Need more information or assistance?
• Visit Metro online at kingcounty.gov/metro
• Call Metro’s Customer Information Office, 206-553-3000, Monday-Friday except for major/county holidays.
• 6 a.m.–8 p.m. for trip planning and lost & found calls.
• 8 a.m.–5 p.m. for fare/pass information and customer comments.

Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

kingcounty.gov/tripplanner

ORCA Card
Metro Transit and nine other Puget Sound transportation providers (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi, the Seattle Center Monorail and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, or at any Washington State Ferries ticket booth or at the agency customer service offices. The ORCA website also provides information on how to load the card, as well as locations at which they can be reloaded with a new pass or additional cash.

How to Pay
At all times, pay your fare when you board the bus. Pay with cash (exact fare; drivers do not carry change), ticket or with a convenient regional ORCA card. Show your activated Transit GO Ticket (mobile ticket) or valid transfer to the driver. Metro transfers are valid on Metro, only. See “How to pay” on Metro’s website for more information.

Pague su pasaje al abordar el autobús. Pague en efectivo (cantidad exacta; los conductores no tienen cambio), con tarjeta regional ORCA o muestre su boleta. Muestre su Transit GO Ticket activado (boleto electrónico) o su boleta transferible al conductor. Las transferencias son válidas sólo en Metro. Para mayor información, vea “Cómo pagar” en la página web de Metro.

What To Pay

<table>
<thead>
<tr>
<th>Adults (19 and older)</th>
<th>Youth (6-18 yrs)</th>
<th>Jóvenes (6-18 años)</th>
<th>ORCA LIFT Fare*</th>
<th>Tarifa ORCA LIFT*</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2.75</td>
<td>$1.50</td>
<td>$1.50</td>
<td>$1.50</td>
<td></td>
</tr>
</tbody>
</table>

ORCA LIFT* for adults (19 years and older), ORCA LIFT for youth (6-18 years old), and ORCA LIFT for seniors (65 and older) or disabled adults.

RxPP cardholders (registered seniors, Medicare, disabled) 

<table>
<thead>
<tr>
<th>Tarifas de tarjetas RxPP (personas mayores registradas, Medicare, discapacitados)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1.00</td>
</tr>
</tbody>
</table>

Children (thru age 5)
Four may ride free with person paying adult fare

Niños (hasta los 5 años) 
Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

*Income Qualified * Ingresos que reúnan los requisitos

Metro Customer Services
At Metro's Customer Service Office you can buy ORCA cards, bus passes, senior permits and taxi scrip, get information about bus service, register for disability permits and retrieve items turned into Lost & Found. Customer Service hours may change in response to public health guidance.

King Street Center 
Lost & Found
201 S Jackson St 
Monday–Friday
8:30 a.m.–4:30 p.m.

Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired WA Relay: 711
Carpool / Vanpool 206-625-4500
Hearing Impaired WA Relay: 1-800-833-6388
Community Transit 1-800-562-1375
Pierce Transit 1-800-562-8109

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Transit Alerts
Metro offers an alert subscription service via email or text. You choose the route information you want and we will send it to you. Go to Metro’s website to sign up.

Metro Customer Service 206-553-3000
Metro Website/Trip Planner kingcounty.gov/metro
TTY/Hearing Impaired WA Relay: 711

Interpreter - 206-553-3000
Intérprete 0800-0800-0800
Metro Customer Service Office

March 20 thru September 17, 2021

Del 20 de marzo al 17 de septiembre de 2021

Sand Point, Ravenna, University District, Downtown Seattle

Moving forward together

King County METRO

Moving forward together