

## Text for Bus Times

If you want bus arrival times at your stop, both scheduled times and real times, try Metro's new texting tool for getting up to the next three trips of any route that serves your bus stop. Simply text your bus stop number to 62550 and follow the prompts. Bus stop numbers can be found at all Metro bus stops, via Metro's Trip Planner, the Puget Sound Trip Planner app, on Metro timetables (at timepoints, only; space available), and on Metro's website, [kingcounty.gov/metro](http://kingcounty.gov/metro).

## Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

[www.kingcounty.gov/tripplanner](http://www.kingcounty.gov/tripplanner)

## ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at [www.orcard.com](http://www.orcard.com), by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be re-loaded with a new pass or additional cash.

## Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

**King Street Center**  
**201 S Jackson St**  
 Monday-Friday  
 8:30 a.m. - 4:30 p.m.

**Transit Tunnel**  
**Westlake Station**  
 Last four / first four  
 business days each month  
 8:30 a.m. - 4:30 p.m.

Lost & Found  
 Monday-Friday  
 8:30 a.m. - 1 p.m.  
 2 p.m. - 4:30 p.m.

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)  
 Seattle metro calling area ..... 206-553-3000  
 Toll Free ..... 1-800-542-7876  
 Hearing impaired ..... WA Relay: 711  
 Metro website / Trip Planner  
 ..... [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro)  
 Next Bus? Text your stop # to ..... 62550  
 Carpool/Vanpool ..... 206-625-4500  
 Hearing Impaired ..... WA Relay: 1-800-833-6388

Community Transit ..... 1-800-562-1375  
 Pierce Transit ..... 1-800-562-8109

## Need more information or assistance?

- Visit Metro online at [kingcounty.gov/metro](http://kingcounty.gov/metro)
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except major holidays (2018: Nov 12, 22, 23, Dec. 25; 2019: Jan. 1, 21, Feb. 18).
  - 6 a.m. - 8 p.m. for trip planning assistance
  - 8 a.m. - 5 p.m. for ORCA assistance and customer comments

**RIDER ALERT**

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

## How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information.

*Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.*

## What to Pay

|   |  |
|---|--|
| Adults (19 and older)                                     | \$2.75   |
| Youth (6-18 yrs)  | \$1.50   |
| ORCA LIFT Fare*   | \$1.50   |
| RRFP cardholders (registered seniors, Medicare, disabled) | \$1.00   |
| Children (thru age 5)                                     | Four may ride free with person paying adult fare |

\*Income Qualified

## Cuánto pagar

|   |   |
|---|---|
| Adultos (19 años y mayor)   | \$2.75  |
| Jóvenes (6-18 años)   | \$1.50  |
| Tarifa ORCA LIFT*   | \$1.50  |
| Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados) | \$1.00  |
| Niños (hasta los 5 años)  | Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto. |

