KING COUNTY'S

Journey Towards Equity & Social Justice

2021



King County

Our Team

"Uplifting the Human Spirit"

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ESJ/LAS Coordinator Metropolitan King County Council



Reeni Nair

Today's Objectives

01

02

03

04

05



Our ESJ History

Legislative Branch's Efforts

Community Engagement

Cross-Cultural Communication

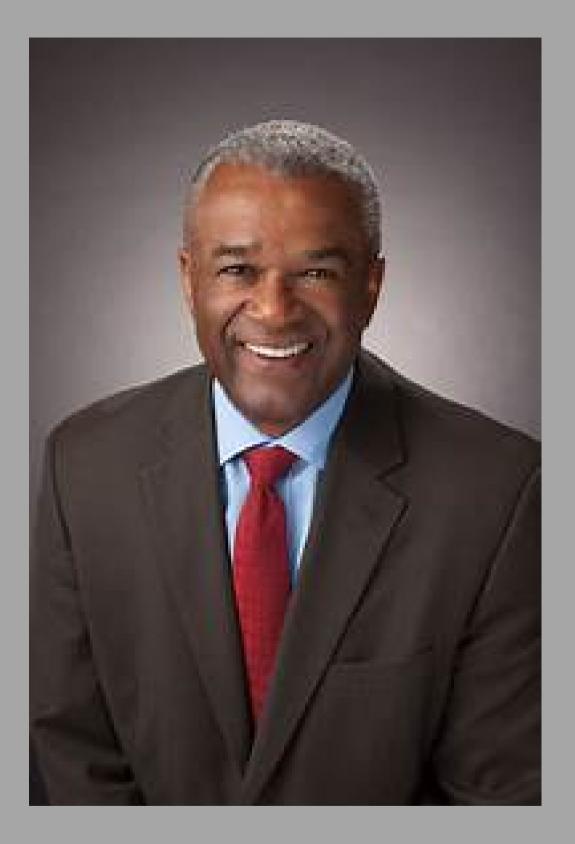
Equity, Diversity & Inclusion Foundational Knowledge



Rev. Dr. Martin Luther King, Jr.

1986 M#6461, 2005 SB 5332

Renamed the county to honor civil rights icon Rev. Dr. Martin Luther King, Jr.



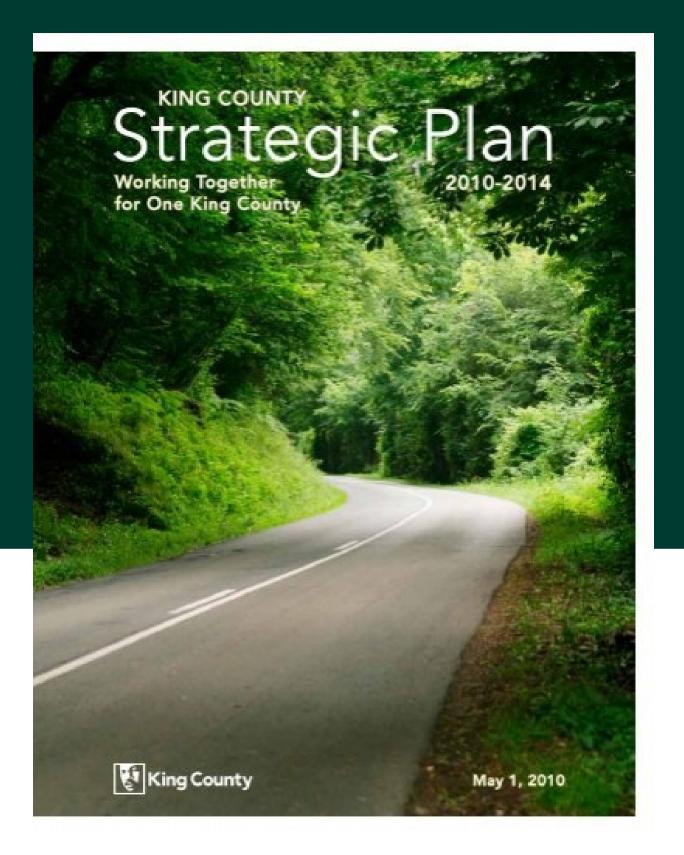
Ron Sims, King County Executive

2008

Launched King **County's Equity & Social Justice** Initiative

To use an equity lens in departments ' policies and decisions, organizational practices, and engagement with the community.





