



King County International Airport Outreach Scoping Report

January 2023

Intro

King County International Airport-Boeing Field (KCIA) has served Seattle and the region since 1928. First named in honor of William E. Boeing, the airport originally supported the early growth of the Boeing Company. Today, KCIA is one of the busiest general aviation airports in the nation, serving about 180,000 flights each year and a wide variety of aircraft, ranging from small recreational airplanes to helicopters, corporate jets, cargo carriers, commercial passenger planes, and military aircraft. King County now owns and operates the airport, which is funded by airport tenants and customers, and receives no state or local tax revenues.

Vision 2045

The Federal Aviation Administration (FAA) encourages all airports that receive federal funds to create and update an airport master plan. A master plan guides future airport development while accounting for potential environmental and socioeconomic impacts. It outlines the short-, medium-, and long-term development plans to meet future aviation demand and ensure assets are properly maintained for safe and efficient operations.

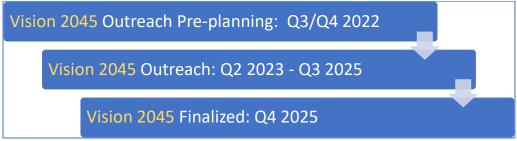
In 2023, KCIA will kick off a public process to update its master plan, Vision 2045. In Fall 2022, prior to the formal engagement process associated with the master plan update, KCIA and a team of consultants contacted community and airport tenants to discuss the following three questions:

- What are the best ways for the airport to engage nearby communities in the master planning process?
- What issues would they most like airport officials and planners to review during the Vision 2045 planning process?
- What do they feel a world-class airport looks like?

Representatives from community-based organizations along with airport tenants provided answers to these questions through virtual interviews, small- group meetings, and an online survey. This report summarizes the findings of these efforts.







Vision 2045 Timeline

Community-based organization outreach

Community-based organization (CBO) and KCIA tenant representatives were invited to one-on-one and small group meetings to offer their thoughts on the best way to engage with them in the master plan update. Meetings also included discussions related KCIA's planned relocation of the airport fuel farm. These results are summarized in a separate report.

In addition to learning how to best engage community members during next year's Vision 2045 effort, KCIA's goals for this outreach were to:

- Build and/or strengthen relationships with CBOs and the community
- Answer questions and understand community priorities and concerns regarding Vision 2045.
- Listen to and learn from local knowledge to improve KCIA's outreach strategies.
- Identify regularly scheduled organization or group meetings KCIA might attend.
- Identify local newsletters, email lists, blogs and other opportunities for KCIA to communicate
 Vision 2045 updates and opportunities to get involved.
- Identify organizations or communities that KCIA may have overlooked.

KCIA prioritized those CBOs located and/or that serve people in the following areas near the airport: Allentown, Tukwila, Beacon Hill, Columbia City, Georgetown, SoDo, South Park, and White Center.

Interview reach

KCIA and the consultant team contacted 61 leaders and members of community organizations, local government officials and neighborhoods to virtual interviews in October and November 2022. Those that couldn't participate were asked to provide their input via an online survey at kciaplanning.com (see summary on page 7).

Interviewees represented the following organizations:

- 1. Sodo Business Improvement Area
- 2. Cultivate South Park
- 3. King County Climate Equity & Community Partnerships Program
- 4. King County International Airport Community Coalition
- 5. Puget Sound Clean Air Agency
- 6. City of Tukwila





- 7. Environmental Coalition of South Seattle
- 8. Tukwila City Council
- 9. Duwamish River Clean-up Coalition
- 10. Port of Seattle
- 11. Allentown Advocates
- 12. Concord Elementary School

Translators were available for those that requested them.

Interview outcomes

Outreach preferences

Several interviewees from Community Based Organizations (CBOs) asked that KCIA planners "meet community members where they are." When asked for details, they explained that KCIA representatives should attend community meetings rather than expecting busy people (who often volunteer their time to serve their communities) to attend separate meetings scheduled by and for KCIA. They said that KCIA should pay organizations or individuals that participate in planning efforts for their time and insights.