\*Ingresos que reúnan los requisitos



**Interpreter**  
 206-553-3000

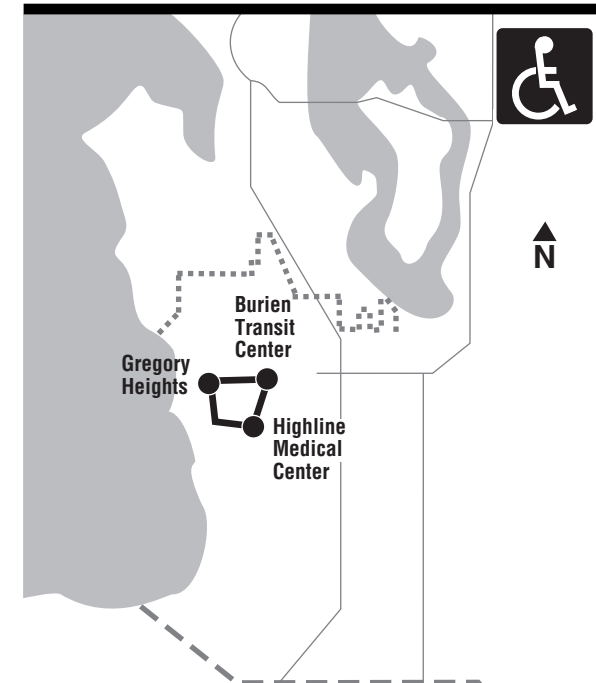
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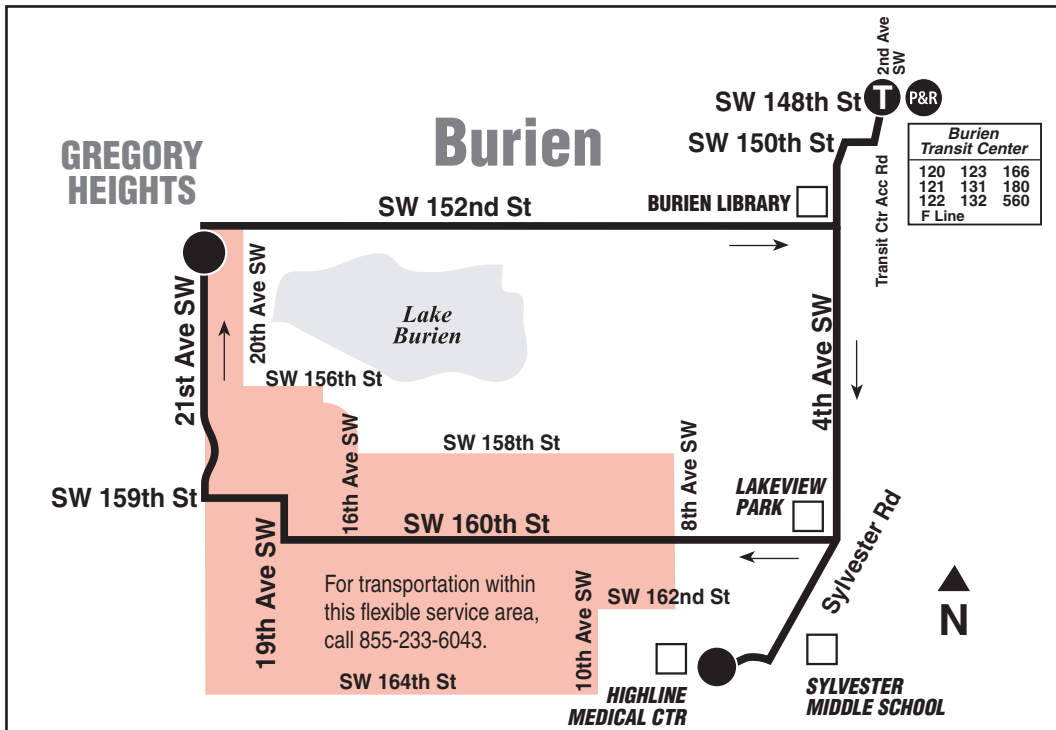
**631** Community Shuttle

**Burien Transit Center, Highline Medical Center, Gregory Heights**

September 22, 2018 thru March 22, 2019  
 Del 22 de septiembre de 2018 al 22 de marzo de 2019



King County METRO



**MAP LEGEND / LEYENDA DEL MAPA**

- Makes all regular stops. *Hace todas las paradas regulares.*
- Alternative/flexible service areas. By reservation only, at least 2 hours in advance. *Áreas de servicio alternativas / flexibles. Por reserva, con al menos 2 horas de antelación.*
- TIME POINT / PUNTO DE TIEMPO:** Street intersection from which departure times are shown on the schedules. *Intersección de la calle desde donde se muestran los horarios de salida.*
- TIME POINT & TRANSFER POINT / TIEMPO Y PUNTO DE TRANSFERENCIA**
- PARK & RIDE:** Free parking area. *Zona de estacionamiento gratis.*
- Landmark** *El punto de referencia.*

**Metro Customer Service**  
**206-553-3000**

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.  
 Inks: Environmentally sensitive vegetable-based.

### Snow Service / Servicio de nieve

During snow conditions, Route 631 is canceled. For possible alternative service, please call Metro at 206-553-3000. Also, visit [kingcounty.gov/Metro/snow](http://kingcounty.gov/Metro/snow) to register for Transit Alerts so that you can stay informed during adverse weather conditions.

