Storm Season increases risk of floods and sewer overflows

Know Your Sewer System.

Know Who To Call.

1. **Home With Septic**
   - Clean-up service: ( )
   - Insurance: ( )
   - Septic service or plumber: ( )

2. **Home On Local Sewer System**
   - Clean-up service: ( )
   - Insurance: ( )
   - Plumber: ( )
   - Local sewer agency: ( )

3. **Manhole Overflows**
   - Local sewer agency: ( )

4. **Storm Drain/Street Flooding**
   - City Public Works/Surface Water Utility: ( )

5. **Regional System Overflows**
   - King County collects sewage for local agencies and is responsible for regional treatment. For overflows occurring in the regional system, (overflows from manholes that say "Metro" on the lid, or near King County pump stations), call the King County Wastewater Treatment Division at 206-263-3801 (in Seattle, Kenmore, Shoreline), or 206-684-2404 (all other areas).

*Renters: Talk with your landlords about 24-hour sewer overflow procedure. Clean-up services require landlord signature.*

*Homeowners are responsible for maintaining their septic tanks and side sewers to prevent flooding and overflows.*

*Find emergency contact numbers in your utility bill(s) or blue pages in the phone book*

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**King County**
Department of Natural Resources and Parks
Wastewater Treatment Division

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*Clean-up services: search “Water Damage Restoration” in the yellow pages*
Keep yourself safe during a flooding event or sewage overflow

1. Evacuate if necessary – call 911 in emergencies
2. Stay out of flooded areas and avoid contact with any type of flood water
3. Safely turn off electricity to affected area
4. Stop using plumbing that drains to the sewer system
5. Prevent the spread of contaminants and odors: turn off furnaces, air conditioners, and close vents
6. If you have been exposed to floodwater or wastewater, change clothing and shoes and wash affected skin surfaces.
7. Contact your doctor at the first sign of illness or infection
8. Hire a professional service to clean up damaged areas of your home. You can find services listed in phone directories under “Water Damage Restoration”. Use caution if you choose to clean up the spill; wear boots, rubber gloves and properly dispose of contaminated material.

Learn more about responding to sewer spills at kingcounty.gov. Search “sewer spills.” Floods are a common emergency in our area. Learn how to prepare and respond at www.govlink.org/storm/

Help prevent overflows
Protect sewer pipes, the treatment system and the Puget Sound

Inspect your side sewers and septic systems regularly.

Prevent tree roots from breaking sewer pipes.

Reduce the amount of rainwater entering the sewer system. Choose rain gardens, rain barrels, pervious pavement and green roofs.

Dispose of grease in the trash can or recycle it.

Prevent medicines from entering the wastewater system. Return medicines to a pharmacy or dispose in the trash can.

Keep storm drains clear

Store hazardous materials in spill proof containers, dispose at hazardous waste facilities.

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Alternative formats available
Call 206-263-6028 or 711 (TTY)