Outreach preferences of business owners differed slightly. They reported satisfaction with the previous master planning process, but they understood neighbors have different needs and priorities in what they'd like to see in the new plan and in communications.

Every interviewee shared that emails, flyers, mailers, social media, and direct contact would be helpful to reach community members. Nearly all interviewees agreed that all informational materials, including websites, must use terminology that is non-technical and easy to understand.

Community concerns

Equity needs document

Several of those interviewed are active in the King County International Airport Community Coalition's (KCIACC) and asked that KCIA formally respond to the issues presented in the organization's Twelve Equity Needs document [note: KCIA shared a written response with KCIACC members via email in 2020 but does not currently have the document posted on their website].

Community members that cited the equity needs document indicated that although KCIA leadership has been willing to meet and hold conversations, they do not feel heard. They felt that KCIA should first respond to the concerns in the document before engaging them in Vision 2045 planning efforts.

Environmental impacts

The environmental impacts of the airport were a central theme in many community conversations. Interviewees expressed concerns about the possibility of increased flights out of the airport. One noted "a few flights a day are manageable, but not big jets [flying overhead] all day long." Many want additional noise mitigation and sound barriers, including green infrastructure such as an urban forest canopy.





Several interviewees want KCIA to conduct an environmental impact assessment for Vision 2045 to better understand how airport upgrades could affect the environment and neighborhoods around it.

What does a world-class airport look like to KCIA neighbors?

To lay the groundwork for a shared airport vision, KCIA asked community members and tenants "what does a world class airport look like to you?"

Several themes emerged. Some felt that KCIA should make transparency in decision making a priority. This was at least in part because previous planning efforts at the airport, they felt, didn't include enough community input, or waited too long to consult the community.

Interviewees also said that a world-class airport takes care to protect the environment, including preventing and mitigating air, noise and groundwater pollution. Others would like KCIA to create trainings and/or job opportunities for community members.

Tenant Outreach

To understand the planning preferences and priorities of those that are active at the airport, the team reached out to representatives of airport businesses and organizations. As with CBOs, these conversations sought to build relationships with tenants and covered the fuel farm relocation project.

Interview reach

KCIA and the consultant team invited tenants that do business at the airport to small group discussions. Those that couldn't participate were asked to provide their input via an online survey at kciaplanning.com (see appendix C for a summary of tenant interviews). The team grouped businesses and organizations as follows:

- 1. Airport manufacturers
- 2. Industry organizations and flight departments
- 3. Cargo carriers, charter operators, scheduled airlines, Kenmore Air
- 4. FBO (fixed base operators), hangar management, flight schools
- 5. Other businesses on the field

Interview outcomes

Outreach preferences

Tenant interviewees preferred workday meetings. All said they'd attend virtual or in-person meetings, though some felt that viewing plans or maps might be easier in in-person meetings and that virtual meetings can have tech challenges. Several requested that at least some meetings include both tenants and community members.

Tenants reported that they got most of their airport information directly from the airport via email and the occasional text message. When asked, they said they'd be willing to review information on KCIA's Vision 2045 website when reminded.





Tenant concerns

Issues that tenants wanted the airport to address during Vision 2045 planning included transportation, parking and community relations. Some said they would like to see additional airport transportation options such as protected bike lanes and even light rail. The museum pointed out that parking needs expand dramatically during events. Interviewees want to see the airport work with community members and neighbors.

What does a world-class airport look like to KCIA tenants?

Perhaps unsurprisingly, tenant priorities for a world-class airport differ from those of neighbors and community-based organizations.

Tenants said that a world-class airport would serve cargo, general aviation and commercial users. General aviation users especially wanted world-class airport that meets their needs. This includes hangar space and the ability to arrive at the airport and fly out promptly.

Tenant interviewees agreed that a world-class airport takes care to protect the environment.