King County Equity & Social Justice Strategic Plan 2010-2014

Foundational Practices included:

- Determinants of Equity and Definitions

• Decision Making through an Equity Impact Review Process • Building Capacity to Engage Communities



Dow Constantine, King County Executive

2010 KC O. #16948

In all decision-making, the organizational culture, and the engagement of communities, while supporting communities' efforts to develop solutions.

King County Council adopted Ordinance No. 16948 **Operationalizing Equity & Social Justice Foundational Practices to County Actions**

2010 DETERMINANTS OF EQUITY





Identify who will be affected.

- communities of color, immigrants and refugees, limited-English speaking residents, and low-income populations
- group of stakeholders and affected parties - including those who have historically not been or felt included or engaged – and their roles in decision-making.

Listen, adjust and co-learn w/communities and employees.

- Evaluate responsiveness of actions to community priorities and concerns
- Learn w/ communities to adjust actions as priorities, concerns shift
- Communicate progress to all stakeholders
- Plan for how to include community feedback in future planning.

EQUITY IMPACT REVIEW PROCESS



Are you staying connected with communities and employees?

- Engage and communicate with affected communities and employees to guide successful implementation
- Measure, evaluate intended outcomes in collaboration with affected communities.
- Advance pro-equity opportunities in contracting, hiring and promotion, sourcing, etc.



Analysis & Decision Process

Assess Equity & Community Context

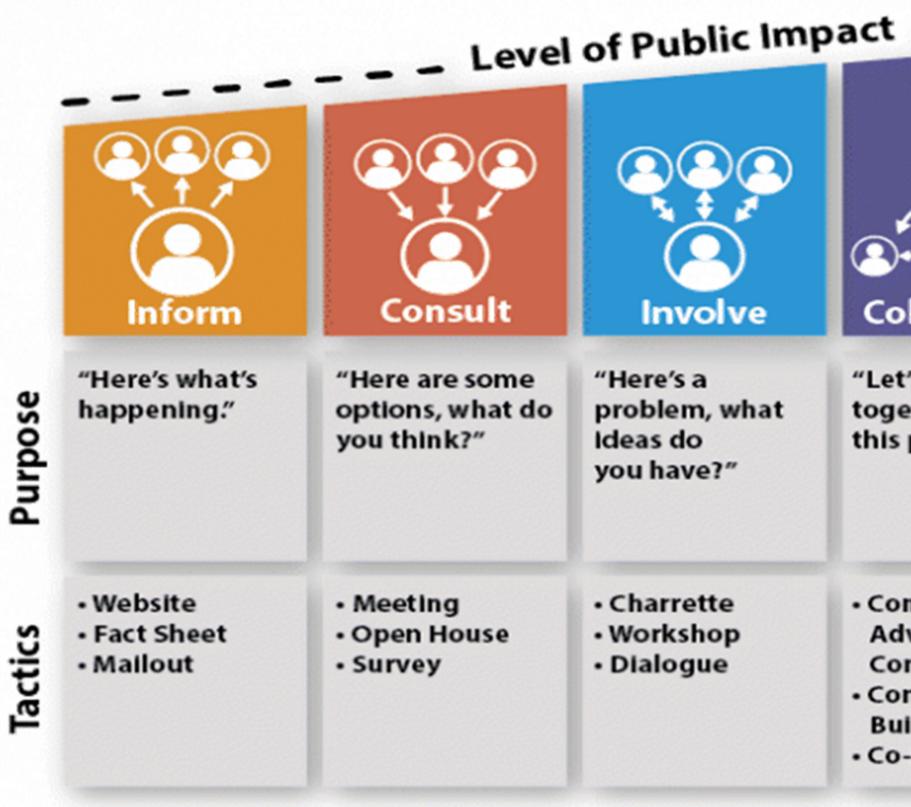
- Learn about priorities and concerns (Community Engagement guide)
- What Determinants of Equity will be affected - directly and indirectly?
- Impact on known disparities both negative and positive
- Potential unintended equity-related outcomes / consequences

