

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center **Transit Tunnel**
201 S Jackson St **Westlake Station**
 Monday-Friday Last four / first four
 8:30 a.m. - 4:30 p.m. business days each month
 8:30 a.m. - 4:30 p.m.

Lost & Found
 Monday-Friday
 8:30 a.m. - 1 p.m.
 2 p.m. - 4:30 p.m.

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000
 Toll Free 1-800-542-7876
 Hearing impaired WA Relay: 711

Metro website / Trip Planner

www.kingcounty.gov/metro

Carpool/Vanpool 206-625-4500
 Hearing Impaired WA Relay: 1-800-833-6388

Community Transit 1-800-562-1375
 Pierce Transit 1-800-562-8109

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Metro Customer Service
206-553-3000

ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcard.com, by phone at 1-888-988-6722 (ORCA) or WA Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA website also provides information on how to use the card, as well as locations at which they can be re-loaded with a new pass or additional cash.

VanShare

You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro at kingcounty.gov/metro

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or WA Relay: 711.



Interpreter
 206-553-3000

Intérpretes Turjubaan Переводчик
 Перекладач 통역사 የቃል አስተርጓሚ
 翻譯員 Thông Dịch Viên ഋटरपचैटर

How to Pay

At all times, pay your fare **when you board** the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See "How to pay" on Metro's website for more information. *Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleto. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleto transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea "Cómo pagar" en la página web de Metro.*

What To Pay

Effective July 1, 2018, Metro will convert to a single Adult fare of \$2.75, anytime, anywhere. 1-Zone/2-Zone fares and peak/off-peak fares will no longer apply. ORCA LIFT, Youth, RRF and child fares will not change.

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare* all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

A partir del 1° de julio del 2018, Metro cobrará una tarifa única de \$2.75 para adultos. Ya no se aplicarán tarifas de zona 1/ zona 2 y hora pico. No habrá cambios en el costo para jóvenes, niños, ORCA LIFT y RRF.

	Zona 1	Zona 2
Adultos (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora pico	\$2.75	\$3.25
Tarifa ORCA LIFT ,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
Titulares de tarjetas RRF (personas mayores registradas, Medicare, discapacitados), a toda hora.	\$1.00	\$1.00
Niños (hasta los 5 años), a toda hora.	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.	

*Ingresos que reúnan los requisitos

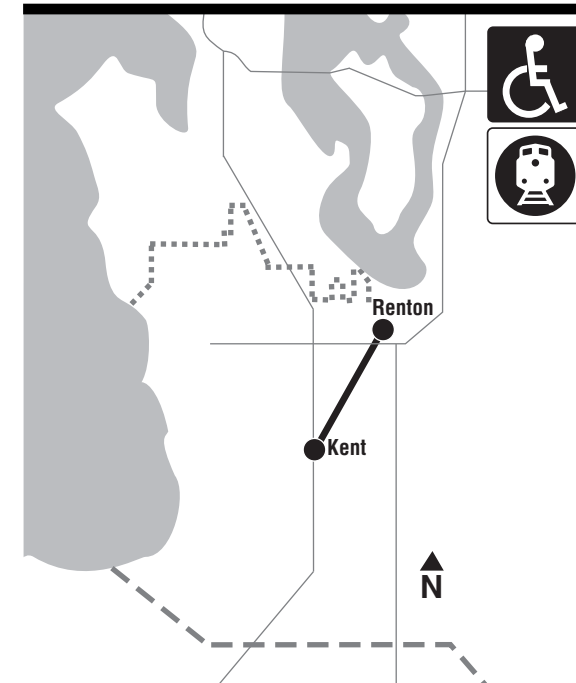


This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
 Inks: Environmentally sensitive vegetable-based.

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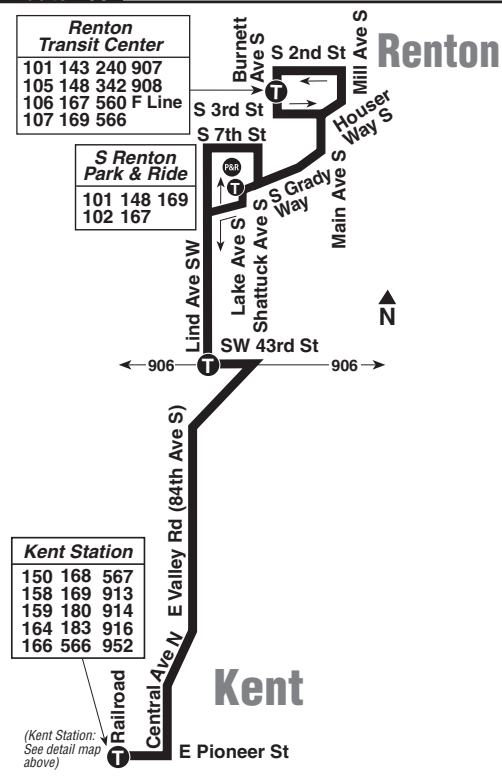
Kent, S Renton P&R, Renton Transit Center

March 10 thru September 21, 2018
 Del 10 de marzo al 21 de septiembre de 2018.



King County
METRO

Route 153



**Holiday Information/
Información sobre feriados**

There is no service on this route on weekends or the following holidays. *No hay servicio en esta ruta los fines de semana ni el siguiente feriados:*

- Memorial Day May 28
Día de Commemoración el 28 de mayo
- Independence Day July 4
Día de la independencia 4 de julio
- Labor Day Sept. 3
Día del trabajo 3 de septiembre

**Snow Service
Servicio de nieve**

During snow conditions, Route 153 is canceled. For possible alternative service, please call Metro at 206-553-3000. Also, visit kingcounty.gov/Metro/snow to register for Transit Alerts so that you can stay informed during adverse weather conditions.