Online survey

Members of the public, airport tenants, and CBO representatives who were unable to attend interviews and meetings were invited to share their thoughts through an online survey at kciaplanning.com. The survey was available in English and five additional languages: Spanish, Simplified Chinese, Tagalog, Traditional Chinese, and Vietnamese.

The website provided an airport map and schedule outlining the Vision 2045 outreach process. The site included a survey where visitors could indicate the best way to reach them, including preferred communications tools or outlets and the best times to meet. The website also asked how visitors would define a world class neighbor and airport and the top items KCIA should address in its new long-range plan.

Goals and response data

Our web team tracked interaction with the site. While some visited non-English-language pages, all responses were in English.

Page Language	Comments	Visitors
English	94	261
Khmer	0	23
Simplified Chinese	0	24
Spanish	0	30
Tagalog	0	25
Traditional Chinese	0	28
Vietnamese	0	26
Vision 2045 Total	94	417





Outreach preferences

Most respondents primarily want to receive updates by email and to meet on weeknights (respondents could choose more than one option).

Communication Tool	Would use
Email	69%
Webinars/Zoom Meetings	29%
Airport Website	28%
Facebook	26%
Newspaper stories	21%
Mailed newsletter	18%
In-person meetings	18%
Radio stories or ads	14%
Text messaging	14%
TV stories	13%
Twitter	11%
Other	4%
TikTok	3%

Preferred Meeting Time	Percentage
Weeknights	60%
Weekdays	47%
Weekends	30%

Identifying Issues and Defining a World Class Airport

Web respondents provided a wide range of thoughts on what a world-class airport means to them. Some used the opportunity to provide their opinions on the existing airport as well.

The **most common** responses (10 mentions or more) suggest that a world-class airport:

- Provides an easily navigated, accessible space that prioritizes the traveler's experience. This
 includes clean, safe, spaces with good exterior and interior signage, and places importance on
 art and architecture.
- Maintains positive local community relationships by considering/addressing/avoiding its
 negative impacts and providing direct benefits. Respondents cited noise, pollution, and traffic
 impacts as concerns. Suggestions for mitigation include supporting a community window retrofit
 program to help with noise impacts and providing transportation support for the community.





• <u>Is friendly to all aviation types</u>. This includes general aviation, business jets and charter flights – "not just the large jets of billionaires."

The **second most common** responses (5-6 mentions) suggest that a world class airport:

- <u>Is open to the public.</u> Several commenters expressed a desire for a public space at the airport. Suggestions included a safe plane viewing area, cleaner perimeter, and bike lanes and sidewalks on Airport Way.
- Develops commerce and local business presence on site or close by. Others want to see the
 airport expand commerce on and around the airport site, some with a focus on local business:
 "[provide a] broad range of services on airport or nearby, such as food; ground transportation;
 aircraft parking; aircraft, avionics and instrument repair services; aviation parts and supplies
 retail; public- and community-friendly access."
- <u>Is educational.</u> Commenters would like to see some kind of educational partnerships between the community and the airport. These could include technical training, Boeing field history, and museum visits.
- <u>Prioritizes pilots' needs</u>. Several commenters recommended expanding hangar space and selfserve fuel.
- <u>Provides regularly scheduled passenger flights</u>. Some felt that a world-class airport provides passenger flights.

The **third most common** responses (< 5 mentions) suggest that a world class airport:

- Fosters a sense of community for existing and potential customers. This smaller group of comments hinted at the social elements of general aviation (flying clubs) and creating opportunities between people who use the airport.
- <u>Provides affordable services</u>. These answers suggested affordability as a mark of a world class airport. This includes costs for airport resources that pilots, and aircraft operators use.
- <u>Frequently reviews environmental impacts</u>. Commenters want the airport to regularly analyze and mitigate its environmental impacts.
- <u>Is technologically advanced and innovative</u>. Some respondents would like to see new and innovative technology incorporated into KCIA's vision for a world class airport, especially noise mitigation.
- <u>Doesn't provide scheduled passenger flights</u>. Though several commenters felt that a world-class airport includes passenger flights, others used the opportunity to say that King County International Airport does not expand in this way.