Analysis & Decision Process

- Key alternatives address community priorities. concerns
- Evaluate for disproportionate burden or benefit, worsening or improving inequities
- Upstream alternatives
- Prioritize alternatives by most equitable outcomes

Community Engagement Values

- Those who are affected by a decision have a right to be involved in the decision–making process.
- The public's contribution will influence the decision.
- Promotes sustainable decisions by recognizing and communicating the needs and interests of all participants, including decision makers
- Seeks out and facilitates the involvement of those potentially affected by or interested in a decision.
- Seeks input from participants in designing how they participate.
- Provides participants with the information they need to have meaningful participation
- Communicates to participants how their input affected the decision



Adapted from the IAP2 spectrum of public participation





"Let's work together to solve this problem." "You care about this issue and are leading an initiative, how can we support you?"

- Community
 Advisory
 Committee
- Consensus
 Building
- Co-Design

- Task Force
- Referendum
- Delegate Decision to Community

COMMUNITY ENGAGEMENT

TIPS FOR INCLUSIVE ENGAGEMENT

- Build personal relationships with target populations
- Create a welcoming atmosphere
- Increase accessibility
- Develop alternative methods for engagement
- Maintain a presence within the community
- Partner with diverse organizations and agencies

CROSS-CULTURAL COMMUNICATIONS: TIPS







Language

Engagement

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TIPS FOR CROSS CULTURAL COMMUNICATION

- Know yourself
- Learn about different cultures and values
- Use shared language
- Take your time not to jump to conclusions.
- Improve communication skills
- Encourage feedback.
- Develop empathy
- Suspend all judgement
- Be prepared for a discussion of the past.
- Be aware of current power imbalances.
- Remember that cultural norms may not

EQUITY AND SOCIAL JUSTICE STRATEGIC PLAN 2016-2022



King County

2016-2022 Equity & Social **Justice Strategic Plan**

- potential and thrive
- Prioritizing:
 - Leadership, Operations & Services
 - Plans, Policies & Budget
 - Workplace & Workforce
 - Community Partnership
 - Community Education
 - Facility & System Improvements

• Vision: A King County were all residents can achieve their full

What does it mean to be "Pro-Equity"?

- Equitable access to resources and decision-making to remedy inequities
- Leading with Racial Justice
- Employs Targeted Universalism: well-defined goals, identifying obstacles faced by specific groups, and creating tailored strategies with community to remedy inequities.
- Focuses "Upstream" where returns are the greatest.

THE "UNHEALTHY STREAM"

