Way & Shattuck Ave S	S 3rd St & Burnett Ave S	S 3rd St & Burnett Ave S	S Grady Way & Shattuck Ave S	Lind Ave SW & SW 43rd St	Railroad Ave N & Pioneer St	To
Stop #57453	Stop #60373	Stop #59904	Stop #45305	Stop #45305	Stop #59842	Stop #59358	Stop #57459	Route
5:37	5:54	6:04	6:12	5:59	6:04	6:15	6:30	183
6:07	6:24	6:34	6:42	6:29	6:34	6:45	7:00	183
6:37	6:54	7:04	7:12	6:59	7:04	7:15	7:30	183
7:17	7:34	7:44	7:52	7:29	7:34	7:45	8:00	183
7:38	7:56	8:06	8:14	7:59	8:04	8:15	8:30	183
8:12	8:30	8:40	8:48	8:29	8:34	8:45	9:00	183
8:47	9:05	9:15	9:23	8:59	9:04	9:15	9:30	183
9:07	9:25	9:35	9:43	9:29	9:34	9:45	10:00	183
9:37	9:55	10:05	10:13	9:59	10:04	10:15	10:30	183
10:07	10:25	10:35	10:43	10:29	10:34	10:45	11:00	183
10:38	10:56	11:06	11:14	10:59	11:04	11:15	11:30	183
11:08	11:26	11:36	11:44	11:29	11:34	11:45	12:00	183
11:38	11:56	12:06	12:14	11:55	12:00	12:12	12:30	183
12:08	12:26	12:36	12:44	12:25	12:30	12:42	1:00	183
12:39	12:57	1:07	1:15	12:55	1:00	1:12	1:30	183
1:09	1:27	1:37	1:45	1:25	1:30	1:42	2:00	183
1:39	1:57	2:07	2:15	1:55	2:00	2:12	2:30	183
2:04	2:22	2:32	2:40	2:50	2:55	3:07	3:26	183
2:35	2:52	3:04	3:12	2:25	2:30	2:42	3:00	183
3:05	3:22	3:34	3:42	3:20	3:25	3:37	3:56	183
3:35	3:52	4:04	4:12	3:49	3:55	4:07	4:26	183
4:03	4:20	4:32	4:40	4:29	4:35	4:47	5:06	183
4:33	4:49	5:01	5:09	4:49	4:55	5:07	5:26	183
5:08	5:24	5:36	5:44	5:30	5:36	5:48	6:05	183
5:38	5:54	6:06	6:14	6:00	6:06	6:18	6:35	183
6:08	6:24	6:35	6:43	6:40	6:46	6:58	7:15	183
6:38	6:54	7:05	7:13	7:40	7:46	7:58	8:15	183
7:06	7:21	7:32	7:40					

AM – Lighter Type PM – Darker Type

Need more information or assistance?

- Visit Metro online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except major holidays (2018: Nov 12, 22, 23, Dec. 25; 2019: Jan. 1, 21, Feb. 18).
 - 6 a.m. - 8 p.m. for trip planning assistance
 - 8 a.m. - 5 p.m. for ORCA assistance and customer comments

Text for Bus Times

If you want bus arrival times at your stop, both scheduled times and real times, try Metro's new texting tool for getting up to the next three trips of any route that serves your bus stop. Simply text your bus stop number to 62550 and follow the prompts. Bus stop numbers can be found at all Metro bus stops, via Metro's Trip Planner, the Puget Sound Trip Planner app, on Metro timetables (at timepoints, only; space available), and on Metro's website, kingcounty.gov/metro.