Recommendations

Next year, King County International Airport will launch Vision 2045, its new master plan update. This planning process will take more than a year and a half and will include input from a wide variety of stakeholders.

Early, broad community engagement is critically important to creating a plan that reflects the needs and wishes of as many impacted communities as possible. Though it can add weeks or months to the process of writing a 30-year plan, the community input collected will make the plan more equitable and more likely to succeed.

The Vision 2045 process should emphasize transparency and inclusivity. King County International Airport should create and publish a planning process timeline as soon as it is available. The timeline should include meeting dates, times and locations and planning milestones. Updates or changes to the timeline should be made as soon as they are known.

Recommended engagement strategies

A thoughtful outreach strategy is an essential part of a complete Vision 2045 planning effort. Community members, regardless of their background, should feel welcome and encouraged to participate in the Vision 2045 process and will make for a more robust, effective plan. This is especially true for those who have been underrepresented or overlooked in previous planning efforts. The following strategies will help the 2045 planning process have the broadest reach possible.

Community meetings

Daytime meetings should occur during the lunch hour. For those with office or day jobs, the lunch hour provides an opportunity to participate without taking time off.

Evening meetings should happen weeknights, starting between 5 and 7 PM, and ideally will include food and childcare for attendees. Weekends were the least popular meeting time.

Schedule in-person meetings at community spaces accessible via transit. Suggestions included the Allentown community center, El Centro de la Raza and SoDo Business Improvement Area Coalition conference room.

Include a mix of in-person and virtual meetings. Not everyone has internet access or is comfortable with technology. Providing a mix of meeting types will expand opportunity, or meetings can offer virtual and in-person options Using tools like an Owl 360 Meeting Camera.

See Appendix A for a list of organizations KCIA should include.

Attending regular meetings

During the Vision 2045 process, KCIA should attend scheduled meetings of community-based organizations. This will improve trust and community involvement in the Vision 2045 planning process, allow community members to ask questions directly, and provide the airport with a way to keep a finger on the pulse of community sentiment. Check with the organizations to confirm time and locations:





- Allentown Advocates: Meetings occur every Wednesday at 7:00 p.m.
- **Beacon Hill Council:** Meetings occur the first Tuesday of every month from 6:30 8 p.m.
- **Concord International Elementary School**: Prima Playfield meetings occur every Wednesday, starting around 3:30 to 4:00 p.m., after school, in the cafeteria.
- **Friends of Georgetown History**: Meetings occur the second Tuesday of each month, starting at 6:00 p.m.
- **Georgetown Community Council**: Meetings occur the third Monday of every month, from 7-9 p.m. at the Old Georgetown City Hall.
- King County International Airport Community Coalition: Meetings occur every Thursday at 8:30 a.m.
- Tukwila Community Center: Meetings occur bi-monthly, every fourth Tuesday from 5:30-6:30.
- 350 Seattle Aviation: Meetings occur the second Tuesday of every month at 7 p.m.

Reaching new neighbors

The neighborhoods surrounding King County International Airport are some of the most diverse in the nation. We recommend using diverse notification methods and languages to recruit new neighbors and involve them in the Vision 2045 planning process.

Fliers, postcards, and posters

Print materials are a good way to connect with those who aren't active online. They also help reach people who *are* online but that don't use social media or visit news outlets. And because print materials can linger, say, on a kitchen table or a telephone pole, a person may see them multiple times. A shopper at a supermarket may walk past an advertising poster several times or someone at home may read a postcard over breakfast after picking it up in the mail.

King County International Airport should share information in multiple languages, and print materials are no different. Fliers and mailers, however, can quickly run out of space – but there's a workaround. KCIA should translate a notice into multiple languages with phone number and QR code for in-language access. KCIA should target fully translated materials as appropriate for specific locations. For example, KCIA could distribute fliers in Spanish at community centers such as El Centro de la Raza, where Spanish is spoken.