THE "UNHEALTHY STREAM" CREATES INEQUITIES

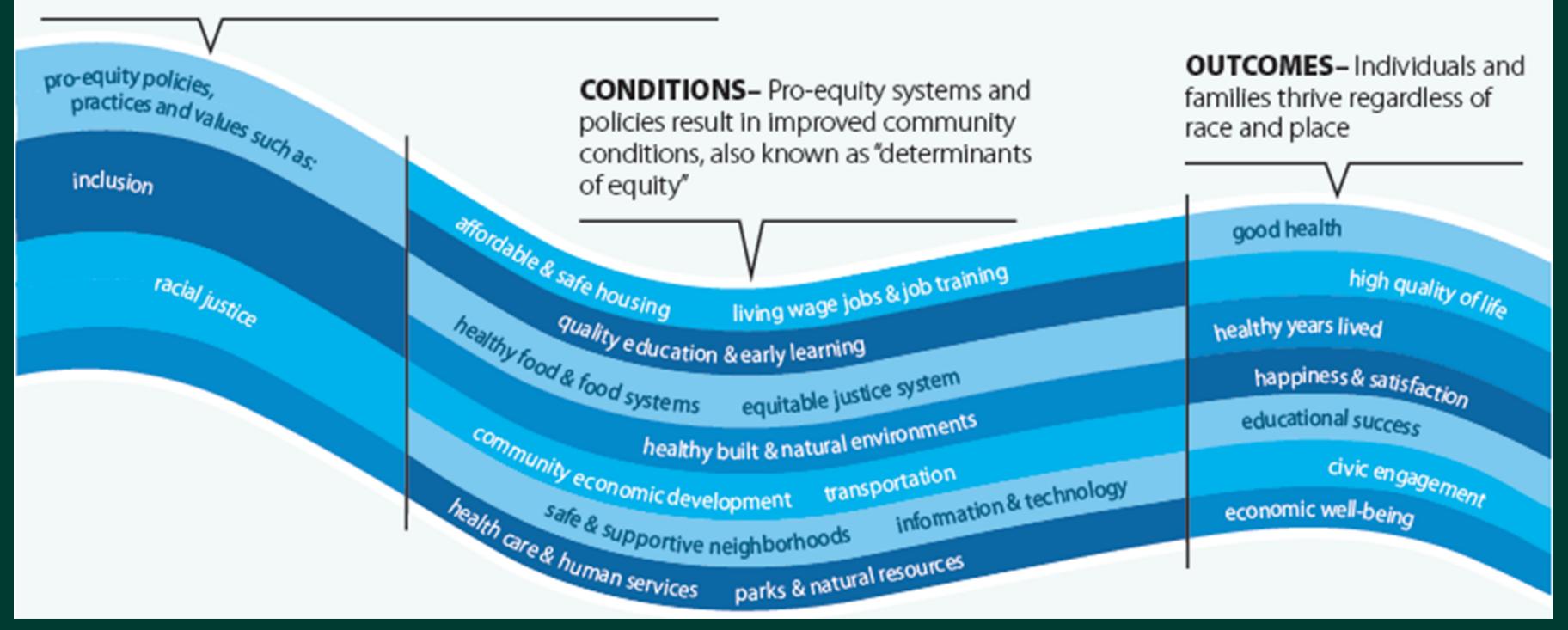
POLICIES, PRACTICES & SYSTEMS – Policies, structures and systems - including those in government - have sustained and even contributed to inequities



OUTCOMES – Organizations and their programs historically have tended to react to problems and treat poor individual and family-level outcomes

THE "HEALTHY STREAM"

PRO-EQUITY POLICIES, PRACTICES & SYSTEMS-For greatest and most effective impact, King County is **focusing** "upstream" to address root causes and be pro-equity







Objectives:

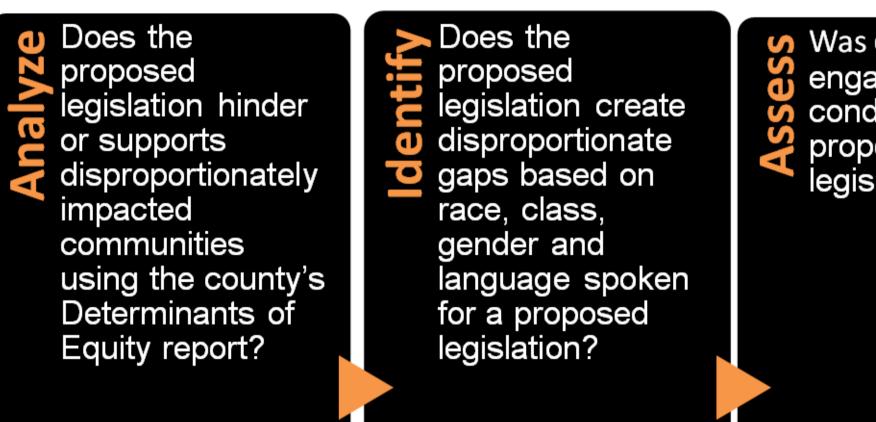
- Consider equity impacts in decision-making, policy-making and program planning
- Advance equity analysis and pro-equity decisions in budget analysis
- Build community trust and capacity
- Promote fairness and opportunity in county government through employee communication, training and engagement
- Promote fairness and opportunity in county government by institutionalizing equity in all organizational practices