Durante las condiciones de nieve, la Ruta 153 se cancela. Para un posible servicio alternativo, por favor llame a Metro al 206-553-3000. Visite kingcounty.gov/metro/snow y regístrese para obtener Alertas de tránsito y mantenerse informado durante las condiciones adversas.

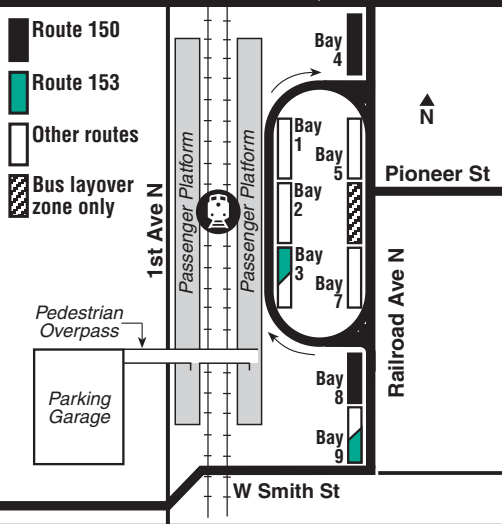
RIDER ALERT

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

MAP LEGEND / LEYENDA DEL MAPA

- Bus route. *Ruta del autobús.*
- TIME POINT / PUNTO DE TIEMPO: Street intersection from which departure times are shown on the schedules. *Intersección de la calle desde donde se muestran los horarios de salida.*
- TIME POINT & TRANSFER POINT / TIEMPO Y PUNTO DE TRANSFERENCIA
- PARK & RIDE: Free parking area. *Zona de estacionamiento gratis.*
- Landmark *El punto de referencia.*
- Sounder train *Sounder tren*

KENT STATION – Routes 150, 153



153 WEEKDAY / Entre semana

RENTON →			
Kent Station Bay 3	S Renton Park & Ride Bay 3	Renton Transit Ctr Bay 7	
Railroad Ave N & Pioneer St	Lind Ave SW & SW 43rd St	S Grady Way & Shattuck Ave S	S 3rd St & Burnett Ave S
5:37	5:54	6:04	6:12
6:07	6:24	6:34	6:42
6:37	6:54	7:04	7:12
7:17	7:34	7:44	7:52
7:38	7:56	8:06	8:14
8:12	8:30	8:40	8:48
8:47	9:05	9:15	9:23
9:07	9:25	9:35	9:43
9:37	9:55	10:05	10:13
10:07	10:25	10:35	10:43
10:38	10:56	11:06	11:14
11:08	11:26	11:36	11:44
11:38	11:56	12:06	12:14
12:08	12:26	12:36	12:44
12:39	12:57	1:07	1:15
1:09	1:27	1:37	1:45
1:39	1:57	2:07	2:15
2:04	2:22	2:32	2:40
2:35	2:52	3:04	3:12
3:05	3:22	3:34	3:42
3:35	3:52	4:04	4:12
4:03	4:20	4:32	4:40
4:33	4:49	5:01	5:09
5:08	5:24	5:36	5:44
5:38	5:54	6:06	6:14
6:08	6:24	6:35	6:43
6:38	6:54	7:05	7:13
7:06	7:21	7:32	7:40

TO KENT →				
Renton Transit Ctr Bay 7	S Renton Park & Ride Bay 1	Lind Ave SW & SW 43rd St	Kent Station Bay 3	To Route
S 3rd St & Burnett Ave S	S Grady Way & Shattuck Ave S	Lind Ave SW & SW 43rd St	Railroad Ave N & Pioneer St	
5:59	6:04	6:15	6:30	183
6:29	6:34	6:45	7:00	183
6:59	7:04	7:15	7:30	183
7:29	7:34	7:45	8:00	183
7:59	8:04	8:15	8:30	183
8:29	8:34	8:45	9:00	183
8:59	9:04	9:15	9:30	183
9:29	9:34	9:45	10:00	183
9:59	10:04	10:15	10:30	183
10:29	10:34	10:45	11:00	183
10:59	11:04	11:15	11:30	183
11:29	11:34	11:45	12:00	183
11:55	12:00	12:12	12:30	183
12:25	12:30	12:42	1:00	183
12:55	1:00	1:12	1:30	183
1:25	1:30	1:42	2:00	183
1:55	2:00	2:12	2:30	183
2:50	2:55	3:07	3:26	183
2:25	2:30	2:42	3:00	183
3:20	3:25	3:37	3:56	183
3:49	3:55	4:07	4:26	183
4:29	4:35	4:47	5:06	183
4:49	4:55	5:07	5:26	183
5:30	5:36	5:48	6:05	183
6:00	6:06	6:18	6:35	183
6:40	6:46	6:58	7:15	183
7:40	7:46	7:58	8:15	183

AM – Lighter Type
PM – Darker Type

Need more information or assistance?

- Visit Metro online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 28, July 4, September 3, 2018).
 - 6 a.m. - 8 p.m. for trip planning assistance
 - 8 a.m. - 5 p.m. for ORCA assistance and customer comments

Metro Customer Service
206-553-3000

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply. *Las áreas sombreadas en los horarios de la semana indican viajes en hora punta: Se aplican tarifas de \$2.75 de una zona y \$3.25 de dos zonas.*

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