Local news outlets

Neighbors want to stay up to date on what's going on in their neighborhoods. Our conversations showed that rather than looking to television or regional news outlets, neighbors turn to small, local news sources. King County International Airport should include these in engagement and notification efforts, starting with the outlets listed below.

Print publications

- The Hazelnut A print publication the City of Tukwila sends to residents six times a year
- The Facts https://www.thefactsnewspaper.com/





Blogs and e-newsletters

- Duwamish River Community Coalition monthly newsletter
- The Georgetown Gazette https://www.gtgazette.com/
- Paper Trail https://seattlepapertrail.com/
- Post Alley https://www.postalley.org/
- SODO Newsletter https://sodoseattle.org/news/
- South Seattle Emerald https://southseattleemerald.com/
- West Seattle Blog https://westseattleblog.com/category/white-center/
- White Center Blog https://whitecenterblog.com/
- White Center Now http://whitecenternow.com/

Digital engagement

Engagement styles vary across age groups and backgrounds. KCIA should offer options for those who want reminders when meetings or planning milestones are approaching. These could include a tiered system – those who want all the details versus those who want only to hear about meetings and major milestones. Options include:

- Text alerts
- Personal phone calls
- Email lists
- <u>Talking Points</u> "a two-way multilingual family engagement platform helping teachers and families to stay connected via text message"
- Social media Facebook remains the most popular social media site across most demographics, but TikTok is becoming more popular, especially among younger people. Instagram and Twitter remain good avenues for communication.

Digital communications should link to meeting details and comment opportunities, and where appropriate, to additional information such as draft planning documents, airport data or maps.

Creative strategies

King County International Airport should consider nontraditional methods to reach new populations. These could include signage or fliers on busses and light rail trains or sidewalk decals along pedestrian corridors. Tours of the King County International Airport could help neighbors more deeply understand issues facing the airport in its planning efforts.

Youth outreach

In our interviews, several community members shared the importance of engaging youth during planning processes. These could help build interest in airport jobs and get feedback from future generations who will likely be impacted by the airport. Outreach should include school districts, community organizations serving youth, and social media presence.





Language needs

Interviewees emphasized the diverse language needs of the local community. We recommended offering meetings and materials during the Vision 2045 planning efforts in the following languages:

- a. Amharic
- b. Burmese
- c. Chinese
- d. Eritrean
- e. Ethiopian
- f. French
- g. Korean
- h. Khmer
- i. Spanish
- j. Somali
- k. Swahili
- I. Vietnamese

Reaching new tenants

As the landlord, King County International Airport has an easy way to reach tenants. It needs only to maintain contact lists and ask contact preferences as planning efforts kick off and progress.

Staying in touch

KCIA should ask meeting attendees and website visitors for their preferred way to stay in touch - text, email, mail or even phone calls, including which language users would prefer. Planners should also offer different levels of alerts, such as when meetings are scheduled, when milestones are reached or, say, monthly updates. This will help to avoid feeling of spamming and tuning

Transparency

The Vision 2045 website should serve as the one-stop shop for materials and updates related to the planning process. It should provide the following:

- Ways to sign up for alerts on meetings and milestones. These could include emails, texts, phone calls and snail mail.
- Opportunities for people who speak languages other than English to get alerts and information. This could include a hotline that allows people to leave a message requesting non-English information or answers to questions.
- An updated timeline or calendar on the Vision 2045 planning process. For those that are comfortable with the technology, KCIA could provide a Google calendar users could subscribe to.
- Meeting materials, including agendas and notes. Materials stored there should be easy for the public (especially for those unable to attend) to find and view. Meeting notes or recordings should be shared within two weeks of the meeting.





- Answers to community questions. Where possible, KCIA should share their responses questions brought up by community members and tenants should be posted within two weeks as well.
- The individuals and organizations responsible for creating and approving final plan, including the timelines for their approvals and opportunities for people to interact with them.
- Background on the airport and the importance of a master plan. This should be in non-technical language and provide an opportunity to submit questions. As emphasized in this report, neighborhoods near the airport are diverse. Planners should ensure outreach materials use a variety of media, languages and voices to help everyone feels welcome to participate.