d program planning alysis

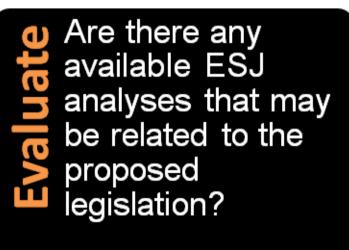
ESJ LEGISLATIVE METHODOLOGY 5 2018 ANALYSI

Purpose

- 1. To identify whether a proposed legislation fosters or impedes "distributional equity".
- 2. To evaluate "process equity" for a proposed legislation.

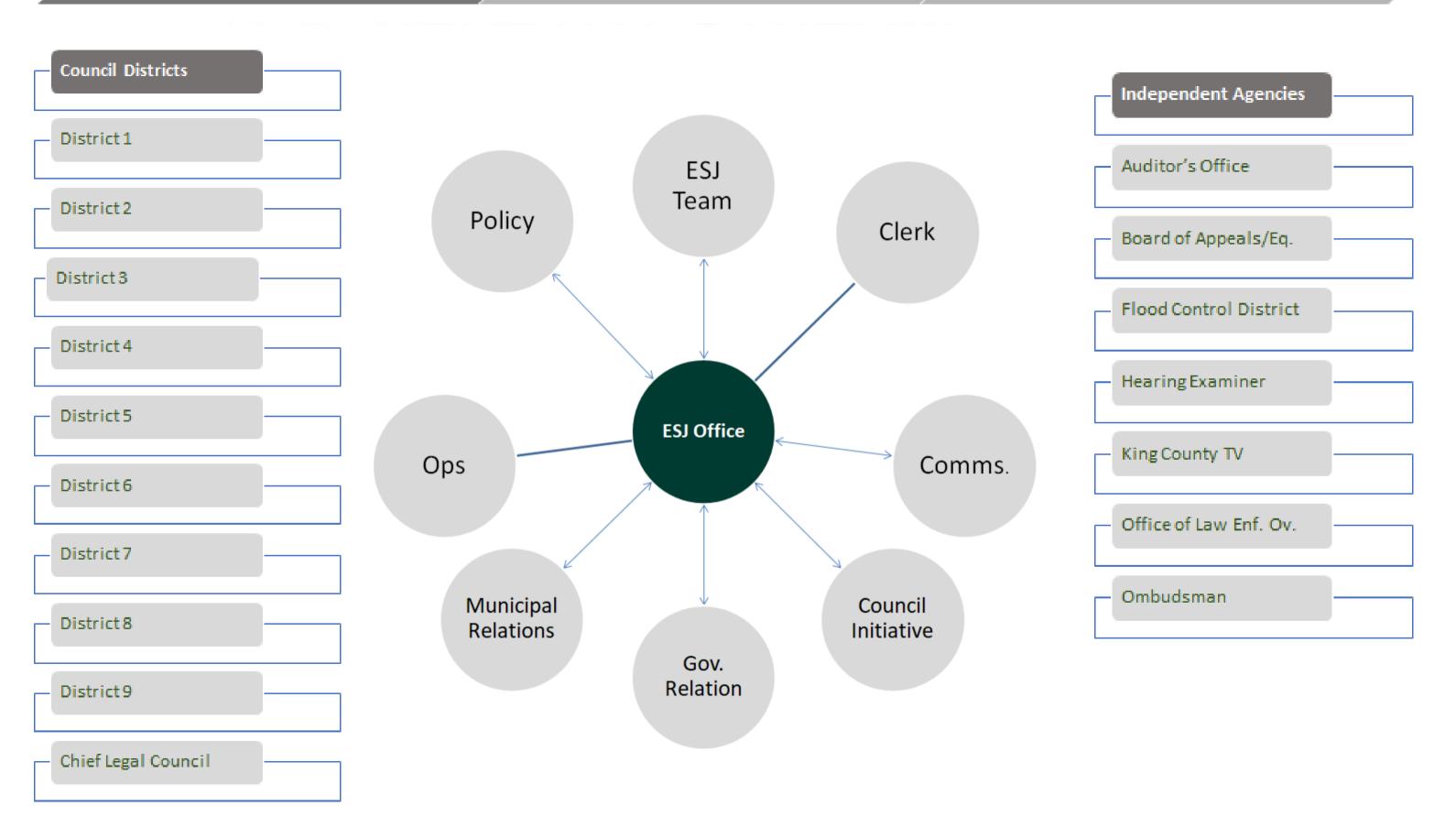


Was community engagement conducted for a proposed legislation?





Competencies & Capacities





Community Engagement

ESJ Champions

Competencies & Capacities

Consultation Executive

Provide high-level consultation on ESJ strategies towards transformative organizational practices.

