

Language Access Requirements

Purpose: To provide King County departments and agencies with an overview of legal obligations, regulations and policy directives aimed at serving Linguistically Diverse (LD)/Limited English Proficient (LEP) members of the public.

Federal Requirements	Summary of requirement specific to language access	Website
Title VI of the Federal Civil Rights Act of 1964	Prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving federal financial assistance. Failure by a recipient to provide meaningful access to LEP persons can constitute national origin discrimination.	Link: <u>United States</u> <u>Code Chapter 21-</u> <u>Civil Rights</u>
Executive Order 13166	Requires federal agencies to examine the services they provide, identify any need for services to those with limited English proficiency, and develop and implement a system to provide those services so LEP persons can have meaningful access to them. Also requires that federal agencies work to ensure recipients of federal financial assistance provide meaningful access to their LEP applicants and beneficiaries. Meaningful access is defined as language assistance services that result in accurate, timely, and effective communication with the LEP individual.	Link: Overview of Executive Order 13166
Affordable Care Act Section 1557	Covered entities must provide information about communication assistance. Entities must post taglines informing the LEP public of the availability of language services in the top 15 languages spoken by LEP individuals in the relevant state or states.	Link: Summary of the Section 1557 of the Affordable Care Act
The Stafford Act	Requires the Administrator of FEMA to lead efforts to prevent discrimination against LEP individuals in emergency management and assistance. (see §5196 Disaster related information services)	Link: <u>United States</u> <u>Code Chapter 68 -</u> <u>Disaster Relief</u>
Executive Order 12250	Requires that federal agencies coordinate their Title VI enforcement efforts under the guidance of the Federal Coordination and Compliance Section of the Department of Justice Civil Rights Division.	Link: Executive Order 12250
American with Disabilities Act of 1990	Title II of the ADA, 42 U.S.C. §§ 12101-12213, requires comparable access by all state and local government programs, regardless of whether or not the programs get federal financial assistance. Reasonable steps shall be taken to members of the public with disabilities have an equal opportunity to participate in, and enjoy the benefits of service, program or activity conducted by a public entity.	Link: Americans with Disabilities Act Title II Regulations
Section 504 of the Rehabilitation Act of 1973	Section 504, 29 U.S.C. § 794, requires programs which receive federal financial assistance to provide accommodations, such as qualified interpreters, real-time captioning (also called CART), assistive listening devices, or other auxiliary aids, to people with disabilities when necessary to ensure effective communication.	Link: Summary of Section 504, Rehabilitation Act of 1973



OFFICE OF EQUITY AND SOCIAL JUSTICE

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State Requirements	Summary of requirement specific to language access	Website
Emergency	Requires agencies of this state to consider, as part of their	Link: Emergency
Communications	determination of the extent of the obligation to provide emergency	<u>Communications</u>
RCW 38.52.070	notification to significant population segments, the following factors:	<u>Plan requirements</u>
	The number or proportion of the limited English proficiency persons	
	eligible to be served or likely to be encountered; the frequency with	
	which limited English proficiency individuals come in contact with	
	the emergency notification; the nature and importance of the	
	emergency notification, service, or program to people's lives; and	
	the resources available to the political subdivision to provide	
	emergency notifications.	
Interpreter for LEP	Requires agencies of this state to secure the rights, constitutional or	Link: <u>Appointment</u>
during Legal Proceedings	otherwise, of persons who, because of a non-English-speaking	<u>of Interpreter</u>
Title 2 RCW 2.43	cultural background, are unable to readily understand or	Link: Waiver of
	communicate in the English language, and who consequently cannot	Right to
	be fully protected in legal proceedings unless qualified interpreters	<u>Interpreter</u>
	are available to assist them.	Link: <u>Language</u>
		Assistance Plan
Interpreter in Legal	Requires agencies of this state to secure the constitutional rights of	Link: Appointment
Proceedings for Deaf,	Deaf persons and of other persons who, because of impairment of	<u>of Interpreter</u>
Deaf-Blind, Hard of	hearing or speech, are unable to readily understand or communicate	Link: Waiver of
Hearing, Deaf Hard of	the spoken English language, and who consequently cannot be fully	Right to
Hearing persons.	protected in legal proceedings unless qualified interpreters are	<u>Interpreter</u>
Title 2 RCW 2.42	available to assist them.	Link: <u>Visual</u>
		Recording of
		<u>Testimony</u>

County Requirements	Summary of Requirement	Link
King County Code (K.C.C.	King County and all its contractors shall provide free interpretation	Link: King County
<u>§2.15.030)</u>	and translation services as required by this chapter to limited-	Code §2.15.030
Immigrant and Refugee	English-proficient persons' person shall not wait unreasonably	
Ordinance 18665	longer to receive assistance. King County agencies and offices shall	
	develop language assistance plans that outline translation needs	
	based on top six languages spoken in King County. Lastly, reasonable	
	efforts to provide oral interpretation of applications or forms and	
	acknowledgement by LEP person that form was completed by an	
	interpreter. A person who has been injured or otherwise sustained	
	damages as a result of a violation of this chapter may file a	
	complaint with the King County office of civil rights in accordance	
	with K.C.C. 12.22.040.	



Language Access Requirements

Written Language
Translation King County
Executive Order (INF
14.2 (AEO)

King County departments and offices should create a process to receive all printed public communication materials intended for broad distribution to inform and educate people.

All departments and offices to translate information in at least Spanish, a summary document that provides overview information about the department and its services which will be posted on departmental home pages.

All departments and offices to translation targeted "public communication materials" and "vital documents" into the target audience's language when the target audience is a specific community or group with "Limited English Proficiency"

All departments and agencies to consider and use alternative forms of language assistance rather than translation when the alternative would be more effective or practical.

Link: Written
Language
Translation
Process Executive
Order

If you have additional questions, please contact:

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