Meetings

Planners should present and request community input at regularly scheduled meetings of community-based, arts, health and other organizations.

Meetings that KCIA plans and hosts should be a mix of in-person and virtual, scheduled over the lunch hour and weekday evenings and at locations that are easily accessed via public transit.

Planners should offer translation or interpretation opportunities for those whose primary language isn't English. These should be offered on their outreach materials and website.

Vision 2045 planners should also ensure tenants feel welcome to participate. Most won't need language services but will benefit from meetings near their airport workplaces or during work hours.

Telling the story

In its messaging, King County International Airport should explain the importance of the Vision 2045 plan and how meaningful public engagement can shape the plan. It also must explain what a master plan *is.* Though many of us have seen – or even participated in – public planning processes for building or infrastructure projects, Vision 2045 will be a very different process.

The new, 20-year plan will have a much longer time horizon than the small, local plans most of us participate in. It can be difficult to fully visualize two decades of planning and changes. Some who participate in the planning process will not be in Seattle when the plan is fully built out. Others who may participate haven't been alive for 20 years yet. Contextualizing the three-decade time frame will be important to recruit participants and to encourage thoughtful participation.

Community members we spoke with felt that it was important that KCIA address concerns they voiced in a November 2020 KCIA Community Working Group meeting and later published on the KCIA Community Coalition website as the KCIACC - Community Equity Needs. Days after the meeting, KCIA had provided members of the working group written responses to these concerns, but these are not currently available online. These responses should be easily viewable by the public, and KCIA should consider providing additional insight into the actions they can and cannot take in response to these concerns.

Clearly some community members felt disconnected from the King County International Airport. As it plans for its next 20 years, KCIA should identify and share stories that illustrate the connection the





airport has to the local community. This could include the story of the importance of a good family job to a third-generation airport worker, or an artist whose mural graces a sound wall.

Community members and tenants alike expressed concern for the environmental impacts of the airport. KCIA should share its plans for protecting local air and water quality, and the impacts of sound generated by airport activities. It also should share its plans for addressing climate impacts of flights into and out of KCIA.





Appendix A: organizations to target

- 1. Organizations that serve residents
 - a. 350 Seattle Aviation
 - b. Allentown Advocates
 - c. Beacon Hill Council
 - d. Cultivate South Park
 - e. Duwamish Valley Safe Streets
 - f. Duwamish River Cleanup Coalition
 - g. El Centro de la Raza
 - h. Friends of Georgetown History
 - i. FMS global
 - j. Georgetown Community Council
 - k. King County International Airport Community Coalition
 - I. Puget Sound Keepers
 - m. ReWA
 - n. Seattle Immigrant and Refugee Commission
 - o. South Park Senior Center
 - p. SODO School District
 - q. Somali Health Board
 - r. South Park Activists
 - s. South Park Neighborhood Associates
 - t. South Park Effective Development
 - u. Tukwila Community Center
 - v. Urban Indian Health Institute
 - w. WA Build Back Black Alliance
 - x. Y/We (Young Women Empowered)
- 2. Business organizations
 - a. Manufacturing Industrial Council
 - b. Georgetown merchants
 - c. South Park Business Council
 - d. Seattle Southside Chamber of Commerce
 - e. Beacon Hill merchants
 - f. Beacon Hill Business Alliance
 - g. Columbia City Business Association