We tailor our approach in order to provide pathways that will shift culture with commitment to elevating the human spirit.

Internal and external

Expertise **Additional ESJ**

Community Liaison Countywide ESJ Consultation Dept. ESJ Assessment Policy Equity Impact Analysis

Special Projects

Training Events &

Series

Community Engagement

- **Navigating Diversity**
- Equity, Diversity and Inclusion (EDI) Fundamentals
- Language Access Services
- Let's Talk About Equity
- Race: The Power of an Illusion
- Town Halls and Celebrations

Access Language

Interpretive Services / oral or spoken

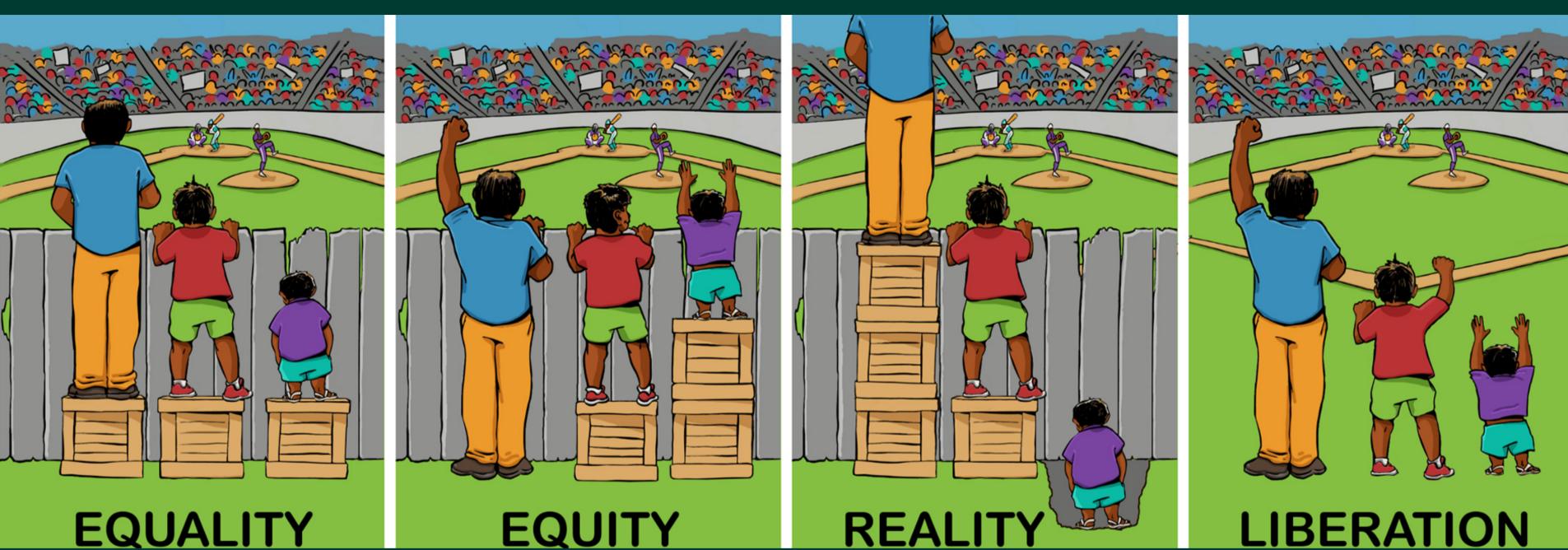
Translation Services / written communication