*Durante las condiciones de nieve, la Ruta 631 se cancela. Para un posible servicio alternativo, por favor llame a Metro al 206-553-3000. Visite [kingcounty.gov/metro/snow](http://kingcounty.gov/metro/snow) y regístrese para obtener Alertas de tránsito y mantenerse informado durante las condiciones adversas.*

### Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

## 631 WEEKDAY / Entre semana

READ ACROSS →

| Burien Transit Center    | Gregory Heights         | Burien Transit Center     |
|--------------------------|-------------------------|---------------------------|
| SW 148th St & 2nd Ave SW | Highline Medical Center | 21st Ave SW & SW 152nd St |
| Stop #52306              | Stop #53978             | Stop #51330               |
| 7:57                     | 8:00                    | 8:09                      |
| 8:27                     | 8:30                    | 8:39                      |
| 8:57                     | 9:00                    | 9:09                      |
| 9:27                     | 9:30                    | 9:39                      |
| 9:57                     | 10:00                   | 10:09                     |
| 10:27                    | 10:30                   | 10:39                     |
| 10:57                    | 11:00                   | 11:09                     |
| 11:27                    | 11:30                   | 11:39                     |
| 11:57                    | <b>12:00</b>            | <b>12:09</b>              |
| <b>12:42</b>             | <b>12:45</b>            | <b>12:54</b>              |
| <b>1:12</b>              | <b>1:15</b>             | <b>1:24</b>               |
| <b>1:42</b>              | <b>1:45</b>             | <b>1:54</b>               |
| <b>2:12</b>              | <b>2:15</b>             | <b>2:24</b>               |
| <b>2:42</b>              | <b>2:45</b>             | <b>2:54</b>               |
| <b>3:12</b>              | <b>3:15</b>             | <b>3:24</b>               |
| <b>3:42</b>              | <b>3:45</b>             | <b>3:54</b>               |
| <b>4:12</b>              | <b>4:15</b>             | <b>4:24</b>               |

AM – Lighter Type PM – Darker Type W0631631

### Holiday Information / Información sobre feriados

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

|                                 |                              |
|---------------------------------|------------------------------|
| Thanksgiving                    | Nov. 22                      |
| <i>Día de acción de gracias</i> | <i>el 22 de noviembre</i>    |
| Christmas                       | Dec. 25                      |
| <i>Navidad</i>                  | <i>el 25 de diciembre</i>    |
| New Year                        | Jan. 1, 2019                 |
| <i>Año nuevo</i>                | <i>el 1 de enero de 2019</i> |

### Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

## Route 631 Service Information

Gregory Heights accessible transit offers you two transportation services: fixed and limited flexible routing.

Route 631 provides flexible service in portions of the Gregory Heights area at the following times:

- Monday-Friday 8 a.m. - 4:30 p.m.

### Reservations / Flexible Routing

You can request off-route trips within the flexible service area by calling the reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served bases.

Reservations can be made by calling 1-855-233-6043 (voice), or 1-800-246-1646 (TTY) during the following hours:

- Monday-Friday 5 a.m. - 11 p.m.
- Saturday 7:30 a.m. - 9:30 p.m.
- Sunday/Holidays 9:30 a.m. - 6:30 p.m.

Leave a message at all other times.

Make reservations online at <http://www.hope-link.org/programs/dart.htm>

A limited number of off-route deviations, only, can be made on any given trip. Vans can deviate from their fixed routes to serve other locations within the service area, but they can not necessarily provide door-to-door service due to safety and other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

Route 631 is a local community service route for Burien, provided on a demonstration basis under Metro's Alternative Services Program. The route is a partnership between Metro and the City of Burien, providing loop service in the Gregory Heights area centered on the Burien Transit Center. At the Transit Center, transfers can be made to routes serving downtown Seattle, West Seattle, Renton, SeaTac and Bellevue. For more information, call Metro Customer Information at 206-553-3000, or visit [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro).