

## ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at [www.orcacard.com](http://www.orcacard.com), by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

## Online Trip Planning


Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

[www.kingcounty.gov/tripplanner](http://www.kingcounty.gov/tripplanner)

## Need more information or assistance?

- Visit Metro online at [kingcounty.gov/metro](http://kingcounty.gov/metro)
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major/county holidays (Jan. 21, Feb. 18, 2019).
  - 6 a.m. - 8 p.m. for trip planning assistance
  - 8 a.m. - 5 p.m. for ORCA assistance and customer comments

 This paper uses minimum 30% post-consumer fibers; acid and chlorine free.  
Inks: Environmentally sensitive vegetable-based.

## Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

**King Street Center**  
201 S Jackson St  
Monday-Friday  
8:30 a.m. - 4:30 p.m.

**Transit Tunnel Westlake Station**  
Last four / first four business days each month  
8:30 a.m. - 4:30 p.m.

Lost & Found  
Monday-Friday  
8:30 a.m. - 1 p.m.  
2 p.m. - 4:30 p.m.

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area ..... 206-553-3000  
Toll Free ..... 1-800-542-7876  
Hearing impaired ..... WA Relay: 711  
Metro website / Trip Planner ..... [www.kingcounty.gov/metro](http://www.kingcounty.gov/metro)  
Next Bus? Text your stop # to ..... 62550  
Carpool/Vanpool ..... 206-625-4500  
Hearing Impaired ..... WA Relay: 1-800-833-6388

---

Community Transit ..... 1-800-562-1375  
Pierce Transit ..... 1-800-562-8109

## Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.

**Metro Customer Service**  
**206-553-3000**

# RIDER ALERT

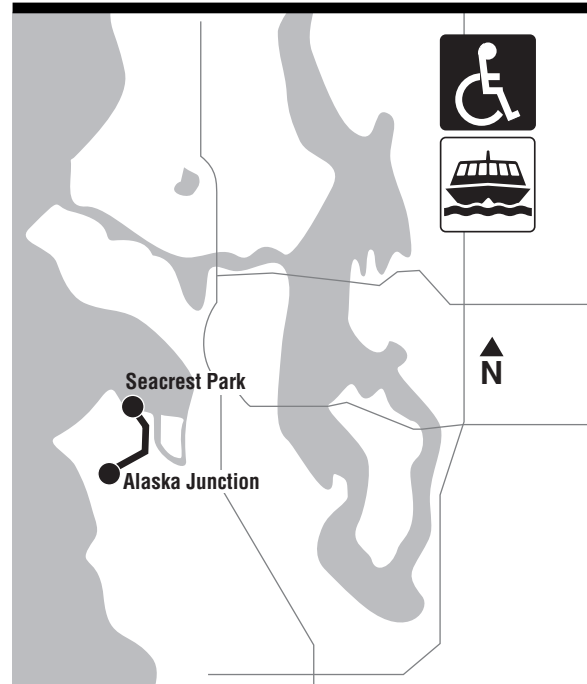
This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

# 773

REVISED  
Effective Jan. 14, 2019

## Alaska Junction, Seacrest Park

January 14 thru March 27, 2019  
Del 14 de enero al 27 de marzo de 2019



 **King County**  
**METRO**

