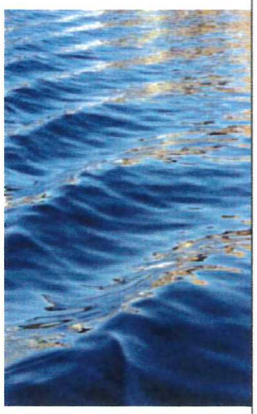
## What are the "Four Pillars" of an OSS Program?

## How do they help protect Water Quality?



The
"FOUR PILLARS"
of an
OSS PROGRAM

**NEW OSS**

> Design

> Permitting

> Installation

> As-Built Inspection

**O&M / PREVENTING FAILURES**

> Oversight of OSS Service Industry

> Service Reminders

> Information/ Outreach/ Education

> Technical Support

**FINDING OSS & PROBLEM SITES**

> Responding to Complaints

> OSS Inventory & Records Management

> Water Quality Testing & Monitoring

> Sanitary Surveys

**FIXING FAILURES**

> Technical Support

> Incentives

> Enforcement

*DRAFT CONCEPTUAL OPTIONS FOR DISCUSSION @ MAY 17 MEETING – GOAL OF THE MEETING IS TO PROPOSE PRIORITIES FOR THE PROGRAM.*

| | | | | | |
|---|---|---|---|---|---|
| FEE FUNDED | Pillar 1: New OSS | ✓ Design<br>✓ Permitting<br>✓ Installation<br>✓ As-Built Inspection | ✓ Design<br>✓ Permitting<br>✓ Installation<br>✓ As-Built Inspection | ✓ Design<br>✓ Permitting<br>✓ Installation<br>✓ As-Built Inspection | ✓ Design<br>✓ Permitting<br>✓ Installation<br>✓ As-Built Inspection |
| | Pillar 2: | ✓ OSS Review at T-O-T | ✓ OSS Review at T-O-T | ✓ OSS Review at T-O-T | ✓ OSS Review at T-O-T |
| | | ***2017 Projected*** | ***~ $2M \| 8 FTEs*** | ***~ $3M \| 11 FTEs*** | ***~ $4M \| 17 FTEs*** |
| **Pillar 2: O&M/ Preventing Failures** | | ~~Oversight of OSS Service Industry~~<br>~~Service Reminders~~<br>~~Information/Outreach/ Education~~ | ~~Oversight of OSS Service Industry~~<br>~~Service Reminders~~<br>~~Information/Outreach/ Education~~ | ✓ **Oversight of OSS Service Industry**<br>✓ **Service Reminders (high-risk OSS only)**<br>✓ **Information/Outreach/ Education (passive only)** | ✓ **Oversight of OSS Service Industry**<br>✓ **Service Reminders**<br>✓ **Information/Outreach/ Education** |
| **Pillar 3: Finding OSS & Problem Sites** | | ~~Responding to Complaints~~<br>~~OSS Inventory & Records Management~~<br>~~Source Tracking of Failed OSS~~<br>~~Sanitary Surveys~~ | ~~Responding to Complaints~~<br>~~OSS Inventory & Records Management~~<br>~~Source Tracking of Failed OSS~~<br>✓ **Sanitary Surveys (MRA only)** | ~~Responding to Complaints~~<br>~~OSS Inventory & Records Management~~<br>~~Source Tracking of Failed OSS~~<br>✓ **Sanitary Surveys (MRA + 1 additional area)** | ✓ **Responding to Complaints**<br>✓ **OSS Inventory & Records Management**<br>✓ **Source Tracking of Failed OSS**<br>✓ **Sanitary Surveys** |
| **Pillar 4: Fixing Failures** | | ~~Technical Support~~<br>~~Incentives~~<br>~~Enforcement~~<br>~~Community Planning~~ | ~~Technical Support~~<br>~~Incentives~~<br>✓ **Enforcement (MRA & minimal additional)**<br>~~Community Planning~~ | ~~Technical Support~~<br>~~Incentives~~<br>✓ **Enforcement (MRA & minimal additional)**<br>~~Community Planning~~ | ✓ **Technical Support**<br>✓ **Incentives**<br>✓ **Enforcement**<br>✓ **Community Planning** |
| **Foundational Services** | | ~~Program & Personnel Management~~<br>~~Data System Development~~<br>~~Grant Writing~~<br>~~Administrative Support~~<br>~~Program Overhead~~ | ✓ **Program & Personnel Management (minimal/ MRA)**<br>✓ **Data System Development (minimal)**<br>~~Grant Writing~~<br>✓ **Administrative Support (minimal)**<br>✓ **Program Overhead** | ✓ **Program & Personnel Management**<br>✓ **Data System Development**<br>✓ **Grant Writing**<br>✓ **Administrative Support**<br>✓ **Program Overhead** | ✓ **Program & Personnel Management**<br>✓ **Data System Development**<br>✓ **Grant Writing**<br>✓ **Administrative Support**<br>✓ **Program Overhead** |

The cells at the top that are shaded gray indicate fee funded activities; those funds cannot be used for other activities.

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