Appendix B: community-based organization meeting notes summary

- Outreach should be through
 - o Door to door outreach
 - Social media
 - Postcards
 - Local newspapers & bulletins at popular community locations (community centers, schools, etc.)
 - Email and cell phone blasts
 - Attending neighborhood meetings and gatherings
 - Radio
- People have different comfort levels with tech. Having on/offline options is important
- Primary languages spoken
 - Vietnamese (x8)
 - Spanish (x7)
 - o Chinese (x3)
 - Tagalog (x3)
 - Amharic (x3)
 - Mandarin (x3)
 - o Somali (x3)
 - Cantonese (x2)
 - Russian (x2)
 - Korean (x2)
 - Swahili (x2)
 - Tigre
 - Cambodian
 - o Kumai
 - o Bengali
 - o Czech
 - Senegalese
 - Slovenian
 - o Malaysian
 - French
 - Senegalese
 - Bhutanese
 - o Oromo
 - Nepali
 - o Hindi
 - o Dzongkha





- Khmer
- The best time to meet community members
 - Weekdays
 - After 5 pm (x6)
 - Lunch hours (x4)
 - Wednesday between 3-4 pm
 - Wednesday at 7 pm
 - Weekend mornings
 - Join planned community meetings
- Updates to the community should take place
 - o Within one week
 - Within two weeks
 - Within one quarter to six months
 - o 18 months
 - Set expectations with the community, for transparency
 - Over two days without a response, does not make community feel as if they are prioritized
 - Nine months
 - Six months
 - o Between one month and four months
- Would they visit KCIA website
 - o N/A (x9)
 - The website would be helpful if there was information that helped the community
 - Limit dropdown boxes
 - The homepage should not be "busy"
 - Occasionally (x2)
 - Needs to be more user friendly
 - There should be information on air quality
 - Yes
- The information is informative
- Websites and news outlets that CBOs visit
 - Paper Trail
 - Post Alley
 - Seattle Times
 - o King 5
 - WSDOT/Agency Listerv
 - SDOT Daily Clips
 - o www.onlyinsouthpark.org
 - Georgetown Gazette





- DRCC Newsletter
- o The Hazelnut
- Tukwila Newspaper
- o Beacon Hill Community Trusts
- o Puget Sound Clean Air Agency's updates
- KCIA as a world-class neighbor should
 - Engage community
 - Employ community
 - Be involved with community
 - Address noise pollution with the community
 - Be green stewards of the community
 - Address the 12 Equity Needs document by KCIACC (x2)
 - o Create an Environmental Impact Statement for the master plan
 - o Have job opportunities for the youth
 - Compensate community for their time (x2)
 - o Reach out to community to inform them on the airport's role, missions and goals
 - Job training for the community
 - Speak to community directly





Appendix C: tenant meeting notes summary

- KCIA wants to be a "world-class" airport. What would this look like to you?
 - o Ready, rapid, and easy access to the air
 - Accessible to everyone
 - They would not like to not feel [economically] discriminated against by Boeing Field as a private aviator
 - o For the airport to be a huge economic advantage for everyone
 - Parking for museum and events
 - We are running out of space for off-site parking
 - Only need extra parking 2-3 times a year
 - o To have maintenance people on site, i.e., and maintenance facility and staff
 - Has easy access to light rail or public transportation
 - Has access to maintenance
 - o Is a tech leader
 - o Refreshed, refurbished, modernized
 - Realizing this is a niche airport, not a commuter's airport
 - Building community, supporting young people, educating them and feeding their interests (example: Career Day)
 - o Is considerate as possible to the surrounding communities, specifically noise
 - Easy transit and bike access
 - Has plenty of parking for general aviation
 - Bike paths
 - Aesthetically pleasing, a place for people to eat at, wait for their planes at
- Meeting Format
 - Should hold some meetings w CBOs and tenants together
 - o In-person and virtual meetings are good
 - No mail, save the printing and postings for tenants
 - Mailings are a great thing for the community for the people surrounding the airport
- Which websites or news outlets do you or your members trust most for information about the airport?
 - Seattle Times
 - Facebook
 - Flights about the Pacific Northwest
- Are there any other groups you think we should reach out to?
 - o Friends of Boeing field
 - o AOPA
- Is there anything else you'd like us to know?
 - County emails specifically are helpful





- Social media is not the most accurate resource
- o Environmental and noise compliance is important
- o A lot of families that have worked there for generations highlight this
- o Tenants respect the neighborhood