American Sign Language Services (ASL) / visual language for deaf or hard of hearing

Closed-Captioning & Subtitling Services

BREAK!

EQUITY OR EQUALITY



CYCLE OF SOCIALIZATION

 The Beginning First Socialization Institutional and Cultural Socialization •Enforcement •Results Direction for Change •Action •Core



First Socialization

Socialized

Taught on a Personal Level by Parents, Relatives, Teachers,



Results

IMPLICIT BIAS

- Expressed indirectlyUnaware of bias
- •Operates sub-consciously

Example: Locking your car doors when you see a black person walk by.

EXPLICIT BIAS

- Expressed directlyAware of biasOperates consciously
- Example: "Women shouldn't run for office. They're too emotional."

VIDEO: THE CLARK DOLL STUDY



Brief, everyday indignities that are verbal, behavioral or environmental. They may be intentional or unintentional, communicated to people who identify as women, POC, gay, lesbian, bisexual, transgender, gender non-conforming, etc.

Communication has an insulting message behind them that often times causes severe psychological distress and harm.

VIDEO: EXAMPLES OF MICROAGGRESSIONS



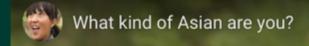
- ASK FOR CLARIFICATION OR MORE INFORMATION
- ACKNOWLEDGE THE FEELINGS BEHIND THE STATEMENT
- •SEPARATE INTENT FROM IMPACT
- •SHARE YOUR OWN PROCESS
- EXPRESS YOUR FEELINGS
- •CHALLENGE THE STEREOTYPE
- •APPEAL TO VALUES AND PRINCIPLES PROMOTE EMPATHY

If someone said something offensive at work (micro-aggression), would you address it?

If YOU were the person who offended someone (micro-aggressed), would you want to know?

POLL

VIDEO: WHAT KIND OF ASIAN ARE YOU?



You Tube COMEDY WEEK

Watch on 🕞 YouTube



What is said What was meant What <u>not</u> to do when I offend

- Rationalize
- Justification
- Explanation
- Excuses

Z

• Defensiveness

What to do when I offend

- Listen
- Thank them
- Acknowledge that you didn't know
- Apologize
- Record in your memory
- Move on!

"Intention is not good enough; we need to look at our impact."

IMPA(

What is heard What is felt



Resources

Take a Test (harvard.edu) <u>King County "Racism is a Public Health Crisis" Webpage</u> **Strategic Plan for Equity and Social Justice 2016-2022** King County Office of Equity and Social Justice (OESJ) **King County Immigrant and Refugee Program Coalition Against Hate and Bias** 2021-2022 Anti-Racist Policy Priorities <u>Commitments to community engagement</u> **King County Values** <u>Leading with Racial Justice in King County</u> Office of Performance, Strategy & Budget Navigating A Pandemic Within A Pandemic: Coping and Care for Black **Communities**



Contact Information



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